



Missouri Department of Health and Senior Services

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APS-23-05

October 2, 2023

MEMORANDUM FOR SECTION OF ADULT PROTECTIVE SERVICES STAFF

From: Nicole Gatlin, Bureau Chief of APS Supports 
Division of Senior and Disability Services
Section of Adult Protective Services (APS)

Subject: Direct Services Program Policy Updates

Effective October 1, 2023, updates have been made to policy 1704.60, Direct Services Program (DSP), to reflect the following changes:

- Limitations of the DSP include a cap of \$2,500 per eligible adult.
- All AAA activities related to the referral should be completed within forty-five (45) days of receipt unless the DSL approves an extension due to extenuating circumstances.

NECESSARY ACTION:

1. Review this memorandum with all APS staff
2. All questions should be cleared through normal supervisory channels and directed to the APS Policy Unit at APSPolicy@health.mo.gov.

NG/bc

HEALTHY MISSOURIANS FOR LIFE

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AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER: Services provided on a nondiscriminatory basis.