



Michael L. Parson Governor

APS-23-06

November 20, 2023

MEMORANDUM FOR SECTION OF ADULT PROTECTIVE SERVICES STAFF

From: Nicole Gatlin, Bureau Chief of APS Supports Division of Senior and Disability Services Section of Adult Protective Services (APS)

Telab

Subject: Adult Protective Services Case Closure Checklist

The Quality Assurance team has developed a checklist to assist staff with assuring reports are complete before they are closed. This checklist is based on the current QA Review tool and may be used as a guide by all APS Specialists. It is located under the Resources section of the APS manual.

NECESSARY ACTION:

1. Review this memorandum with all APS staff

Paula F. Nickelson

Director

2. All questions should be cleared through normal supervisory channels and directed to the Bureau of APS Supports at <u>APSPolicy@health.mo.gov</u>.

NG/CA

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