



Missouri Department of Health and Senior Services

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APS-23-08

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MEMORANDUM FOR SECTION OF ADULT PROTECTIVE SERVICES STAFF

From: Nicole Gatlin, Bureau Chief of APS Supports 
Division of Senior and Disability Services
Section of Adult Protective Services (APS)

Subject: APS-HCBS Online Referral

The Section of Home and Community Based Services (HCBS) released a memo, [INFO 10-23-03](#), to advise that the Online HCBS Referral Forms were updated. These updates aim to decrease the volume of inappropriate referrals or referrals that result in an inability to contact or voluntary withdrawals. The prior links for the HCBS/PCCP referrals are no longer active. The following forms have been added to the Forms section of the APS Manual for quick access:

- [Online HCBS Referral Form](#)
- [Online PCCP Request Form](#)

Reminder: The HCBS Referral Form should only be used for referring individuals not already receiving HCBS. Care Plan change requests should be sent through the PCCP Request Form.

NECESSARY ACTION:

1. Review this memorandum with all APS staff.
2. All questions should be cleared through normal supervisory channels and directed to the Bureau of APS Supports at APSPolicy@health.mo.gov.

NG/bc

PROMOTING HEALTH AND SAFETY

The Missouri Department of Health and Senior Services' vision is optimal health and safety for all Missourians, in all communities, for life.