

Section for Medical Marijuana Regulation Facility License & Compliance Section

Facility License Renewal Application System Instructions

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Section for Medical Marijuana Regulation Facility License & Compliance Section

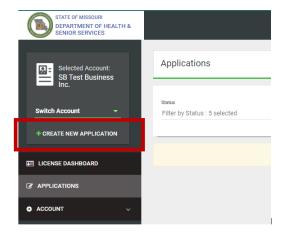
YOU MUST USE GOOGLE CHROME TO SUCCESFULLY COMPLETE THE ONLINE RENEWAL APPLICATION



Link to Complia System: https://mo-public.mycomplia.com/#!/signin

Starting a Renewal Application

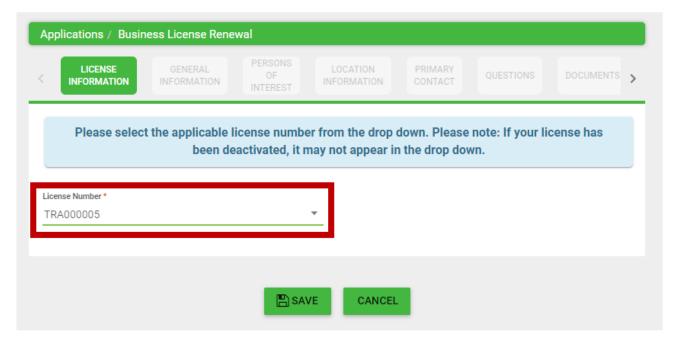
After logging into Complia account and select **CREATE NEW APPLICATION** from the menu on the right side of the window:



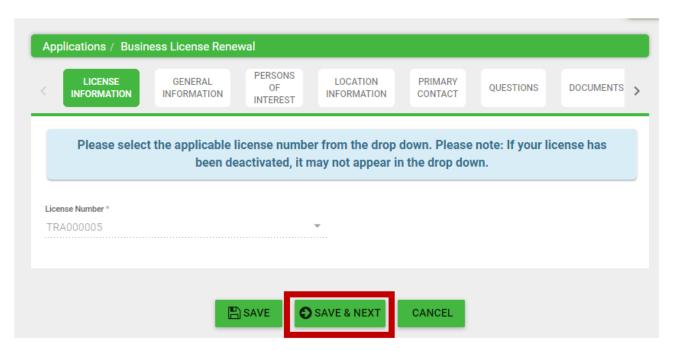
Click to select BUSINESS LICENSE RENEWAL:



- > CLICK the button CREATE APPLICATION at the bottom of the window
- Using the drop down menu, select the license you wish to renew from the licenses associated with your account (one renewal is required for each license):

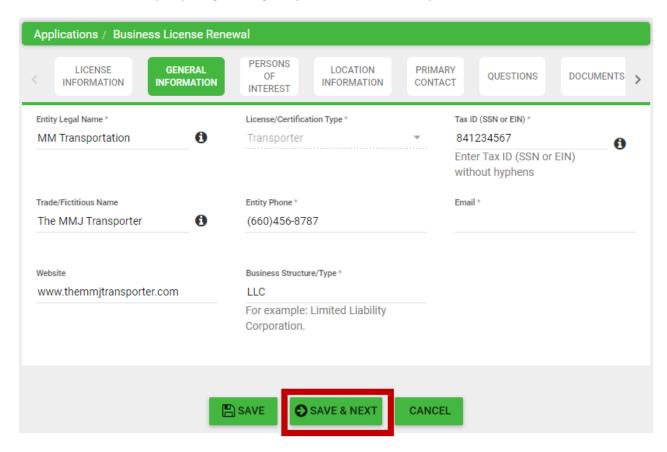


- Click SAVE and then
- ➤ Click **SAVE & NEXT**:



General Information Tab

- > Review information on General Information tab, click SAVE & NEXT
 - If changes are necessary on this tab, please first contact the Licensing Specialist for further instruction; Do not update! Changes to Entity Name are considered a Transfer of Entity requiring a change request which is not an option at time of renewal.



