

**Missouri Department of Health & Senior
Services Summer Food Service Program
Online Claiming Instructions**

This instruction guide is intended to serve as a quick start guide and not a comprehensive explanation of the operation of CNPWeb. A copy of these instructions can be found on the SFSP website:

<http://www.health.mo.gov/living/wellness/nutrition/foodprograms/sfsp/index.php> .

Please Note: for SFSP, the Program Fiscal Year goes from October 1st to September 30th. Please make sure you complete the claims in the appropriate fiscal year.

Claim Deadlines

Sponsors must submit a claim within 60 days of the last day of the claim month. When necessary, revisions must also be completed within 60 days of the last day of the claim month.

Month	Original Claims & Revisions
October	December 30
November	January 29
December	March 1 (Leap Year-Feb. 29)
January	April 1 (Leap Year-Mar. 31)
February	April 29
March	May 30
April	June 29
May	July 30
June	August 29
July	September 29
August	October 30
September	November 29

Basic Claiming Procedures

- 1) Access the system by typing the URL (<https://mo.cnpus.com/cnp/Login>) into the address line of your web browser.
- 2) Enter your assigned user ID.
- 3) Enter your password.
- 4) Select Login.

Welcome to 



Missouri Department
of Health
& Senior Services

Community Food and
Nutrition Assistance

Sign In

Enter User ID:

Enter Password:

[Forgot User ID?](#)
Contact DHSS at (800)-733-6251
[Forgot Password?](#)

Please be advised that your User ID and Password **must NOT be shared with anyone**, as stated on the Network User Access Request form you completed and signed. The Network User Access Request form is available on the CACFP and SFSP webpages. Please note the importance of protecting your User ID and Password, as you are responsible for any and all claims submitted under your User ID. You must notify DHSS-CFNA immediately if there are staff changes in order to remove access and grant new access for the new user.

CACFP
CACFP@health.mo.gov
(800)-733-6251

SFSP
SFSP@health.mo.gov
(888)-435-1464

Login

Logging Into the System

First Time Logging In?

If this is your first time logging in to CNPWeb, the system will automatically require you to change your password.

Forgot Your User ID?

If you have forgotten your CNPWeb user ID, contact DHSS-SFSP at (888) 435-1464).

Forgot Your Password?

If you have forgotten your CNPWeb password, click the Forgot Password? link located on the login page. You will be asked to submit your user ID, and a temporary password will be sent to the email address associated with your CNPWeb account.

Program Selection

After a successful login, you will see the Program Code. Select the SFSP Program Code to proceed.

Note: If you participate in the Child and Adult Care Food Program (CACFP), you will access either the SFSP or CACFP systems by choosing the appropriate Program Code.

Program Selection

Program Code	Program Description
CACFP	Child and Adult Care Food Program
SFSP	Summer Food Service Program

[Sign Out](#)

Notification Page

Once you click on the appropriate Program Code, you will be directed to the notification page. This is where important SFSP information will be posted. This page will include links to instructions, forms, program news and updates. After carefully reading this page, click **Next Page**.

[Next Page >>](#)

Welcome to the Summer Food Summer Service Program CNPWeb!

Program Year Selection

Choose the appropriate program year.

Please note: for SFSP the Program year goes from October 1 to September 30. Please make sure you complete the claims in the appropriate fiscal year.

Program Year Selection

Program Year	Program Begin Date	Program End Date
2024	October 1, 2023	September 30, 2024
2023	October 1, 2022	September 30, 2023
2022	October 1, 2021	September 30, 2022
2021	October 1, 2020	September 30, 2021
2020	October 1, 2019	September 30, 2020
2019	October 1, 2018	September 30, 2019
2018	October 1, 2017	September 30, 2018
2017	October 1, 2016	September 30, 2017
2016	October 1, 2015	September 30, 2016

Sponsor Summary

After selecting the year, you will see the Sponsor Summary page.

Click on the **Claims** tab to see the months available for claiming. You will be able to enter a claim beginning on the last operating day of the month for your program.

Sponsor Summary







BBB Test (3741)

Checklist	Applications	Activities	Claims	Payments	Users
Assigned Specialist:	County				Cole County
Claim Month	Form / Site Name	Revision	Status	Claim Amount	Action
Reimbursement Claims					

Sponsor Claim

Sponsor Summary

BBB Test (3741)

Checklist	Applications	Activities	Claims	Payments	Users
Assigned Specialist:	County				Cole County
Claim Month	Form / Site Name	Revision	Status	Claim Amount	Action
Reimbursement Claims					
 May 2024	Claim should be entered between 8/6/2023 and 7/30/2024				 
 June 2024	Claim should be entered between 8/6/2023 and 8/29/2024				 

You may enter the claim as soon as the day after the program's last operating day of the month.

To enter the claim click on the file folder next to the claim month you are wanting to enter. Clicking on the folder will open the site/s that a site level claim can be entered.

Sponsor Summary

BBB Test (3741)

Checklist	Applications	Activities	Claims	Payments	Users
Assigned Specialist: County					Cole County
Claim Month	Form / Site Name	Revision	Status	Claim Amount	Action
Reimbursement Claims					
May 2024	Claim should be entered between 8/6/2023 and 7/30/2024				+ +
3741-1	BB Test			\$0.00	+

On the same line the site is listed, go all the way to the right and click on the “+” under Action. This will open up the site claim, and you will be able to enter the claim information for that specific site.

SFSP - Summer Food Service Program

Missouri Department of Health and Senior Services

Site Claim

3741 BBB Test

November 2023

Pending Submission

New Claim

Original Claim

BB Test

3741-1

Claim Detail	Month	ADA	Operating Days
1. Claim Month Selected	November 2023	0	<input type="text" value="0"/>

Meals Served	Breakfast	AM Snack	Lunch	Supper	PM Snack
Administrative Rate (High)					
2. First Meals	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
3. Second Meals	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
4. Total Meals	0	0	0	0	0
5. Total ADA	0	0	0	0	0

#1 – Enter the number of operate days that site operated for the month.

#2 – Enter the number of first meals that were served at the site for the month.

#3 – Enter the total number of second meals that were served at the site for the month.

Once completed, scroll to the bottom and hit save.

You should receive a “Post Confirmation” notice to show that the status of the site claim is Complete, you will hit Exit Page.

If you have more than one site, continue these steps until all the site claims are entered and in Complete status.

