

The 3 Types of Care in the Home

A company may have one or all of these types of programs.

#1	#2	#3
<p>Commonly Called: Home Health</p>	<p>Commonly Called: In-Home Care</p>	<p>Commonly Called: Private Duty/Private Pay</p>
<p>Major Payer: Medicare</p> <p>Services Offered:</p> <ul style="list-style-type: none"> ➤ Skilled Nursing ➤ Physical Therapy ➤ Occupational Therapy ➤ Speech Therapy ➤ Medical Social Services (social worker) ➤ Home Health Aide- personal care (bathing, dressing, hair & nail care) <i>Not homemaker/companion care</i> <p>Consumer Needs:</p> <ul style="list-style-type: none"> ➤ Short-term (usually several weeks to months) ➤ Acute needs (exacerbation of illness) (care after surgery) ➤ Medicare Patient is homebound (for duration of care) ➤ Services ordered by Physician ➤ Part-time or Intermittent basis (visits may last 1-2 hours) (could be several times a week) <p>Agency Criteria:</p> <ul style="list-style-type: none"> ➤ Provides two or more of the 6 services listed above ➤ One service must be skilled nursing ➤ Visits must be on intermittent basis (several times a week 1-2 hours) ➤ Follows federal & state regulations ➤ Requires a state home health license ➤ Most likely also Medicare Certified <p>Oversight: MO Department of Health and Senior Services/Bureau of Home Care and Rehabilitative Standards is responsible for licensure and oversight.</p> <p>Telephone for questions 573-751-6336</p> <p>http://www.health.mo.gov/safety/homecare</p> <p>For Abuse & Neglect 800-392-0210</p>	<p>Major Payer: Medicaid</p> <p>Services Offered:</p> <ul style="list-style-type: none"> ➤ Homemaker Chore Services (cleaning, cooking, laundry) ➤ Personal Care Assistance (bathing & grooming) ➤ Respite Care (caregiver relief) ➤ Advance Personal Care (assist with activities of daily living when assistance requires devices and procedures related to altered body functions) ➤ Authorized Nurse Visits (i.e., RN fill medicine box) ➤ Adult Day Care ➤ Consumer Directed (Independent Living Waiver- specialized medical equipment, supplies, environmental accessibility adaptations) <p>Consumer Needs:</p> <ul style="list-style-type: none"> ➤ Long-term (usually months to years) ➤ Chronic needs (assistance needed to stay in the home) (help with activities of daily living) ➤ Services ordered by Physician <p>Agency Criteria:</p> <ul style="list-style-type: none"> ➤ Provides home & community-based services to elderly & disabled who meet Nursing Home Level of Care & are eligible for Medicaid ➤ Follows state regulations ➤ Requires a contract with the state <p>To request services - DSDS Call Center at 866-835-3505</p> <p>To Report Abuse/Neglect call 800-392-0210</p> <p>To request a care plan or provider change https://redcaphcbs1.azurewebsites.net/redcap/surveys/?s=4ALNDDXKRPRNRER7</p> <p>Oversight: Missouri Medicaid Audit and Compliance (MMAC) - 573/751-3399 Questions on opening an in-home /CDS agency or regarding in-home/CDS contract) mmac.ihscontracts@dss.mo.gov</p> <p>IHS/CDS Proposal/Provider Enrollment Information: http://mmac.mo.gov/providers/provider-enrollment/home-and-community-based-services/contract-proposal-information/</p>	<p>Major Payer: Private Fund/Insurance</p> <p>Services Offered:</p> <ul style="list-style-type: none"> ➤ Provides only 1 Service (could be nursing or aide services for personal care) ➤ Provides care in Shifts (4 plus hours at a time, may offer both nursing & personal care in shifts) ➤ Provides Staffing (supplies nurses to hospitals, etc.) <p>Consumer Needs:</p> <ul style="list-style-type: none"> ➤ No limit on amount or duration of time in the home (determined by the patient and/or family) ➤ No criteria needed to obtain care (determined by patient and/or family needs) ➤ No Physician order needed for aide giving personal care , respite or companion care <p>Agency Criteria:</p> <ul style="list-style-type: none"> ➤ NO license issued in MO for this type of company ➤ Examples of care that does not meet the Missouri requirement for licensure: <ol style="list-style-type: none"> 1. Company only provides 1 service 2. Company does supply nurse and aide (2 services), but they do shift work of 4 plus hours 3. Company provides 2 or more services, (personal care, chore services & respite care) but only one service (aide) from the “Home Health” list <p>Oversight: No government oversight.</p> <p>If company provides nursing, register complaint with Missouri State Board of Nursing at http://pr.mo.gov/</p> <p>For Abuse & Neglect 800-392-0210</p> <p>Issues with fraud, contact the MO Attorney General's Office through the Consumer Hotline at 800-392-8222</p>