Persons of Interest Tab

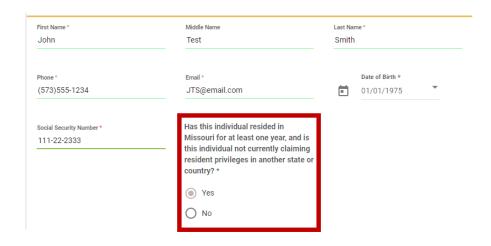
At time of original application, this tab was used to identify persons who were Missouri resident majority owners. However, this requirement is exempted and therefore will not be verified by the Department. Instead, the Department requests the Licensee use the Persons of Interest tab to identify all **Owners** who have active Agent Id card. As the system requires a YES for Missouri Residency to save and move forward, please indicate yes regardless of the owner's permanent residence.



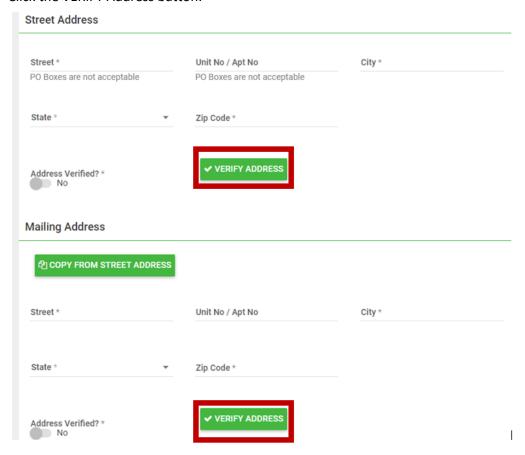
It may be necessary to "Remove" individuals who are no longer owners or who do not have an active Agent Id card.



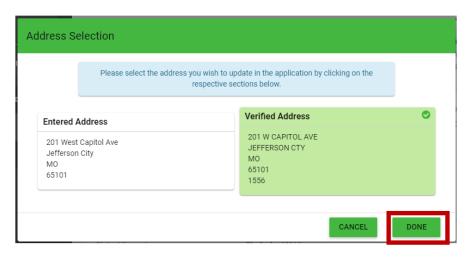
➤ To add the owners that have active Agent ID cards, click **ADD NEW RECORD** and enter the information as required. Due to system restrictions, all entries should check **YES** on the question "Has this individual resided in Missouri for at least one year, and is this individual not currently claiming resident privileges in another state or country?" –Missouri residency will not be verified by the Department despite the system prompt.



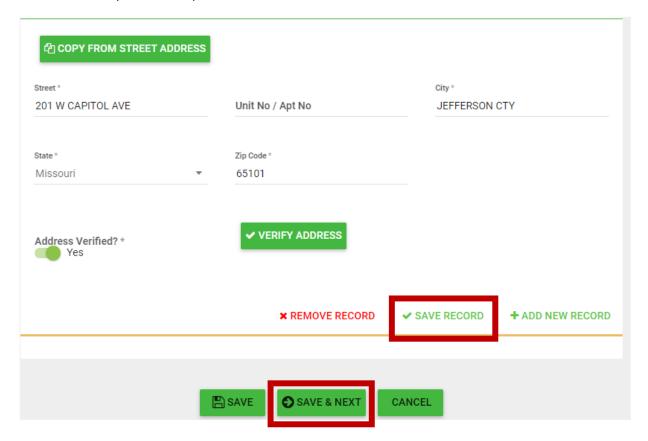
The addresses on this tab must be **verified successfully** in order to proceed with the application. Click the VERIFY Address button:



Intentionally click on one of the addresses displayed that most closely matches to the owner's address, then click **Done**