SFSP - Summer Food Service Program

Site Claim

BB Test
3741-1

Post Confirmation

The information entered on this claim has been successfully saved to the database.

This **Site Claim** is in a status of **Complete**.

To continue editing this claim click on the Continue button.
To exit this claim and return to the listing click on the Exit Page button.

✖ Exit Page
➡ Continue

Program Year: 2024 Sponsor: 3741-BBB Test

Missouri Department of Health and Senior Services

3741 BBB Test
November 2023

Pending Submission
New Claim
Original Claim

Claim Detail	Month	ADA	Operating Days
1. Claim Month Selected	November 2023	1	<input type="text" value="2"/>

Meals Served	Breakfast	AM Snack	Lunch	Supper	PM Snack
Administrative Rate	(High)				

For Rural Non-Congregate site claims.

Elementary - Non-Congregate Weekends
2366-5

may 2025

Pending Submission
New Claim
Original Claim

Claim Detail	Month	ADA	Operating Days
1. Claim Month Selected	May 2025	0	<input type="text" value="0"/>

Meals Served	Breakfast	AM Snack	Lunch	Supper	PM Snack
Administrative Rate	(High)		(High)		
2. First Meals	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
3. Second Meals	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
4. Total Meals	0	0	0	0	0
5. Total ADA	0	0	0	0	0

In this section, report information related to any meals served under the provisions of Non-Congregate Meal Service Operation and/or the Excessive Heat Demonstration Project. This section is for data gathering only and will not result in any reimbursement. Meals reported in this section must be include in meal counts identified above to be reimbursed.

Non-congregate Meal Service Operation and/or Excessive Heat Demonstration Project					
	Breakfast	AM Snack	Lunch	Suppers	PM Snack
6. Meals Taken Off-site	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

Enter specific Dates the meals/snacks were taken off-site:

#1 – Enter the number of distribution days (days you handed meals out for that month).

#2 – Enter the number of first meals that was handed out for the month.

#3 – Non-Congregate sites will not have second meals.

#6 – In the box provided, enter the date the meals were handed out and for what days of the month it covered. Example; May 30 for May 31st and June 1.

*Please not the non-congregate meals will be claimed in the month they are distributed (handed out). Example; handing out on May 30th for May31st and June 1. This is one distribution day in May and all meals claimed on the distribution day. The June 1 meals will be claimed in May as they were handed out in May.

Once completed, scroll to the bottom and hit save.

You should receive a “Post Confirmation” notice to show that the status of the site claim is Complete, you will hit Exit Page.

Once all site claims are in complete status and you have exited the Post Confirmation page, the system will take you back to the Sponsor Summary page.








Ensure that you are on the Claims Tab.

In the Claims Tab, find the month Sponsor Claim you want to enter.

All the way to the right of the page, under Action, click on the pencil on the same line as the claim month you are entering.

Sponsor Summary

BBB Test (3741)

Checklist	Applications	Activities	Claims	Payments	Users
Assigned Specialist:	County				Cole County
Claim Month	Form / Site Name	Revision	Status	Claim Amount	Action
Reimbursement Claims					
October 2023	Claim should be entered between 11/1/2023 and 1/2/2024				
November 2023	Sponsor Claim	0	Pending Submission	\$0.00	  
3741-1	BB Test	0	Complete	\$5.65	  
December 2023	Claim should be entered between 1/1/2024 and 2/29/2024				
May 2024	Claim should be entered between 6/1/2024 and 7/30/2024				
June 2024	Claim should be entered between 7/1/2024 and 8/29/2024				
July 2024	Claim should be entered between 8/1/2024 and 9/30/2024				
August 2024	Claim should be entered between 8/6/2024 and 10/30/2024				
YTD Claim Totals				\$0.00	

Once the claim opens, review the sponsor claim.

Claim Detail	Month	ADP	Number of Sites	Operating Days
1. Claim Month Selected	November 2023	1	1	2
2. <input type="checkbox"/> Combine October with this Claim	October 2023		0	0

Meals Served to Children (Self-Prep or Rural-Vended Meals)	Breakfast	AM Snack	Lunch	Supper	PM Snack
4. First Meals	2	0	0	0	0
5. Second Meals	0	0	0	0	0
6. Total Meals	2	0	0	0	0

Meals Served to Children (Urban-Vended Meals)	Breakfast	AM Snack	Lunch	Supper	PM Snack
7. First Meals	0	0	0	0	0
8. Second Meals	0	0	0	0	0
9. Total Meals	0	0	0	0	0

10. ☒ I certify that all sites for which approval has been given were operational during the month claimed and that there has been no significant change in projected administrative costs since submission of program applications, receipt of advance payment or previous claim.

I certify that all enrolled sites had 50% or more eligible participants for the claim period represented on this form.

I certify that to the best of my knowledge and belief, this claim is true and correct in all respects, that records are available to support this claim, that this is in accordance with the terms of existing agreement(s). I recognize that I will be fully responsible for any excess amounts that may result from erroneous or neglectful reporting herein.

I certify to the best of my knowledge and belief that the report is true, complete, and accurate, and the expenditures, disbursements and cash receipts are for the purposes and objectives set forth in the terms and conditions of the Federal Award. I am aware that any false, fictitious, or fraudulent information, or the omission of any material fact, may subject me to criminal, civil or administrative penalties for fraud, false statements, false claims or otherwise. (U.S. Code Title 18, Section 1001 and Title 31, Sections 3729-3730 and 3801-3812).

If the claim looks correct, scroll to the bottom of the page and read the certification statements.

If you agree, checkmark #10 and hit Save at the bottom of the page to put your claim in Pending Approval status. If you have any Non-Congregate sites, you will need to checkmark #11 and hit save.

10. ☒ I certify that all sites for which approval has been given were operational during the month claimed and that there has been no significant change in projected administrative costs since submission of program applications, receipt of advance payment or previous claim.

I certify that all enrolled sites had 50% or more eligible participants for the claim period represented on this form.

I certify that to the best of my knowledge and belief, this claim is true and correct in all respects, that records are available to support this claim, that this is in accordance with the terms of existing agreement(s). I recognize that I will be fully responsible for any excess amounts that may result from erroneous or neglectful reporting herein.

