



**Missouri Department of Health and Senior Services**

P.O. Box 570, Jefferson City, MO 65102-0570 Phone: 573-751-6400 FAX: 573-751-6010  
RELAY MISSOURI for Hearing and Speech Impaired and Voice dial: 711

**Paula F. Nickelson**  
Director




**Michael L. Parson**  
Governor

APS-23-07

November 29, 2023

**MEMORANDUM FOR SECTION OF ADULT PROTECTIVE SERVICES STAFF**

From: Nicole Gatlin, Bureau Chief of APS Supports   
Division of Senior and Disability Services  
Section of Adult Protective Services (APS)

Subject: Adult Protective Services Public Information Flyers

Missouri Adult Protective Services (APS) partnered with the National Adult Protective Services Association (NAPSA) and other APS agencies across the nation to develop a public outreach campaign to bring awareness to APS. As part of that campaign, flyers specific to Missouri APS were developed to aid in educating the public about the signs and symptoms of the various maltreatment types as well as to provide information on when and how to report abuse, neglect, and/or exploitation. These flyers have been added to the resources section of the APS manual and printed versions are available in each Regional Office for distribution.

**NECESSARY ACTION:**

1. Review this memorandum with all APS staff.
2. All questions should be cleared through normal supervisory channels and directed to the Bureau of APS Supports at [APSPolicy@health.mo.gov](mailto:APSPolicy@health.mo.gov).

**HEALTHY MISSOURIANS FOR LIFE**

The Missouri Department of Health and Senior Services will be the leader in promoting, protecting and partnering for health.

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER: Services provided on a nondiscriminatory basis.