



Missouri Department of Health and Senior Services

P.O. Box 570, Jefferson City, MO 65102-0570 Phone: 573-751-6400 FAX: 573-751-6010
RELAY MISSOURI for Hearing and Speech Impaired and Voice dial: 711

Randall W. Williams, MD, FACOG
Director



Michael L. Parson
Governor

TO: All Long-Term Care Facilities

FROM: Director Randall Williams, MD, FACOG

DATE: November 17, 2020

RE: **Guidance for Long Term Care Facilities and Beauty/Barber Shop Services for Residents**

The Missouri Department of Health and Senior Services (DHSS) is dedicated to protecting the health and safety of our citizens. This especially includes those Missourians that make their home in residential care facilities, assisted living facilities, intermediate care facilities, skilled nursing facilities, and intermediate care facilities for individuals with intellectual disabilities.

The below guidance is for facilities to utilize in making decisions about resuming beauty/barber shop services. This guidance does not diminish the responsibility of LTC facilities to safely provide care and services to residents. Each facility will make the final decision to resume services. Facilities should have a policy in place to determine how these activities can be expanded without jeopardizing the health of the residents.

Facilities may allow beauty shop and barber services using the following guidelines:

- The facility has not had any COVID-19 staff or resident cases, or it has been fourteen (14) days since the last facility acquired COVID-19 positive case. Any facility that has a resident test positive for COVID-19, or has a staff person with a new positive COVID-19 test whose infection is believed to be facility-acquired, should cease all beauty shop and barber services. Facility acquired does not include residents admitted to the facility with a known positive diagnosis or residents who test positive within fourteen (14) days of admission, as long as these residents have resided in a designated COVID-19 unit or have been quarantined since admission.
- Limit visits to only residents who are:
 - COVID-19 negative or asymptomatic **and** not suspected to have COVID-19; or
 - Previously COVID-19 positive but have been released from isolation.
- Prior to entering the building, the beautician/barber must be actively screened for fever and symptoms of COVID-19 in the same manner as all other health care workers. In certified Nursing Homes, the beautician/barber must be tested consistent with staff testing.
- The beautician/barber must wear a surgical face mask and eye protection.

www.health.mo.gov

Healthy Missourians for life.

The Missouri Department of Health and Senior Services will be the leader in promoting, protecting and partnering for health.

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER: Services provided on a nondiscriminatory basis.

- The residents must wear a face mask at all times during the hair appointment, unless medically contraindicated.
- No COVID-19-positive residents or symptomatic residents are allowed in the beauty/barber shop.
- Sanitize any areas, including tables, chairs, and other high touch surfaces between each and every visit using an EPA approved disinfectant in accordance with instructions for dilution and contact times.
- The residents should wait to enter until the space is cleaned between residents.
- Residents must maintain 6 feet social distancing and not congregate outside the beauty/barber shop door. More than one resident can be in the shop at a time if they can remain 6 feet apart from other residents.
- There must be hand hygiene supplies available for use before and after contact with the resident. Unless hands are visibly soiled, alcohol-based hand rub is preferred over soap and water.
 - The beautician/barber must perform hand hygiene before and after contact with each resident.
 - The resident must perform hand hygiene upon entry into the beauty/barber shop.
- This guidance applies to all beauty/barber shop services, including manicures, pedicures, waxing, and shaving, as well.
- Maintain records noting the names of residents who received services and the date services were received in the event of subsequent COVID-19 outbreak among staff or residents.
- Only residents and staff of the facility may access the beauty/barber shop for services.

Any facility that has a resident test positive for COVID-19, or has a staff person with a new positive COVID-19 test whose infection is believed to be facility-acquired, should cease all beauty shop and barber services. Services should not resume until the facility achieves a continuous fourteen (14) day period without a facility-acquired resident or staff COVID-19 case (if staff person was in the facility in the ten (10) days prior to the positive test), excluding dedicated units/wings accepting COVID-19 cases from the community.

The DHSS encourages facilities to view the information at the following link for the most up-to- date information: <https://health.mo.gov/living/healthcondiseases/communicable/novel-coronavirus/>