I certify to the best of my knowledge and belief that the report is true, complete, and accurate, and the expenditures, disbursements and cash receipts are for the purposes and objectives set forth in the terms and conditions of the Federal Award. I am aware that any false, fictitious, or fraudulent information, or the omission of any material fact, may subject me to criminal, civil or administrative penalties for fraud, false statements, false claims or otherwise. (U.S. Code Title 18, Section 1001 and Title 31, Sections 3729-3730 and 3801-3812).

 Save  Exit

Once your claim is in Pending Approval status then it has fully been submitted to the

state for processing.

Errors on the claim

If you receive a message stating there are claim errors, click the Continue button.

The screenshot shows a web application interface for the SFSP - Summer Food Service Program. A modal window titled "Post Confirmation" is displayed in the center, indicating that the information has been saved but the claim is in an "Errors" status. The modal text states: "The information entered on this claim has been successfully saved to the database. This Site Claim is in a status of **Errors** and must be corrected before it is complete. To continue editing this claim click on the Continue button. To exit this claim and return to the listing click on the Exit Page button." The modal has two buttons: "Exit Page" and "Continue".

The background form is titled "SFSP - Summer Food Service Program Site Claim" and includes the following sections:

- Claim Detail:** A table with columns for Month, ADA, and Operating Days. The data shows December 2023 with 60 ADA and 25 Operating Days.
- Meals Served:** A table with columns for Breakfast (High), AM Snack, Lunch, Supper, and PM Snack. The data shows 1500 First Meals, 0 Second Meals, 0 Total Meals, and 0 Total ADA.
- Administrative Rate:** A section with fields for Created By, Date Created, Modified By, and Date Modified.

At the bottom of the form, there are "Save" and "Exit" buttons.

Once you click the Continue button, the system will explain the errors.

In the example below, the system is showing two errors.

The first error is the error that the sponsor has claimed more days than what is approved for that month in the site information sheet.

****Please note:** The total of Operating Days and the meals that are totaled in your site claims and placed in fields 1,2 and 3 on the site claim sheet will be automatically verified against the Site Information Sheet to make sure each site is approved for that particular meal. The system will not let you claim more days or more than capacity (CAP) x Operating Days for approved meals.

To correct this error, you must recount the number of operating days you operated. If the claim is correct, then your Site Information Sheet may have the incorrect number of operating days for that month.

Check the Site Information Sheet and if the number of days in the month are incorrect, update the number of operating days and put the Site Information Sheet in Pending Approval.

The second error is for the number of First Meals served during the month at that site. Recount the number of first meals served for the month. Add all the days together for the total. If your total is above the approved site capacity (CAP) listed on the Site Information Sheet, you will need to revise your Site Information Sheet. Increase your CAP and put an explanation in the comments field of why you are needing to increase your CAP.

Once you have updated both of these errors, then you will need to put the Site Information Sheet into Pending Approval status. The state checks these updates periodically, but you can email or call the state to request approval of the update.

*If you have a site that did not operate during a claim month and it is still listed on your claim, you will need to update the site information sheet and update the begin and end date, if needed and then also remove the number of days operated during the claim month.

Once the Site Information Sheet/s updates have been approved, you must return to the site claim and resubmit the site claim to remove the errors. You will need to edit each site claim with errors. Review the claim, and once correct, hit the Save button to place the site claim in Complete status. You can then continue with getting your claim in Pending Approval status. Please see the Sponsor Claim instructions above.

The screenshot shows the 'SFSP - Summer Food Service Program' site claim form. On the left is a sidebar with navigation links: 'Site Claim', 'Top of Form', 'Claim Detail', 'Eligible Meals', and 'Bottom of Form'. The main content area has a header with 'SFSP - Summer Food Service Program' and 'Missouri Department of Health and Senior Services'. Below the header, there's a 'Site Claim' section with 'BB Test 3741-1' and a '3741 BBB Test December 2023' label. The 'Claim Detail' section shows a table with columns: 'Month', 'ADA', and 'Operating Days'. The 'Month' is 'December 2023', 'ADA' is '60', and 'Operating Days' is '25'. Below this, there's a 'Meals Served' section with a table with columns: 'Breakfast', 'AM Snack', 'Lunch', 'Supper', and 'PM Snack'. The 'Breakfast' column has a value of '1,500' for 'First Meals'. The form includes error messages: 'Please correct the following errors: Operating Days claimed cannot exceed the maximum number of days on the approved site application for the claim month. Max = 15' and 'Please correct the following errors: Total Breakfast meal count cannot exceed total operating days * CAP. Max = 1250'. At the bottom, there's a 'Save' button and an 'Exit' button.

Combining Months on the Claim

You can combine claims if you operate 10 days or less in a month that you want to combine with.

For example if you operated 3 days in May and 20 days in June and 10 days in July. You can submit your June claim and combine May and July with your June claim.





*When combining a month with another month. Please make sure you are done operating in that month. For example if you are submitting a June claim and you want to combine July with June. You can combine up to 10 days. If you operated 10 days in July, you can combine the July claim with June. Note: If changes happen and you begin operations again at that site and operate another 3 days in July. Since you combined July with June and July's number of operating days is now over 10 days, you will not be able to claim those days.

Steps to combine your claims:

In the example below, we are going to combine December with November, as your program has ended in December. On the Claims Page, you will go to November 2023 and go all the way to the right under Action and click on the "+" sign.

Sponsor Summary

BBB Test (3741)

Checklist	Applications	Activities	Claims	Payments	Users
Assigned Specialist: County					Cole County
Claim Month	Form / Site Name	Revision	Status	Claim Amount	Action
Reimbursement Claims					
October 2023	Sponsor Claim	0	Approved	\$56.50	 
November 2023	Claim should be entered between 12/1/2023 and 1/29/2024				
December 2023	Claim should be entered between 1/1/2024 and 2/29/2024				
May 2024	Claim should be entered between 6/1/2024 and 7/30/2024				

On the next screen, you can see that you can combine December with November.

SFSP - Summer Food Service Program
Missouri Department of Health and Senior Services

Sponsor Claim

BBB Test (3741)

November 2023

Pending Submission

New Claim

Original Claim

Claim Detail	Month	ADP	Number of Sites	Operating Days
1. Claim Month Selected	November 2023	0	0	0
3. <input type="checkbox"/> Combine December with this Claim	December 2023		0	0

Meals Served to Children
(Self-Prep or Rural-Vended Meals)

	Breakfast	AM Snack	Lunch	Supper	PM Snack
4. First Meals	0	0	0	0	0
5. Second Meals	0	0	0	0	0
6. Total Meals	0	0	0	0	0

Meals Served to Children
(Urban-Vended Meals)

	Breakfast	AM Snack	Lunch	Supper	PM Snack
7. First Meals	0	0	0	0	0
8. Second Meals	0	0	0	0	0
9. Total Meals	0	0	0	0	0

To combine, check mark #3. Once check marked, scroll to the bottom of the page and hit Save.