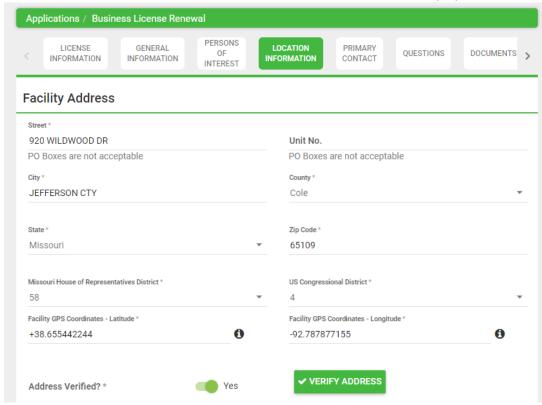


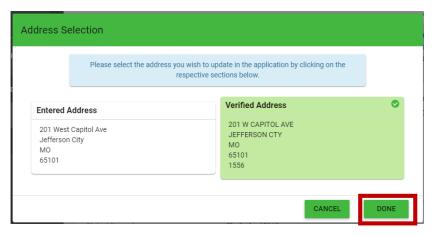
> Click the button **SAVE RECORD** to add and remove on owners with active Agent ID cards as necessary. Once completed, click **SAVE & NEXT**:



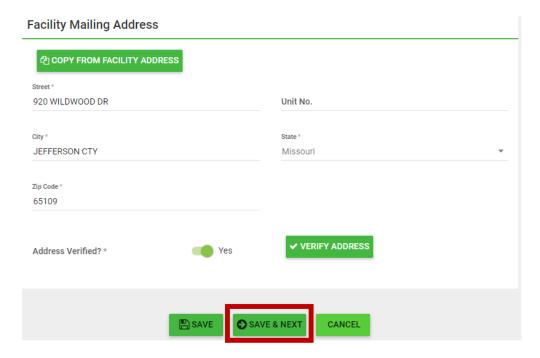
Location Information Tab

- ➤ **DO NOT UPDATE.** The Licensee must file a separate change request (Business Update) to request a change in the facility location. If you see an error in the information displayed, do not change it. Instead, please contact your assigned License Specialist or email MMLicenses@health.mo.gov
- In order to move forward through the application process, the Licensee will need to click the "VERIFY ADDRESS" button, select an address that matches to what is displayed and click "Done"





➢ Click SAVE & NEXT:

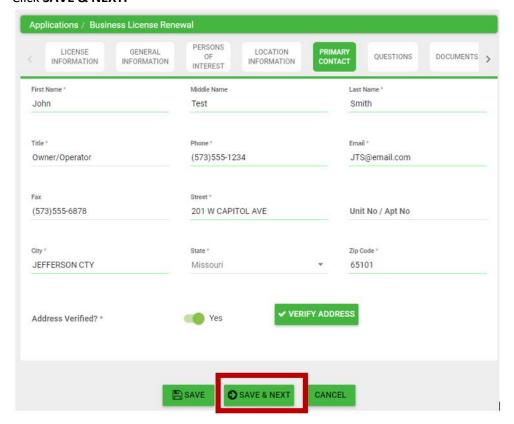


The addresses on this tab must be **verified successfully** in order to proceed with the application.

O Do not make changes to this address. If the information displayed is inaccurate, the Licensee should contact the Licensing Specialist for further instruction.

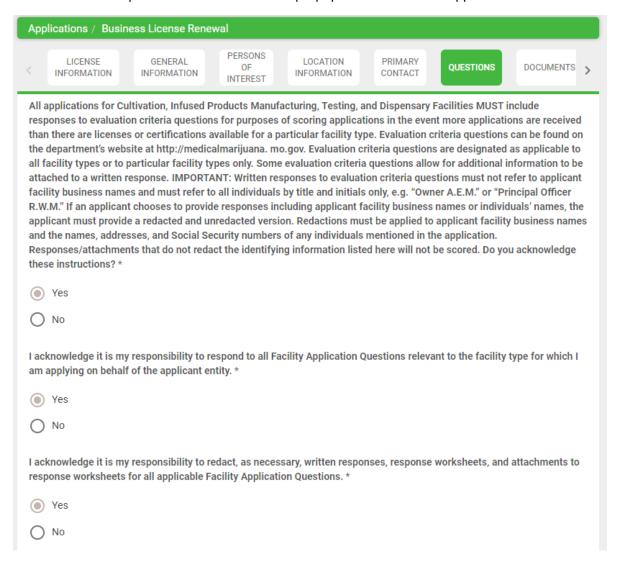
Primary Contact Tab -

- Review to ensure information is correct and update as necessary. The Primary Contact is used as the primary point of contact for all communication between the Department and the licensed entity. The addresses on this tab must also be verified (Click Verify Address) in order to proceed with the application.
- > Click **SAVE & NEXT.**



Questions Tab

> Review each questions and as amend the prepopulated answers as applicable



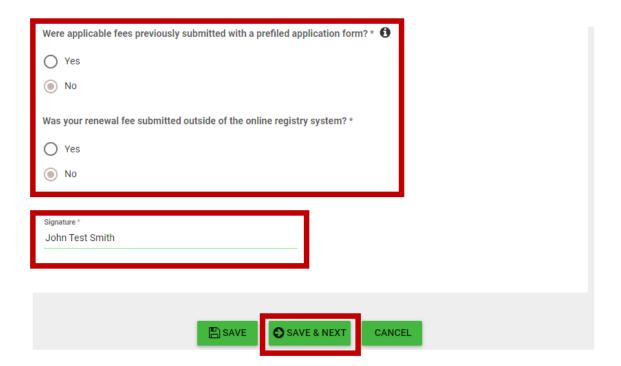
that do not properly redact information will not be scored.*
Yes
○ No
Do you attest that no individual who owns the applicant entity, in whole or in part, has a disqualifying felony offense? *
○ Yes
○ No
Do you attest that all owners who hold any portion of the economic or voting interest of the facility who will also have access to medical marijuana or the medical marijuana facility, and all officers, directors, board members, managers, and employees identified in the application, have submitted fingerprints within the previous six months for a state and federal fingerprint-based criminal background check to be conducted by the Missouri State Highway Patrol? *
Yes
○ No
Do you attest that the proposed facility location complies with all the location requirements of 19 CSR 30-95.040(4)(B), 19 CSR 30-95.100(2)(C), or local government, as applicable? *
Yes
○ No
Do you attest that the information provided in this application is true and correct? *
Yes
○ No

Questions & Payment

- If the Licensee has not yet paid the annual renewal fee due at time of initial submission, click "No" to the question:
 - Were applicable fees previously submitted with a prefiled application form?"

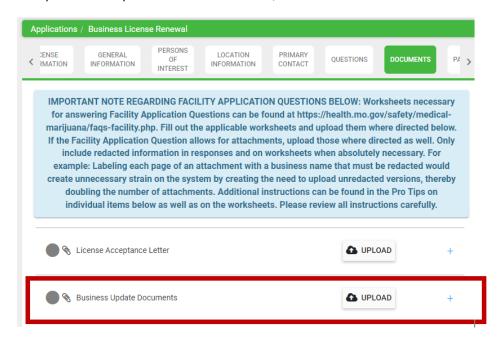
Please note, upon submission, an answer of "No" will redirect the Licensee to the third party payer site to remit the annual fee. The Department will not consider a renewal application complete in absence of the required fee.

> Type your name (as person completing the form) into the Signature line and click SAVE & NEXT

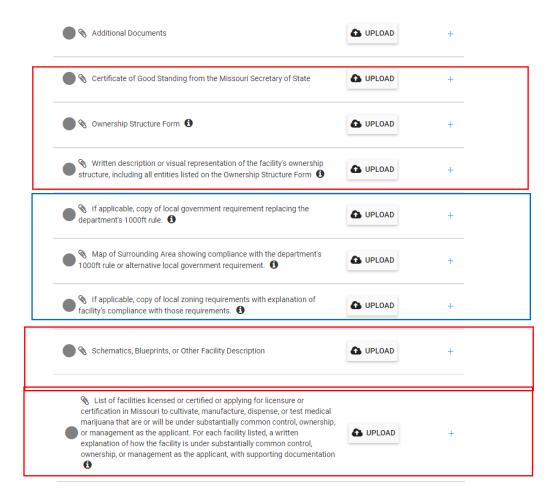


Documents Tab

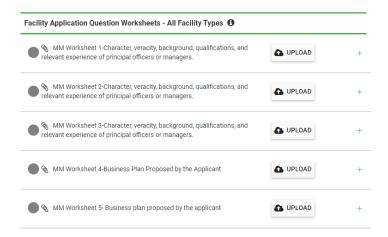
- ➤ Click the "Upload" button next to the "Business Update Documents" option and navigate to the computer hard drive or network to locate the saved file; please note the system may default to the DOWNLOADS location.
 - Upload the required License Renewal Questionnaire



