

## Tips

- When creating a condition record, make sure to search for the person in ShowMe WorldCare (SMWC) using all available advanced search options to avoid creating a duplicate person. Search options are described in more detail in the ShowMe WorldCare End User Manual: <https://health.mo.gov/living/healthcondiseases/communicable/novel-coronavirus-lpha/smwc/resources.php>
- When working through a record, start with the Person tab, then move to the Administrative tab to assign an investigator and complete dates that may be used in calculations on the middle tabs.
- All conditions with a Laboratory tab contain a Lab Summary table. Clicking on one of the fields for a specific test will expand the more detailed section about that test, including provider and facility information.
- Utilize the ShowMe WorldCare End User Manual to find information on general system functions and sections: <https://health.mo.gov/living/healthcondiseases/communicable/novel-coronavirus-lpha/smwc/resources.php>.

## Condition-specific Processes

### Malaria

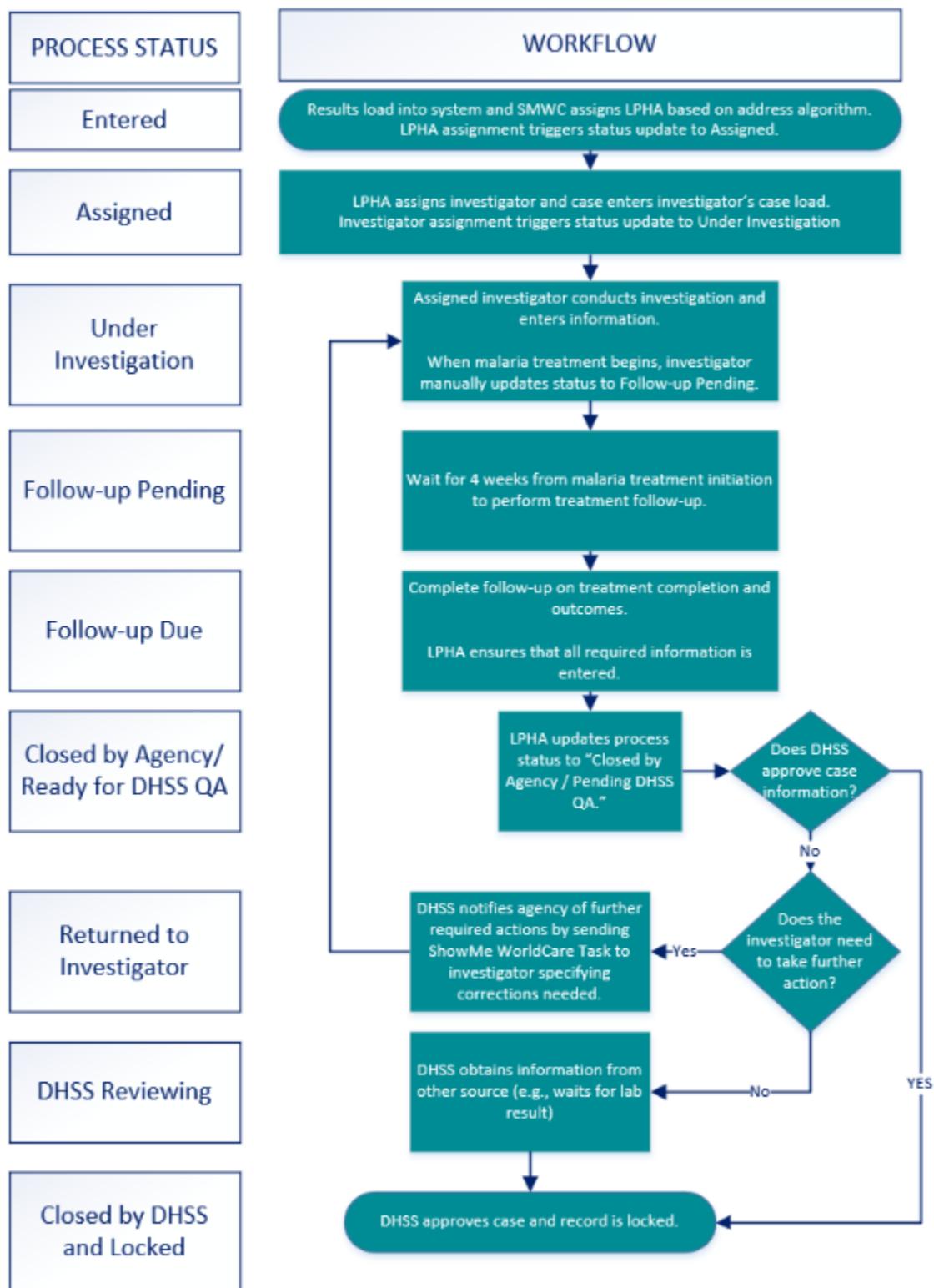
The malaria condition contains an extra tab labeled "Tx Outcome" which must be completed 4 weeks after treatment initiation. This condition also utilizes a different workflow (shown on the next page) that includes two additional process status options related to the treatment follow-up.