SFSP - Summer Food Service Program				Missouri Department of Health and Senior Services	
Sponsor Claim				November 2023	
BBB Test (3741)				Pending Submission New Claim Original Claim	

Claim Detail	Month	ADP	Number of Sites	Operating Days
1. Claim Month Selected	November 2023	0	0	0
3. <input checked="" type="checkbox"/> Combine December with this Claim	December 2023		0	0

Meals Served to Children <small>(Self-Prep or Rural-Vended Meals)</small>	Breakfast	AM Snack	Lunch	Supper	PM Snack
4. First Meals	0	0	0	0	0
5. Second Meals	0	0	0	0	0
6. Total Meals	0	0	0	0	0

Meals Served to Children <small>(Urban-Vended Meals)</small>	Breakfast	AM Snack	Lunch	Supper	PM Snack
7. First Meals	0	0	0	0	0
8. Second Meals	0	0	0	0	0
9. Total Meals	0	0	0	0	0

10. ☐ I certify that all sites for which approval has been given were operational during the month claimed and that there has been no significant change in projected administrative costs since submission of program applications, receipt of advance payment or previous claim.

I certify that all enrolled sites had 50% or more eligible participants for the claim period represented on this form.

I certify that to the best of my knowledge and belief, this claim is true and correct in all respects, that records are available to support this claim, that this is in accordance with the terms of existing agreement(s). I recognize that I will be fully responsible for any excess amounts that may result from erroneous or neglectful reporting herein.

I certify to the best of my knowledge and belief that the report is true, complete, and accurate, and the expenditures, disbursements and cash receipts are for the purposes and objectives set forth in the terms and conditions of the Federal Award. I am aware that any false, fictitious, or fraudulent information, or the omission of any material fact, may subject me to criminal, civil or administrative penalties for fraud, false statements, false claims or otherwise. (U.S. Code Title 18, Section 1001 and Title 31, Sections 3729-3730 and 3801-3812).

Created By:	Date Created:	Modified By:	Date Modified:
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Save


Exit

You will receive an error, but that is fine. We will come back and fix the error once the site claim/s have been entered and are in Complete status. Click on Exit and this will take you back to you Sponsor Summary on the Claims Tab.

Once back on Sponsor Summary, you will click on the file folder next to November 2023.

Sponsor Summary



BBB Test (3741)

Checklist	Applications	Claims	Payments	Users	
Assigned Specialist: County		Cole County			
Claim Month	Form / Site Name	Revision	Status	Claim Amount	Action
Reimbursement Claims					
 October 2023	Sponsor Claim	0	Approved	\$56.50	 
 November 2023	Sponsor Claim	0	Errors	\$0.00	  
December 2023	The December 2023 Claim was combined with the November 2023 Claim				
YTD Claim Totals				\$56.50	

This will drop down your site/s. From here you will click on the “+” sign under Action on the corresponding line with the site claim you are completing.

Sponsor Summary

BBB Test (3741)

Checklist	Applications	Claims	Payments	Users	
Assigned Specialist: County		Cole County			
Claim Month	Form / Site Name	Revision	Status	Claim Amount	Action
Reimbursement Claims					
 October 2023	Sponsor Claim	0	Approved	\$56.50	
 November 2023	Sponsor Claim	0	Errors	\$0.00	  
 3741-1	BB Test			\$0.00	
December 2023	The December 2023 Claim was combined with the November 2023 Claim				
YTD Claim Totals				\$56.50	

Then you will complete the site claim for the site. You will enter in how many days your operated in November and how many you operated in December. Then for First and Second meals you will combine the 2 months and enter the total in the perspective boxes. Once you have the numbers in then you will hit Save.

SFSP - Summer Food Service Program
Missouri Department of Health and Senior Services

Site Claim

3741 BBB Test
November 2023
Pending Submission
New Claim
Original Claim

BB Test
3741-1

Claim Detail	Month	ADA	Operating Days
1. Claim Month Selected	November 2023	0	<input type="text" value="0"/>
Include Combined Month	December 2023		<input type="text" value="0"/>

Meals Served	Breakfast	AM Snack	Lunch	Supper	PM Snack
Administrative Rate (High)					
2. First Meals	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
3. Second Meals	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
4. Total Meals	0	0	0	0	0
5. Total ADA	0	0	0	0	0

Created By:
Date Created:
Modified By:
Date Modified:

Save
Exit

You will receive a Post Confirmation that states the claim is Complete. Hit Exit and this will take you back to the Sponsor Summary under your Claims Tab.

Post Confirmation

The information entered on this claim has been successfully saved to the database.

This **Site Claim** is in a status of **Complete**.

To continue editing this claim click on the Continue button.
To exit this claim and return to the listing click on the Exit Page button.

[Exit Page](#) [Continue](#)

SFSP - Summer Food Service Program
Site Claim

BB Test
3741-1

Program Year: 2024 Sponsor: 3741-BBB Test

Missouri Department of Health and Senior Services

3741 BBB Test
November 2023
Pending Submission
New Claim
Original Claim

Claim Detail	Month	ADA	Operating Days
1. Claim Month Selected	November 2023	25	15
Include Combined Month	December 2023		5

Meals Served	Breakfast	AM Snack	Lunch	Supper	PM Snack
Administrative Rate (High)					
2. First Meals	500	0	0	0	0
3. Second Meals	2	0	0	0	0
4. Total Meals	0	0	0	0	0
5. Total ADA	0	0	0	0	0

Created By: Date Created: Modified By: Date Modified:

[Save](#) [Exit](#)

The next screen will look like this.

Sponsor Summary BBB Test (3741)

Checklist	Applications	Claims	Payments	Users
Assigned Specialist: County				Cole County










Claim Month	Form / Site Name	Revision	Status	Claim Amount	Action
October 2023	Sponsor Claim	0	Approved	\$56.50	View
November 2023	Sponsor Claim	0	Errors	\$0.00	View Edit Delete
3741-1	BB Test	0	Complete	\$1,418.15	View Edit Delete
December 2023	The December 2023 Claim was combined with the November 2023 Claim				
YTD Claim Totals				\$56.50	

Please continue this process with each site claim you have.

Once all the site/s are in Complete status, you will want to go to the line with Errors, your November 2023 Sponsor Claim. You will click on the Pencil.

Sponsor Summary

BBB Test (3741)

Checklist	Applications	Claims	Payments	Users	
Assigned Specialist: County		Cole County			
Claim Month	Form / Site Name	Revision	Status	Claim Amount	Action
Reimbursement Claims					
 October 2023	Sponsor Claim	0	Approved	\$56.50	
 November 2023	Sponsor Claim	0	Errors	\$0.00	  
3741-1	BB Test	0	Complete	\$1,418.15	  
December 2023	The December 2023 Claim was combined with the November 2023 Claim				
YTD Claim Totals				\$56.50	

You will certify and check mark #10.

SFSP - Summer Food Service Program
Missouri Department of Health and Senior Services

Sponsor Claim
November 2023

BBB Test (3741)
Errors
Revision 0
Original Claim

Claim Detail	Month	ADP	Number of Sites	Operating Days
1. Claim Month Selected	November 2023	25	1	15
3. <input checked="" type="checkbox"/> Combine December with this Claim	December 2023		0	5

Meals Served to Children
(Self-Prep or Rural-Vended Meals)

	Breakfast	AM Snack	Lunch	Supper	PM Snack
4. First Meals	500	0	0	0	0
5. Second Meals	2	0	0	0	0
6. Total Meals	502	0	0	0	0

Meals Served to Children
(Urban-Vended Meals)

	Breakfast	AM Snack	Lunch	Supper	PM Snack
7. First Meals	0	0	0	0	0
8. Second Meals	0	0	0	0	0
9. Total Meals	0	0	0	0	0

Please correct the following errors:

- All site claims must be entered. After entering claims for all sites eligible to claim this month re-submit this form to clear this error.
- Review information provided on the form for accuracy and completeness. If there are no other errors, check the Certification Statement and Submit the form.

10. ☒ I certify that all sites for which approval has been given were operational during the month claimed and that there has been no significant change in projected administrative costs since submission of program applications, receipt of advance payment or previous claim.

I certify that all enrolled sites had 50% or more eligible participants for the claim period represented on this form.

I certify that to the best of my knowledge and belief, this claim is true and correct in all respects, that records are available to support this claim, that this is in accordance with the terms of existing agreement(s). I recognize that I will be fully responsible for any excess amounts that may result from erroneous or neglectful reporting herein.

I certify to the best of my knowledge and belief that the report is true, complete, and accurate, and the expenditures, disbursements and cash receipts are for the purposes and objectives set forth in the terms and conditions of the Federal Award. I am aware that any false, fictitious, or fraudulent information, or the omission of any material fact, may subject me to criminal, civil or administrative penalties for fraud, false statements, false claims or otherwise. (U.S. Code Title 18, Section 1001 and Title 31, Sections 3729-3730 and 3801-3812).

Created By: bbbtest
Date Created: 1/4/2024 1:24:16 PM
Modified By: bbbtest
Date Modified: 1/4/2024 1:26:56 PM

Save
Exit

This will give you a message of the Sponsor Claim is in a status of Pending Approval.

Programs ▾ bbbtest ▾

Program Year: 2024 Sponsor: 3741-BBB Test

Missouri Department of Health and Senior Services

November 2023

Errors

Revision 0

Original Claim

Post Confirmation

The information entered on this claim has been successfully saved to the database.

This **Sponsor Claim** is in a status of **Pending Approval** and must be approved by the state before payment can be made.

To continue editing this claim click on the Continue button.

To exit this claim and return to the listing click on the Exit Page button.

✖ Exit Page Continue

SFSP - Summer Food Service Program

Sponsor Claim

BBB Test (3741)

Claim Detail

1. Claim Month Selected November 2023 25 1 15

3. ☐ Combine December with this Claim December 2023 0 5

Meals Served to Children (Self-Prep or Rural-Vended Meals)	Breakfast	AM Snack	Lunch	Supper	PM Snack
4. First Meals	500	0	0	0	0
5. Second Meals	2	0	0	0	0
6. Total Meals	502	0	0	0	0

Meals Served to Children (Urban-Vended Meals)	Breakfast	AM Snack	Lunch	Supper	PM Snack
7. First Meals	0	0	0	0	0
8. Second Meals	0	0	0	0	0
9. Total Meals	0	0	0	0	0





10. ☒ I certify that all sites for which approval has been given were operational during the month claimed and that there has been no significant change in projected administrative costs since submission of program applications, receipt of advance payment or previous claim.

I certify that all approved sites had 50% or more eligible participants for the claim period represented on this form.

Click Exit and the system will show that your November 2023 Claim is in Pending Approval status. The system will also show that your December 2023 Claim was combined with the November 2023 Claim.

Sponsor Summary

BBB Test (3741)

Checklist	Applications	Claims	Payments	Users	
Assigned Specialist:	County			Cole County	
Claim Month	Form / Site Name	Revision	Status	Claim Amount	Action
Reimbursement Claims					
 October 2023	Sponsor Claim	0	Approved	\$56.50	 
 November 2023	Sponsor Claim	0	Pending Approval	\$1,418.15	 
December 2023	The December 2023 Claim was combined with the November 2023 Claim				
YTD Claim Totals				\$1,474.65	

To see an overview of your sponsor claim, click on the “\$”. This page will show you how the claim is broken down and how it will be paid. It will show the following:

- First meals paid;
- Second meals allowed;
- The total meals served;
- The total meals allowed;
- The break down of the meals; and
- The meal x rate amount paid per meal.

Click on Exit to return to the Sponsor Summary.

SFSP - Summer Food Service Program

Missouri Department of Health and Senior Services

Sponsor Claim Reimbursement Summary

November 2023

BBB Test (3741)

Pending Approval

Revision 0

Submitted by: bbbtest center Date Submitted: 1/4/2024 1:45:18 PM

Original Claim

Meals Served To	Breakfast	Lunch	Supper	AM Snack	PM Snack
Eligible Children (1st Meals)	500	0	0	0	0
Eligible Children (2nd Meals)	2	0	0	0	0
2nd Meals Allowed	2	0	0	0	0
Total Meals Served	502	0	0	0	0
Total Meals Allowed	502	0	0	0	0

Operating Reimbursement	Breakfast	Lunch	Supper	AM Snack	PM Snack
Meals Allowed	502	0	0	0	0
Operating Rates	2.5700	4.4800	4.4800	1.0400	1.0400
Reimbursement Amount	1,290.14	0.00	0.00	0.00	0.00

Total Operating Reimbursement for Meals

1,290.14

Administrative Reimbursement - High	Breakfast	Lunch	Supper	AM Snack	PM Snack
Meals Allowed	502	0	0	0	0
Administrative Rates	0.2550	0.4700	0.4700	0.1275	0.1275
Reimbursement Amount	128.01	0.00	0.00	0.00	0.00

Total High Administrative Reimbursement for Meals

128.01

Administrative Reimbursement - Low	Breakfast	Lunch	Supper	AM Snack	PM Snack
Meals Allowed	0	0	0	0	0
Administrative Rates	0.2025	0.3900	0.3900	0.1000	0.1000
Reimbursement Amount	0.00	0.00	0.00	0.00	0.00

Total Low Administrative Reimbursement for Meals

0.00

Reimbursement Summary	Amount
Total Operating Reimbursement	1,290.14
Less Previous Operating Reimbursement Paid	0.00
Net Operating Earnings	1,290.14
Total Administrative Reimbursement	128.01
Less Previous Administrative Reimbursement Paid	0.00
Net Administrative Earnings	128.01

Total Claim Reimbursement Amount	1,418.15
Less Previous Reimbursement Amount	0.00
Net Claim Reimbursement Amount	1,418.15

[✖ Exit](#)

Some Helpful Information regarding claims and payments.

When the Sponsor Claim has been successfully submitted, it will be in **Pending Approval** status. Once in Pending Approval status, you will not be able to revise the claim. You must contact the SFSP central staff for assistance.

Sponsor Summary

BBB Test (3741)

Checklist	Applications	Claims	Payments	Users	
Assigned Specialist: County	Cole County				
Claim Month	Form / Site Name	Revision	Status	Claim Amount	Action
Reimbursement Claims					
<div><div></div>October 2023</div>	Sponsor Claim	0	Approved	\$56.50	<div><div></div><div></div></div>
<div><div></div>November 2023</div>	Sponsor Claim	0	Pending Approval	\$1,418.15	<div><div></div><div></div></div>
December 2023	The December 2023 Claim was combined with the November 2023 Claim				
YTD Claim Totals				\$1,474.65	

Sponsor Summary

BBB Test (3741)

Checklist		Applications	Claims	Payments	Users	
Assigned Specialist:	County					Cole County
Claim Month	Form / Site Name	Revision	Status	Claim Amount	Action	
Reimbursement Claims						
<div><div></div>October 2023</div>	Sponsor Claim	0	Approved	\$56.50	<div><div>\$</div><div></div></div>	<div><div></div></div>
<div><div></div>November 2023</div>	Sponsor Claim	0	Needs Correction	\$1,418.15	<div><div></div></div>	<div><div></div><div></div><div></div></div>
December 2023	The December 2023 Claim was combined with the November 2023 Claim					
YTD Claim Totals				\$1,474.65		

The sponsor will be able to click on the pencil on any line with Needs Correction status and see the reason the claim was returned. This is located in the pink section on your claim. Once you see the reason, you can exit out of this and go to your site level claim/s and make your corrections.

SFSP - Summer Food Service Program

Missouri Department of Health and Senior Services

Sponsor Claim

November 2023

BBB Test (3741)

Needs Correction

Submitted by: bbbtest center Date Submitted: 1/4/2024 1:45:18 PM

Revision 0

Original Claim

The following corrections are needed:
Returned per sponsors request. tas

Claim Detail	Month	ADP	Number of Sites	Operating Days
1. Claim Month Selected	November 2023	25	1	15
3. <input checked="" type="checkbox"/> Combine December with this Claim	December 2023		0	5

Meals Served to Children (Self-Prep or Rural-Vended Meals)	Breakfast	AM Snack	Lunch	Supper	PM Snack
4. First Meals	500	0	0	0	0
5. Second Meals	2	0	0	0	0
6. Total Meals	502	0	0	0	0







Meals Served to Children (Urban-Vended Meals)	Breakfast	AM Snack	Lunch	Supper	PM Snack
7. First Meals	0	0	0	0	0
8. Second Meals	0	0	0	0	0

To put your sponsor claim back into Pending Approval status after you correct a site claim, you will need to go to the line that states "Needs Corrections" and click on the pencil. When that page opens, go to the bottom and hit Save. This will put your sponsor

claim back into Pending Approval status.

Sponsor Summary







BBB Test (3741)

Checklist	Applications	Activities	Claims	Payments	Users
Assigned Specialist: County					Cole County
Claim Month	Form / Site Name	Revision	Status	Claim Amount	Action
Reimbursement Claims					
<input type="checkbox"/> October 2023	Sponsor Claim	0	Approved	\$56.50	\$   
<input type="checkbox"/> November 2023	Sponsor Claim	0	Needs Correction	\$1,418.15	  
December 2023	The December 2023 Claim was combined with the November 2023 Claim				
YTD Claim Totals				\$1,474.65	

After the claim has been reviewed and approved, the status will indicate **Approved**.

Sponsor Summary

BBB Test (3741)

Checklist	Applications	Activities	Claims	Payments	Users
Assigned Specialist: County					Cole County
Claim Month	Form / Site Name	Revision	Status	Claim Amount	Action
Reimbursement Claims					
<input type="checkbox"/> October 2023	Sponsor Claim	0	Approved	\$56.50	\$   
<input type="checkbox"/> November 2023	Sponsor Claim	0	Approved	\$1,418.15	\$   
December 2023	The December 2023 Claim was combined with the November 2023 Claim				
YTD Claim Totals				\$1,474.65	

General Claiming Notes

To **save your claim progress without actually submitting it to the state**, simply click on Save at the bottom of the online claim form.

A claim **has not** been properly submitted to the state for approval until the claim has achieved the **Pending Approval** status.

The claim must also be consistent with the Site Information Sheet regarding the capacity and Urban/Rural and Self-Prep/Vended categories. Discrepancies with information entered in the Site Information Sheet will result in an error.

It is the sponsors responsibility to make sure all information is up to date at all times.

Payment Status

Once the state approves and closes out the claim Batch, then your claim will be in the Paid status.

Sponsor Summary

BBB Test (3741)

Checklist	Applications	Activities	Claims	Payments	Users
Assigned Specialist: County					Cole County
Claim Month	Form / Site Name	Revision	Status	Claim Amount	Action
Reimbursement Claims					
October 2023	Sponsor Claim	0	Paid	\$56.50	\$ \$ +
November 2023	Sponsor Claim	0	Paid	\$1,418.15	\$ \$ +
December 2023	The December 2023 Claim was combined with the November 2023 Claim				
YTD Claim Totals				\$1,474.65	

In the Sponsor Summary, view the payment status by selecting the Payments tab.

Sponsor Summary

BBB Test (3741)

Checklist	Applications	Activities	Claims	Payments	Users
Assigned Specialist: County					Cole County
Open Balance Transactions			Operations	Administrative	Total Payable
Total Open Transactions			0.00	0.00	0.00
Batch Number	Process Date	Operations	Administrative	Total Payment	
> 6852	1/8/2024	1,341.54	133.11	1,474.65	
Total Payments		1,341.54	133.11	1,474.65	

Under the Payments tab of the Sponsor Summary, the Batch in which the claim was processed is listed under “Batch Number”. The “Process Date” indicates when the SFSP processed the payment. Typically, the payment will be paid within 3 to 7 business days from this “Process Date”.

****Please note, per regulations, the state has 45 days to process and approve a claim.**

Clicking on the box with the ‘>’ symbol in the Batch Number column will display the details of the claim. For example, in this case, the sponsor submitted claims for October November, it will display any claims that was approved in this Batch.

Sponsor Summary

BBB Test (3741)

Checklist	Applications	Activities	Claims	Payments	Users
Assigned Specialist: County					Cole County
Open Balance Transactions			Operations	Administrative	Total Payable
Total Open Transactions			0.00	0.00	0.00
Batch Number	Process Date	Operations	Administrative	Total Payment	
> 6852	1/8/2024	1,341.54	133.11	1,474.65	
October 2023 Claim		51.40	5.10	56.50	
November 2023 Claim		1,290.14	128.01	1,418.15	
Total Payments		1,341.54	133.11	1,474.65	

Claim Revisions













Claim revisions can be made up to 60 days after the last day of the claim month. Please see the chart on Page 1 of these instructions.

On occasion, a sponsor may find it necessary to revise a claim.

Once the claim is in “Paid” status the sponsor can revise the claim. To do this go to the Claims Tab and click on the folder next to the month you are wanting to revise. Then you can go to the site claim you are wanting to revise and click on the “+” sign under the Action column.

Sponsor Summary

BBB Test (3741)

Checklist	Applications	Claims	Payments	Users	
Assigned Specialist: County				Cole County	
Claim Month	Form / Site Name	Revision	Status	Claim Amount	Action
Reimbursement Claims					
 October 2023	Sponsor Claim	0	Paid	\$56.50	  
 November 2023	Sponsor Claim	0	Paid	\$1,418.15	  
 3741-1	BB Test	0	Paid	\$1,418.15	  
December 2023	The December 2023 Claim was combined with the November 2023 Claim				
YTD Claim Totals				\$1,474.65	

This will open the site claim and then you will make your revisions to what the claim should be and then hit “Save”.

SFSP - Summer Food Service Program
Missouri Department of Health and Senior Services

Site Claim
3741 BBB Test
November 2023
Pending Submission
Revision 1
Revision

BB Test
3741-1

Claim Detail	Month	ADA	Operating Days
1. Claim Month Selected	November 2023	25	15
Include Combined Month	December 2023		5

Meals Served	Breakfast	AM Snack	Lunch	Supper	PM Snack
Administrative Rate (High)					
2. First Meals	500	0	0	0	0
3. Second Meals	2	0	0	0	0
4. Total Meals	502	0	0	0	0
5. Total ADA	25	0	0	0	0

Created By:
Date Created:
Modified By:
Date Modified:

Save
Exit

It will come up at Complete and then you will need to go to your sponsor level claim, November 2023 and it will say “Pending Submission”. Click on the pencil under the Action column.

Sponsor Summary

BBB Test (3741)

Checklist		Applications	Claims	Payments	Users	
Assigned Specialist: County						Cole County
Claim Month	Form / Site Name	Revision	Status	Claim Amount	Action	
Reimbursement Claims						
<div><div></div>October 2023</div>	Sponsor Claim	0	Paid	\$56.50	<div><div>\$</div><div></div><div></div></div>	
<div><div>></div>November 2023</div>	Sponsor Claim	1	Pending Submission	\$0.00	<div><div>\$</div><div></div><div></div><div></div></div>	
<div>3741-1</div>	BB Test	1	Complete	\$1,443.58	<div><div>\$</div><div></div><div></div><div></div></div>	
December 2023	The December 2023 Claim was combined with the November 2023 Claim					
YTD Claim Totals				\$56.50		

You will be able to see your changes as they will be highlighted. You will need to check mark #10 and then hit save and this will put your claim back in “Pending Approval” status.

SFSP - Summer Food Service Program Missouri Department of Health and Senior Services

Sponsor Claim

BBB Test (3741)

November 2023

Pending Submission

Revision 1

Revision

The following corrections are needed:
Returned per sponsors request. tas

Claim Detail	Month	ADP	Number of Sites	Operating Days
1. Claim Month Selected	November 2023	25	1	15
3. <input checked="" type="checkbox"/> Combine December with this Claim	December 2023		0	5

Meals Served to Children (Self-Prep or Rural-Vended Meals)	Breakfast	AM Snack	Lunch	Supper	PM Snack
4. First Meals	501	0	0	0	0
5. Second Meals	10	0	0	0	0
6. Total Meals	511	0	0	0	0

Meals Served to Children (Urban-Vended Meals)	Breakfast	AM Snack	Lunch	Supper	PM Snack
7. First Meals	0	0	0	0	0
8. Second Meals	0	0	0	0	0
9. Total Meals	0	0	0	0	0

10. ☐ I certify that all sites for which approval has been given were operational during the month claimed and that there has been no significant change in projected administrative costs since submission of program applications, receipt of advance payment or previous claim.

Once back in “Pending Approval” status the state will process and approve for the next batch run.