- Repeat to upload all additional required documents per 19 CSR 30-95.040(2) to each respective category highlighted below and as required per rule:
 - Certificate of Good Standing from the Missouri Secretary of State
 - o Updated Ownership Structure Form
 - o Written or visual description of ownership structure
 - List of facilities licensed or certified or applying for licensure that are under substantially common control with explanation.
 - Please note, the Department will accept a single uploaded affidavit stating the facility's location remains in compliance with 19 CSR 30-95.040(4)F-H, in lieu of an upload and copy of local government requirements replacing the 1,000 foot rule, a map, and/or the local zoning requirements
 - Current schematics of the facility's layout identifying all entities and use of spaces.



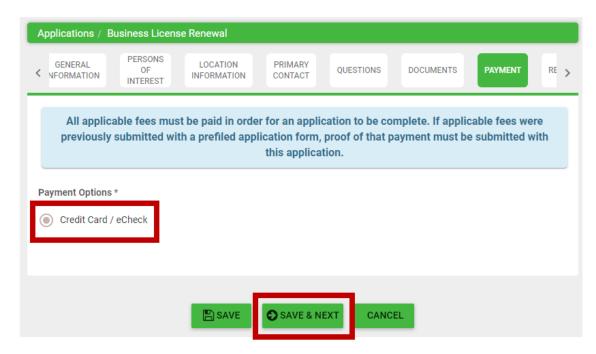
DO NOT UPLOAD WORKSHEET RESPONSES



> Once all required documents per 19 CSR 30-95.040(2) have been uploaded, click SAVE & NEXT.



Payment Tab – The "Credit Card / eCheck" button should already be checked indicating that you will be directed to the third party payment website to remit the renewal fee once the renewal application is complete:

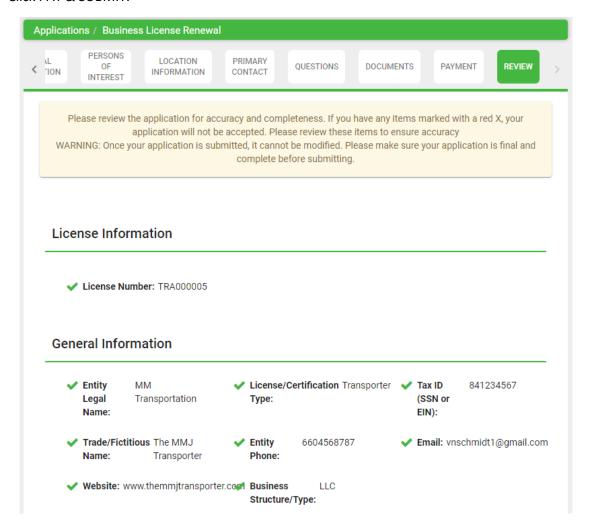


Click Save and Next

Review Tab (Submitting the Renewal Application)

Review all information. All required items for submission should appear with a Green check indicator. Any items marked with a RED X will not permit the Licensee to submit.

- Resolve any items indicating a "Red" check please note a common error is not clicking "Verify Address" for any tab that has an address regardless if a change was not made.
- Click PAY & SUBMIT.



