

Missouri Department of Health and Senior Services | Division of Cannabis Regulation

Agent ID Card Verification

Individuals employed by a Missouri licensed marijuana facility, are required to have a valid agent ID card, issued by DCR, visible and on their person while performing work for a licensee. Agent ID cards are valid for three years from the issue date and permit card holders to work in any state-licensed marijuana facility. Licensees are responsible for ensuring their employees maintain a valid agent ID card throughout the duration of employment.

Anyone can verify the validity of an agent's ID by scanning the QR code on the back of the agent ID card, or by entering the agent ID number on DCR's agent verification website: mo-verify.mycomplia.com.

The following information is available to verify if an individual is using a valid agent ID:

- Agent ID card status
 - Valid cards display as "Active"
 - Invalid cards display as "Inactive"
- Agent ID number
- Agent photo
- Agent name
- Agent ID card expiration date

An agent ID card in an "Inactive" status indicates the agent ID card is expired or has been revoked pursuant to 19 CSR 100-1.070(2)(J).

Steps to Verify using the QR code:

The QR code on the back of an agent ID card can be scanned by using any device capable of reading a QR code.

1. Hover the camera over the QR code;
2. Select the link that appears around the QR code;
3. Records will display as "active" or "in active".

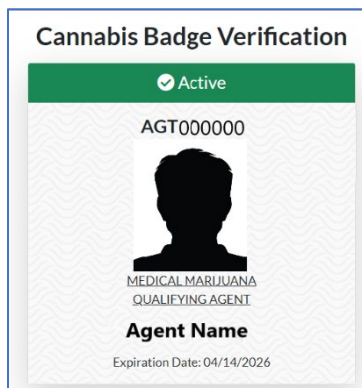


Steps to Verify using the Website:

The verification website can be accessed on any device with internet.

1. Select mo-verify.mycomplia.com;
2. Type the entire agent ID card number (AGT#) in the box;
3. Records will display as "active" or "inactive".

Active Agent ID Card:



Inactive Agent ID:

