



### Account Registration and Verification

The steps below provide how-to guidance for creating a new account for an individual, including patient, caregiver, physician, nurse practitioner, consumer personal cultivators and facility agents.

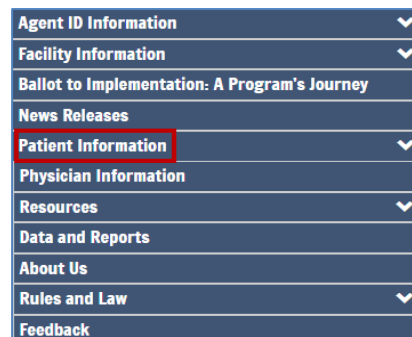
The online registry portal works best when using Google Chrome as your internet browser to help minimize possible errors while completing an application.

The email address used at registration will receive email notifications when there is a change in application status.

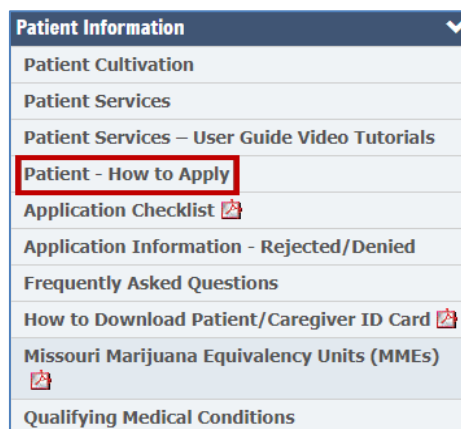
When registering, make sure Social Security Number and Date of Birth are both correct. If entered incorrectly, you must submit a help ticket to [nlssupport-mo@egov.com](mailto:nlssupport-mo@egov.com), or contact the DCR Individual Licensing Unit at [CannabisInfo@health.mo.gov](mailto:CannabisInfo@health.mo.gov) to request these changes.

### Creating an Individual Account

1. Navigate to the **Division of Cannabis Regulation** (DCR) webpage at: [Cannabis.mo.gov](https://cannabis.mo.gov)
2. In the blue menu panel, click on '**Patient Information**'.



3. Click '**Patient – How to Apply**'.



4. Click on the blue button labeled 'Patient/Caregiver Application Registration'.

The screenshot shows the Missouri Department of Health & Senior Services website. The header includes the state logo, 'Missouri Department of Health & Senior Services', and navigation links like 'MO.gov', 'Governor Parson', 'Find an Agency', 'Online Services', and a search bar. A secondary navigation bar contains links for 'Healthy Living', 'Senior & Disability Services', 'Licensing & Regulations', 'Disaster & Emergency Planning', and 'Data & Statistics'. The main content area is titled 'How to Apply - Patient Information' and includes a breadcrumb trail: 'DHSS Home > Licensing & Regulations > Medical Marijuana > how-to-apply-pl'. A central image shows a doctor and a patient. To the right, a text box explains the application process, mentioning a 'Warning-Exiting Site' pop-up and the requirement to click 'Yes'. Below this, a blue button labeled 'Patient/Caregiver Application Registration' is highlighted with a red box. Other buttons include 'NEW! Click below to apply or to update an approved application' and 'What application should I submit?'. A sidebar on the right lists various information categories like 'Agent ID Information', 'Facility Information', and 'Contact Information'. The bottom section lists 'Patient Forms' such as 'Parental/Legal Guardian Form' and 'Patient Authorization'.

5. Within the pop-up warning box, click 'Yes' to be redirected to the Online Registry Portal ([mo-public.mycompliance.com](https://mo-public.mycompliance.com/))

The screenshot shows a 'Warning' pop-up box with a dark blue header and a close button (X). The main text reads: 'Beware, you are currently exiting to an external site that is not part of the government(.gov) domain. Please be aware that you will be subject to a wide variety of content and experiences that are beyond our control. Always use good judgement when using these platforms and when following links to other web sites.' Below this, it says 'Click "Yes" to Continue to:' followed by a red button containing the URL 'https://mo-public.mycompliance.com/'. At the bottom right, there are two buttons: 'Yes' (highlighted with a red box) and 'No'.

6. In the top right-hand corner, click 'Register'.

The screenshot shows the 'Sign-in' form on the Online Registry Portal. The form includes fields for 'Username \*' and 'Password \*', a checkbox for 'Accept Terms and Conditions', and a reCAPTCHA widget. At the bottom, there are buttons for 'SIGN IN' and 'FORGOT PASSWORD'. In the top right corner, a red box highlights a 'REGISTER' button with a user icon, and a red arrow points to it from the instruction text.

7. Fill out the registration form, entering your legal first name, legal last name, email address, re-type your e-mail address to confirm and enter your phone number.
8. Click **'What type of application you would like to get started with?'**, and select 'Patient/Caregiver/Physician' from the drop-down.
9. Enter your **Social Security Number** and re-enter to confirm it.
10. Enter your **Date of Birth** and re-enter to confirm it.
11. Read the **Terms and Conditions**, once read, check the box next to "Please read and accept Terms and Conditions before proceeding."
12. Click **I'm not a robot**. When the pop-up window appears, follow the prompts, select all images that have the item mentioned and click **'Verify'**.
13. Click **'Register'**.

Register for the Missouri Division of Cannabis Regulation Portal

WARNING: Please be sure that the information provided during registration is 100% accurate. This data will be used in your application, and you CANNOT modify this information after you register.

