



Missouri Department of Health and Senior Services

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RELAY MISSOURI for Hearing and Speech Impaired and Voice dial: 711

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PSEM-21-05

August 27, 2021

MEMORANDUM FOR SECTION OF ADULT PROTECTIVE SERVICES STAFF

From: Nicole Gatlin, Bureau Chief of APS Supports
Division of Senior and Disability Services
Section of Adult Protective Services (APS)

Subject: Adult Abuse and Neglect Hotline change in hours of operation

Effective September 1, 2021, the Adult Abuse and Neglect Hotline will be open from 7 a.m. until 8 p.m. seven days per week 365 days per year. After hours reports can still be submitted through the Online Reporting Application available on our [website](#) and will be processed the next business day.

Any questions regarding this memo should be directed to APSPolicy@health.mo.gov. Thank you.

NG/ca

www.health.mo.gov

Healthy Missourians for life.

The Missouri Department of Health and Senior Services will be the leader in promoting, protecting and partnering for health.

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER: Services provided on a nondiscriminatory basis.