Missouri Department of Health and Senior Services Announces PPE Resource Request Process

- DHSS has updated its PPE ordering process with a new online form that will help speed the process and improve data collection. This update will be effective on April 8, 2020.

- The state cache asset has limited types of items, as well as limited models and sizes. The SNS Online Ordering Form delineates the types of items available from the state cache asset.

- All PPE resource requests will be shared with your Healthcare Coalition Coordinators. Please contact them with any questions, concerns, or urgent needs.

- If you do not know which of the Missouri healthcare coalitions your facility or organization aligns with, please see the MISSOURI HCCs Contact Leads - Regional Breakdown PDF Document.

- Any orders not sent using the online ordering form will be returned with no action and the requestor will be required to resubmit through the appropriate process.

- It is not a requirement that your facility or organization is involved with your respective healthcare coalition to place an order to receive PPE from the state cache assets.

- On the DHSS PPE Resource Request Process and Requests webpage you will find the four documents listed below, all of which you will be needed in order to place an order from the state cache assets.
  - Instructions for Completing SNS Ordering Form
  - DHSS COVID-19 Personal Protective Equipment Resource Request Approval Decision Process
  - Map of Missouri’s Healthcare Coalitions with points of contact

- Questions about the process may be directed to your healthcare coalition or to the SNS workstation in the DHSS Emergency Response Center at 573-526-5519. Please read the documents thoroughly before placing a phone call to ask a question.