Legal First Name \*

Legal Last Name \*

Email \*

Confirm Email \*

Phone Number \*


What type of application would you like to get started with? \*

Password \*

Re-enter Password \*

☐ Please read and accept [Terms and Conditions](#) before proceeding.

☐ I'm not a robot


  
reCAPTCHA  
Privacy Terms




CANCEL

REGISTER

[If you didn't receive your verification email, please click here.](#)

Select all images with a  
bus



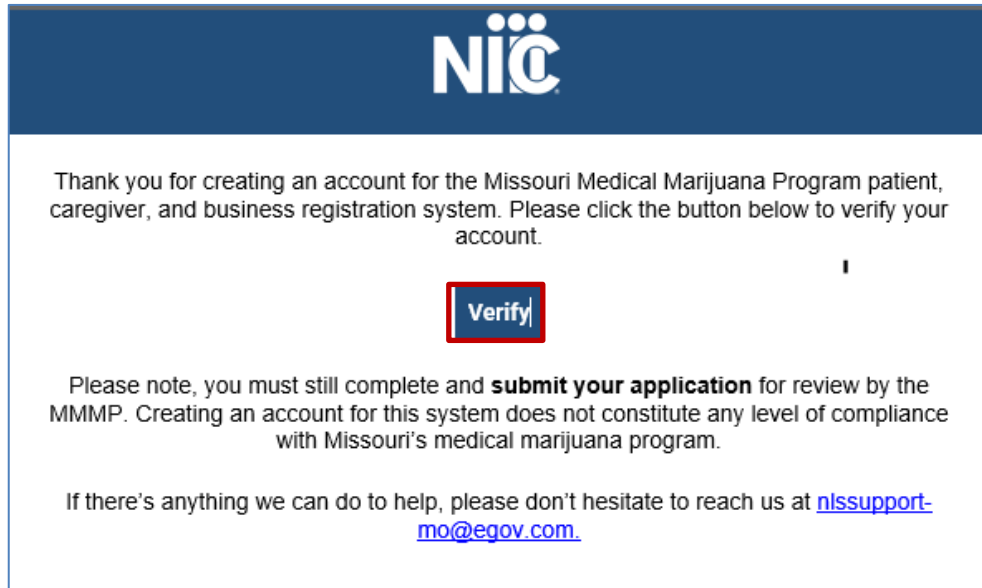


VERIFY

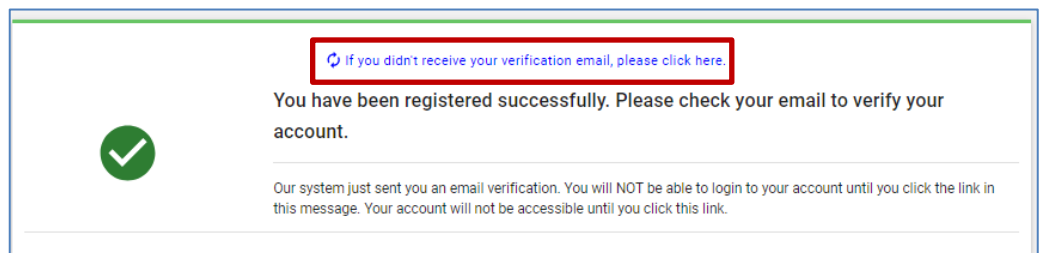
## Confirming Registration

Once an account is created, you will receive a verification email to confirm your email address.

1. Open your email and check for a **verification email** from the Division of Cannabis Regulation (DCR). In the email message, click '**Verify**' to be directed to the **Online Registry Portal**.



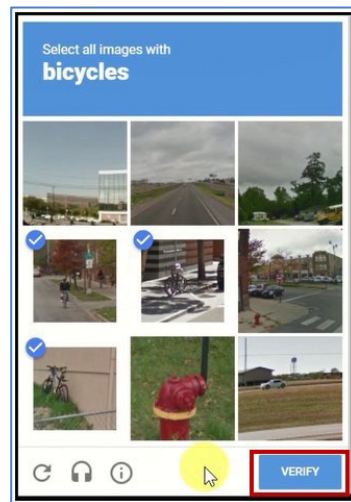
**NOTE:** If you do not receive the email within 15 minutes, click the 'If you didn't receive your verification email, please click here.' option above the registration message displaying on the Online Registry Portal.  
**You will not be able to log in until you verify your email address.**



2. In the Username field, enter your **Email Address**. Type in your **Password**.
3. Accept the Terms and Conditions then click the **I'm not a robot box**.

A screenshot of the Sign-in page. The page has a dark grey header with the text "Sign-in". Below the header is a white form with two input fields: "Email \*" and "Password \*". Below the password field is a checkbox labeled "Accept Terms and Conditions." with a blue arrow pointing to it. Below that is another checkbox labeled "I'm not a robot" with a blue arrow pointing to it. To the right of the "I'm not a robot" checkbox is a reCAPTCHA logo. At the bottom of the form are two green buttons: "SIGN IN" and "FORGOT PASSWORD".

- Once the pop-up window appears, follow the prompts to select all boxes that have the item mentioned.
- Click **'Verify'**.





- You will be redirected back to the Sign-In page.
- Click **'Sign In'**.


### Sign-in

☐ Accept [Terms and Conditions](#).

☐ I'm not a robot

  
reCAPTCHA  
[Privacy](#) - [Terms](#)

 **SIGN IN**

 **FORGOT PASSWORD**

Updated 2/3/2025