Be a Cooling Center

Extreme heat can affect everyone, but can be especially dangerous to small children, the elderly and the chronically ill. Cooling centers provide a cool, safe place for people to go during hot weather.

A cooling center is a short-term emergency accommodation that operates when temperatures or heat indices become dangerously hot. Their purpose is vital to the prevention of death and injury from exposure to the heat.

If your agency or facility would like to register as a cooling center, please send an email to cathy.vaisvil@stl.unitedway.org with the following information:

- Agency/facility name
- Name of individual authorized to register agency/facility as cooling center
- Physical address of agency/facility (city, state and zip code)
- Agency/facility phone number
- Hours of cooling center operation
- Whether the agency/facility is ADA accessible
- Whether transportation to the agency/facility is provided by the agency/facility

Upon receipt of this information a United Way 2-1-1 team member will reach out to you directly before this information will appear on the Cooling Center map.

If you have any general questions concerning this process or need additional information, please contact Marcia Davis, Missouri Department of Health and Senior Services at Marcia.davis@health.mo.gov or 573-526-8560.