Sponsor Summary

BBB Test (3741)

Checklist	Applications	Claims	Payments	Users	
Assigned Specialist: County		Cole County			
Claim Month	Form / Site Name	Revision	Status	Claim Amount	Action
Reimbursement Claims					
<div><div></div>October 2023</div>	Sponsor Claim	0	Paid	\$56.50	<div><div>\$</div><div><div></div><div></div></div><div><div></div><div></div></div><div><div></div><div></div></div></div>
<div><div>></div><div><div></div>November 2023</div></div>	Sponsor Claim	1	Pending Approval	\$1,443.58	<div><div>\$</div><div><div></div><div></div></div><div><div></div><div></div></div><div><div></div><div></div></div></div>
December 2023	The December 2023 Claim was combined with the November 2023 Claim				
YTD Claim Totals				\$1,500.08	

After revising the claim, the revision number is indicated under the Revision Column. View the various claims and revised claims by clicking on the '>' next to the Claim Month.

Sponsor Summary

BBB Test (3741)

Checklist	Applications	Claims	Payments	Users	
Assigned Specialist:	County			Cole County	
Claim Month	Form / Site Name	Revision	Status	Claim Amount	Action
Reimbursement Claims					
<div><div></div><div>October 2023</div></div>	Sponsor Claim	0	Paid	\$56.50	<div><div>\$</div><div>👁</div><div>+</div></div>
<div><div>▼</div><div>November 2023</div></div>	Sponsor Claim	1	Pending Approval	\$1,443.58	<div><div>\$</div><div>👁</div></div>
<div><div></div><div>December 2023</div></div>		0	Paid	\$1,418.15	<div><div>\$</div><div>👁</div></div>
December 2023		The December 2023 Claim was combined with the November 2023 Claim			
YTD Claim Totals				\$1,500.08	

*Note: Once the claim is in "Pending Approval" status the sponsor will not be able to revise the claim until the claim is in "Paid" status. If a sponsor wants to make a change to a claim, and the claim has not been processed and paid, the sponsor may call the state and the state can put the claim in "Needs Correction" status. The sponsor will then be able to correct the claim and return it to "Pending Approval" status.

Submitting a Late Claim – One-Time Exceptions

If a sponsor does not submit a claim within the 60 days, they may be permitted to request a One-Time Exception. You can submit a One-Time Exception (OTE) once every 36 months. The 36 months will begin from the month you are requesting the OTE.

You must contact the state to make sure you are eligible and to request a One-Time Exception form. This form will need to be completed and returned in a timely manner to the state for processing and review. You will also need to submit the late claim on line and make sure it says Pending Approval.

You will see that for example on line with July 2023, it states that the "Claim can only be submitted as a One-Time Exception after 60 days". You will submit this claim as normal and make sure it is in Pending Approval status.

Sponsor Summary

BB Test (3740)

Checklist	Applications	Activities	Claims	Payments	Users
Assigned Specialist: County	Bates County				
Claim Month	Form / Site Name	Revision	Status	Claim Amount	Action
Reimbursement Claims					
February 2023	Sponsor Claim	0	Pending Approval	\$38.88	\$ \$ +
March 2023	Sponsor Claim	0	Paid	\$38.88	\$ \$ +
April 2023	Claim can only be submitted as a One-Time Exception after 60 days.				+ \$
May 2023	Claim can only be submitted as a One-Time Exception after 60 days.				+ \$
June 2023	Sponsor Claim	0	Paid	\$388.75	\$ \$ +
July 2023	Claim can only be submitted as a One-Time Exception after 60 days.				+ \$
YTD Claim Totals				\$466.51	

When check marking #10 you will see a message at the bottom of the screen in red. If you have not contacted the state to see if you are eligible or not, you must do that now.

Claim Detail	Month	ADP	Number of Sites	Operating Days
1. Claim Month Selected	July 2023	55	2	5

Meals Served to Children (Self-Prep or Rural-Vended Meals)	Breakfast	AM Snack	Lunch	Supper	PM Snack
4. First Meals	75	0	75	0	0
5. Second Meals	0	0	0	0	0
6. Total Meals	75	0	75	0	0

Meals Served to Children (Urban-Vended Meals)	Breakfast	AM Snack	Lunch	Supper	PM Snack
7. First Meals	0	0	0	0	0
8. Second Meals	0	0	0	0	0
9. Total Meals	0	0	0	0	0

10. ☒ I certify that all sites for which approval has been given were operational during the month claimed and that there has been no significant change in projected administrative costs since submission of program applications, receipt of advance payment or previous claim.

I certify that all enrolled sites had 50% or more eligible participants for the claim period represented on this form.

I certify that to the best of my knowledge and belief, this claim is true and correct in all respects, that records are available to support this claim, that this is in accordance with the terms of existing agreement(s). I recognize that I will be fully responsible for any excess amounts that may result from erroneous or neglectful reporting herein.

I certify to the best of my knowledge and belief that the report is true, complete, and accurate, and the expenditures, disbursements and cash receipts are for the purposes and objectives set forth in the terms and conditions of the Federal Award. I am aware that any false, fictitious, or fraudulent information, or the omission of any material fact, may subject me to criminal, civil or administrative penalties for fraud, false statements, false claims or otherwise. (U.S. Code Title 18, Section 1001 and Title 31, Sections 3729-3730 and 3801-3812).

**This claim is past the 60-day grace period for entering new claims and will be submitted as a One-Time Exception.
Only (1) One-Time Exception claim can be submitted within a 36 month time frame and must be approved by the State.**

Tips for Navigating the Web-Based System

1. Do not use your Internet Explorer's Back button. Use the menu (in the blue section) on the top left of the screen, or use the "breadcrumb trail," (under the blue bar) to navigate from screen to screen.
2. Each time you submit the info sheet or claim, no matter if it has errors, it is saved on the server and will be there if you need to leave or logoff and come back.
3. Use the Tab key to navigate from field to field or use your mouse to point and click into the field you want to complete. Try not to use your Enter key. If you do, the info sheet or claim will submit (in an error status).
4. If you are in View mode, changes won't be saved. If you want to make changes, make sure you are in Edit or Revise mode.
5. Claim revisions are filed after the original (or previous revision) is in *Paid* status.

User Notes

1. Click the Users tab to view individuals who have access to submit application and claim information for your organization.
2. Inform the Bureau of Community Food and Nutrition Assistance immediately if an individual with access to the SFSP web-based system is leaving your organization so that access may be revoked.
3. Submit a Network User Access Request form to request online access for new employees.
4. **User IDs and passwords are assigned to individuals only, and may not be shared.**