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APS-23-02

April 3, 2023

MEMORANDUM FOR SECTION OF ADULT PROTECTIVE SERVICES STAFF

From: Nicole Gatlin, Bureau Chief of APS Supports
             Division of Senior and Disability Services
             Section of Adult Protective Services (APS)

Subject: Verifying Medicaid Spenddown and Managed Care

This memorandum is to provide Adult Protective Services (APS) staff with updated information related to HealthTrack and the temporary process for verifying information related to managed Medicaid.

On February 20th, MO HealthNet Division (MHD) transitioned to a new system, called HealthTrack, for Medicaid managed care and spenddown information. Previously, Division of Senior and Disability Services (DSDS) staff verified managed care and spenddown information utilizing the MCII, MPNI, and MSPI screens within PROD. Those screens are now for historical purposes only and will only reflect information entered as of 2/20/23.

At this time, MHD is in the process of establishing capabilities for collaborating agencies to access HealthTrack. In the meantime, MHD has granted designated individuals access to eMMIS for the purpose of verifying managed care and spenddown information.

The following Regional point persons have been identified to assist APS staff with access to this information. If you need managed care or spenddown information, please reach out to your Regional point persons via email. If they are unavailable, please feel free to contact Cynthia Beck in APS Supports for assistance.

Region 1	Region 2	Region 3	Region 4	Region 5	APS Supports
Jennifer Crawford	Jason Garner	Caitlyn Roth	Kimberly Burns	Angie Cullifer	Cynthia Beck
Victoria Howell	Tonya Schrum	Jennifer Indelicato	Tina Swoger	Wendy Bryant	

Questions regarding this memorandum should be directed to APS Policy via e-mail at APSPolicy@health.mo.gov.

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