Persons of Interest

✓ First John Name:

Middle Test Name: Last Smith Name:

✓ Phone: 5735551234

✓ Email: JTS@email.com

✓ Date of 01/01/1975 Birth:

✓ Social 111222333
Security
Number:

✓ Has this individual Yes resided in Missouri for at least one year, and is this individual not currently claiming resident privileges in another state or country?:

Street Address

✓ Street: 201 W CAPITOL AVE Unit No / Apt No: City: JEFFERSON CTY

✓ State: Missouri

✓ Zip Code: 65101

✓ Address Yes Verified?:

Mailing Address

✓ Street: 201 W CAPITOL AVE Unit No / Apt No: City: JEFFERSON CTY

✓ State: Missouri

✓ Zip Code: 65101

Address Yes Verified?:

Location Information

Facility Address

✓ Street: 920 WILDWOOD DR

✓ City: JEFFERSON CTY

✓ State: Missouri

Missouri House of 58 Representatives District:

+38.655442244

✓ Facility GPS Coordinates -Latitude:

✓ Address Verified?: Yes

Unit No.:

✓ County: Cole

✓ Zip Code: 65109

US Congressional District:

Facility GPS Coordinates -Longitude: -92.787877155

Facility Mailing Address

✓ Street: 920 WILDWOOD DR

Unit No.:

✓ City: JEFFERSON CTY

✓ State: Missouri

✓ Zip Code: 65109

Address Verified?: Yes

Primary Contact

✓ First John Name:

✓ Middle Test Name: ✓ Last Name: Smith

✓ Title: Owner/Operator

✓ Phone: 5735551234

✓ Email: JTS@email.com

✓ Fax: 5735556878

✓ Street: 201 W CAPITOL AVE Unit No / Apt No:

City: JEFFERSON CTY

✓ State: Missouri

✓ Zip Code: 65101

✓ Address Verified?: Yes

Questions

All applications for Cultivation, Infused Products Manufacturing, Testing, and Dispensary Facilities MUST include responses to evaluation criteria questions for purposes of scoring applications in the event more applications are received than there are licenses or certifications available for a particular facility type. Evaluation criteria questions can be found on the department's website at http://medicalmarijuana. mo.gov. Evaluation criteria questions are designated as applicable to all facility types or to particular facility types only. Some evaluation criteria questions allow for additional information to be attached to a written response. IMPORTANT: Written responses to evaluation criteria questions must not refer to applicant facility business names and must refer to all individuals by title and initials only, e.g. "Owner A.E.M." or "Principal Officer R.W.M." If an applicant chooses to provide responses including applicant facility business names or individuals' names, the applicant must provide a redacted and unredacted version. Redactions must be applied to applicant facility business names and the names, addresses, and Social Security numbers of any individuals mentioned in the application. Responses/attachments that do not redact the identifying information listed here will not be scored. Do you acknowledge these instructions?:

YES

- I acknowledge it is my responsibility to respond to all Facility Application Questions relevant to the facility type for which I am applying on behalf of the applicant entity.:
- YES
- I acknowledge it is my responsibility to redact, as necessary, written responses, response worksheets, and attachments to response worksheets for all applicable Facility Application Questions.:
- YES
- I acknowledge any written responses, response worksheets, or attachments to responses to Facility Application Questions that do not properly redact information will not be scored.:
- YES
- Do you attest that no individual who owns the applicant entity, in whole or in part, has a disqualifying felony offense?:

YES

the facility who will also have acces facility, and all officers, directors, be in the application, have submitted f	old any portion of the economic or voting interest of sections to medical marijuana or the medical marijuana oard members, managers, and employees identified ingerprints within the previous six months for a sta nal background check to be conducted by the	d
	ility location complies with all the location (4)(B), 19 CSR 30-95.100(2)(C), or local governmen	YES nt,
Do you attest that the information p	provided in this application is true and correct?:	YES
Were applicable fees previously sub-	bmitted with a prefiled application form?:	No
✓ Was your renewal fee submitted out	tside of the online registry system?:	No
✓ Signature:	John Test Smith	

