



**Missouri Department of Health and Senior Services**

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**Paula Nickelson**  
Acting Director

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Governor

APS 22-05

July 5, 2022

**MEMORANDUM FOR DIVISION OF SENIOR & DISABILITY SERVICES  
ADULT PROTECTIVE SERVICES STAFF**

From: Kristi Siler, Bureau Chief of Protective Services  
Division of Senior and Disability Services  
Section of Adult Protective Services (APS)

Subject: Direct Services Program

The Division of Senior and Disability Services (DSDS) received funding for APS through the Coronavirus Response and Relief Supplemental Appropriation Act of 2021 (CRRSAA) and the American Rescue Plan Act of 2021 (ARPA). We will be utilizing part of that funding to create a temporary Direct Services Program (DSP), which will in part target those affected by COVID-19. This program will launch on July 8, 2022.

To help APS clients mitigate the risks associated with abuse, neglect, and exploitation, the DSP will provide APS staff with an avenue to deliver service interventions that would have otherwise been unattainable due to financial constraints. This program will be utilized when all other possibilities have been exhausted.

DSDS has contracted with the Missouri Association of Area Agencies on Aging (MA4) and the ten Area Agencies on Aging (AAAs) to deliver this program. The AAAs will have case management staff available, and MA4 will provide an automated data entry platform, Cumulus, for DSP referrals. APS staff will use the platform to request specific services related to interventions, and the local AAAs will receive the referrals and implement the request when possible.

Policy 1704.60 has been established to provide APS staff direction on the DSP and information about requirements for our AAA partners. APS staff will receive training on entering referrals in Cumulus in addition to programmatic training on the DSP. Details about training will be forthcoming.

For this program, Ken Campbell will serve as Direct Services Liaison, review all service requests, and assist the AAAs and APS staff members with any questions. Procedure or process questions regarding the DSP may be directed to Ken through [APSDirectServices@health.mo.gov](mailto:APSDirectServices@health.mo.gov).

**NECESSARY ACTION:**

1. Review this memorandum with all APS staff
2. All questions should be cleared through normal supervisory channels and directed to the Bureau of APS Supports at [APSPolicy@health.mo.gov](mailto:APSPolicy@health.mo.gov) or by calling 573-526-0714.

KS/CA

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