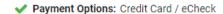
Documents

License Acceptance Letter:	No Document Present
✓ Business Update Documents:	Document(s) Uploaded
Additional Documents:	No Document Present
Certificate of Good Standing from the Missouri Secretary of State:	No Document Present
Ownership Structure Form:	No Document Present
Written description or visual representation of the facility's ownership structure, including all entities listed on the Ownership Structure Form:	No Document Present
If applicable, copy of local government requirement replacing the department's 1000ft rule.:	No Document Present
Map of Surrounding Area showing compliance with the department's 1000 rule or alternative local government requirement.:	ft No Document Present
If applicable, copy of local zoning requirements with explanation of facility compliance with those requirements.:	's No Document Present
Schematics, Blueprints, or Other Facility Description:	No Document Present
List of facilities licensed or certified or applying for licensure or certification No Document Present in Missouri to cultivate, manufacture, dispense, or test medical marijuana that are or will be under substantially common control, ownership, or management as the applicant. For each facility listed, a written explanation of how the facility is under substantially common control, ownership, or management as the applicant, with supporting documentation:	
Proof of Missouri Residency:	No Document Present

Facility Application Question Worksheets - All Facility Types	
MM Worksheet 1-Character, veracity, background, qualifications, and rel experience of principal officers or managers. :	evantNo Document Present
MM Worksheet 2-Character, veracity, background, qualifications, and rel experience of principal officers or managers.:	evantNo Document Present
MM Worksheet 3-Character, veracity, background, qualifications, and rel experience of principal officers or managers.:	evantNo Document Present
MM Worksheet 4-Business Plan Proposed by the Applicant:	No Document Present
MM Worksheet 5- Business plan proposed by the applicant:	No Document Present
MM Worksheet 6- Business Plan Proposed by the Applicant:	No Document Present
MM Worksheet 7- Business Plan Proposed by the Applicant:	No Document Present
MM Worksheet 8- Business Plan Proposed by the Applicant:	No Document Present
MM Worksheet 9- Business Plan:	No Document Present
MM Worksheet 10- Business Plan Proposed by the Applicant:	No Document Present
MM Worksheet 11-Business Plan Proposed by the Applicant:	No Document Present
MM Worksheet 12- Business Plan Proposed by the Applicant:	No Document Present
MM Worksheet 13 - Business Plan Proposed by the Applicant:	No Document Present
MM Worksheet 14-Site Security:	No Document Present
IM Worksheet 15- Experience in a Legal Cannabis Market:	No Document Present
MM Worksheet 16- The Potential for Positive Impact in the Site Comm	unity: No Document Present

MM Worksheet 17-Maintaining Competitiveness in Marijuana for Medical use No Document Present Marketplace.:

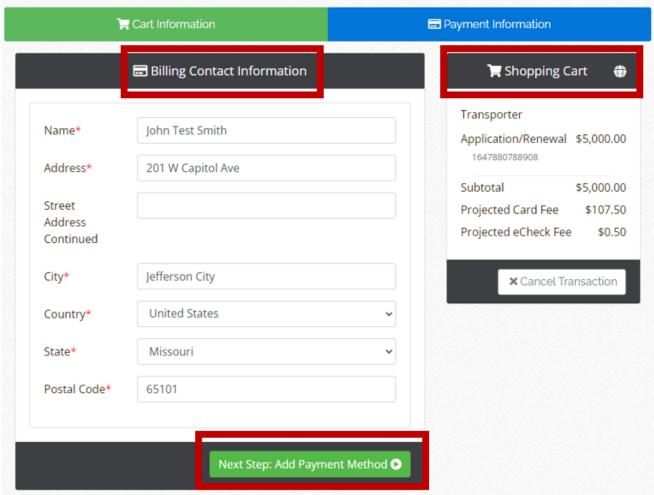
Payment



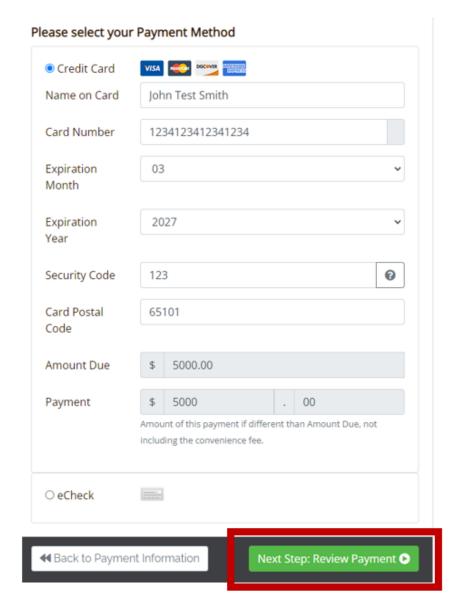


- You will be redirected to the third party payment website to remit renewal fee if you answered "No" to the Question on the Questions tab, were the previous applicable fees remitted.
- The shopping cart will be automatically populated with the renewal fee amount for license type. Proceed through the steps to remit the fee
- > Complete the **Billing Contact Information** section, click **NEXT STEP: ADD PAYMENT METHOD**

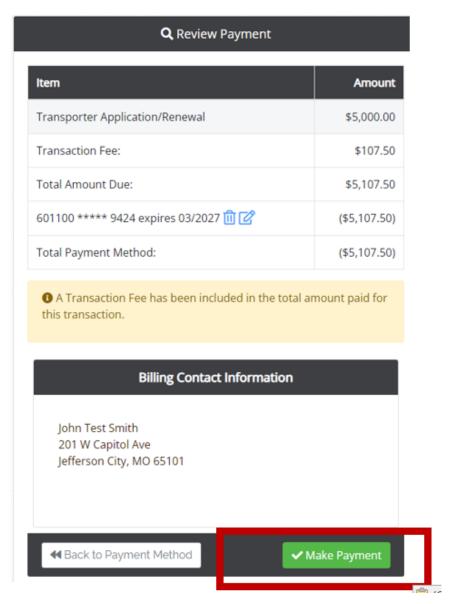
Make A Payment - Payment Information - Missouri: Health and Senior Services



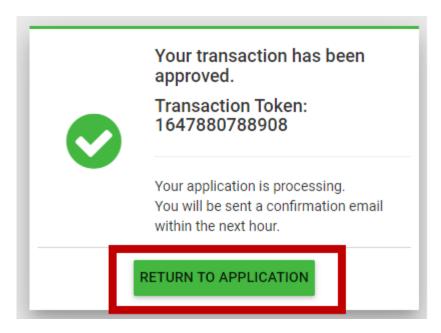
➤ COMPLETE THE "PAYMENT INFORAMTION" SECTION, CLICK NEXT AND FINISH PAYMENT



> Review the previously entered payment information and click MAKE PAYMENT



- ➤ If the transaction is approved, a transaction token will be generated. Click **RETURN TO APPLICATION.**
 - o If the transaction is not approved, please review and revise payment method

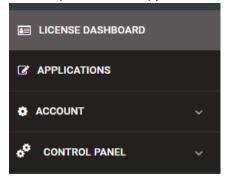


You will now be directed back to Complia and the application. A successfully transmitted renewal application window should appear with a submission date:

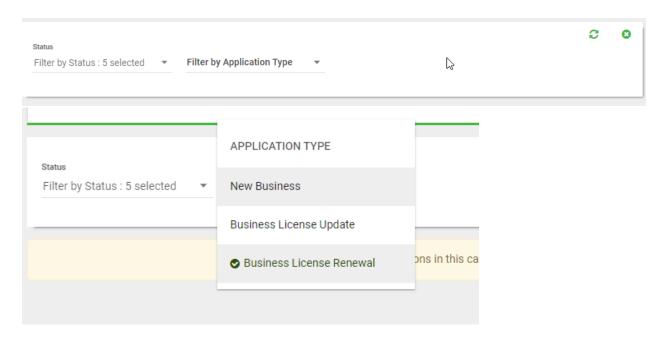


Viewing the Status of the Application

> To view your renewal application, click the Applications button from the main login screen



Click the drop down on the "Filter by Application Type" and select Business License Renewal



Assistance

- Contact your assigned License Specialist or email MMLicenses@health.mo.gov
- Visit the Section's Website (https://health.mo.gov/safety/medical-marijuana/index.php) for additional Guidance related to facility renewal process, what is required to complete the renewal application for licensure, FAQs, Renewal Fee Schedule, the License Renewal Questionnaire