- Follow-up Pending:** This status will be manually selected when the initial phase of the investigation is done and the investigator is waiting to complete the 4-week follow-up. In addition to updating the process status to Follow-up Pending, the investigator should create a task for completing the Tx Outcome form 4 weeks from the time of treatment initiation. Tasks can be added at the bottom of the Epidemiologic or Clinical tabs and accessed from the record, the investigator's My Case Load page, or the Dashboard page. The task due date will appear on the My Case Load and Dashboard pages.

Condition/Record					
Patient: Geller, Monica DOB: 03/07/2024		Person ID: 92455 Condition: Malaria		Incident ID: Pro/Res Status: Entered/Suspect	
Person	Laboratory	Clinical	Epidemiologic	Tx Outcome	Administrative

- Follow-up Due:** This status does not need to be used at this time. It may be possible to automate creation of the 4-week reminder and if so that process would use this status.

## Malaria Workflow



## Animal Conditions

ShowMe WorldCare contains several conditions that occur in animals. Animal conditions are generally entered by the Zoonotic Disease Program at the Missouri Department of Health and Senior Services. Please contact the appropriate District Epidemiologist before creating any animal records.

Current animal-related conditions include Rabies Animal, Diphtheria – Animal, Tularemia – Animal, West Nile – Animal, and Chagas Disease – Triatomine. More animal-related conditions may be added at a later time.

Many of the animal-related conditions include an Animal / Animal Owner Information section at the bottom of the Person tab. This section can be used to document additional information about the animal as well as the owner's contact information and address. (Chagas – Triatomine does NOT contain this section.)

**ANIMAL / ANIMAL OWNER INFORMATION**

**ANIMAL DETAILS**

Animal type  If other animal type, specify   
Animal species  If non-human primate species, specify   
If non-human primate species, describe history of animal (how it was obtained, how long they have owned, how it is housed, whether they own other non-human primates, etc.).

If other animal species, specify  Add

Animal breed  Animal sex   
Animal age  Animal age units   
Animal color  Other animal description   
If animal is a pet, describe how it is normally confined (e.g., house pet, confined to yard, runs loose, etc.)

**OWNER INFORMATION**

Name of animal owner (if applicable)  Animal owner's telephone number   
Animal owner's relationship to bite victim  Animal owner's street address   
Animal owner's city  Animal owner's state   
Animal owner's zip code  Animal owner's county   
Animal's current residence (if different than owner's address)  Add

## **Animal Bites**

Please refer to the SMWC Animal Bites – Exposures Processes document for guidance related to both the individual and aggregate records for this condition.

## **Outbreaks**

- Outbreak records were created in ShowMe WorldCare for vectorborne and zoonotic conditions but they will not generally be utilized.
- Please contact the appropriate District Epidemiologist to request creation of an Outbreak/Investigation.
- Several vectorborne/zoonotic diseases have various forms of the condition. For example, several diseases may have Neuroinvasive or Non Neuroinvasive forms. The outbreak records were created so that only the general condition name (e.g., West Nile Virus) will be available for selection. This was intentional so that multiple forms of the same condition could be linked under the same outbreak if needed.

## **Contact Investigations**

- Contact investigation records were created in ShowMe WorldCare for vectorborne and zoonotic conditions but they are not required for any of these conditions.
- Please contact the appropriate District Epidemiologist to discuss before creating a contact investigation for vectorborne or zoonotic conditions.

## **How to Request Assistance with ShowMe WorldCare**

- The ShowMe WorldCare Help Desk is available from 8:00 AM – 5:00 PM on State workdays. To contact the Help Desk, submit a ticket at [https://moexperience.qualtrics.com/jfe/form/SV\\_737JeAAdftM2q1M](https://moexperience.qualtrics.com/jfe/form/SV_737JeAAdftM2q1M).
- Help Desk office hours are provided daily on State workdays from 9:00 – 10:00 AM to allow for more personalized assistance from the Help Desk. [Join the meeting now](#): Meeting ID: 288 552 720 449; Passcode: rAFt9z
- The ShowMe WorldCare End User Manual, recorded webinars, and FAQ Archives are available at <https://health.mo.gov/living/healthcondiseases/communicable/novel-coronavirus-lpha/smwc/resources.php>.
- While the Help Desk can assist with account issues such as log-in problems and password resets, as well as basic functionality of ShowMe WorldCare, these staff are not specialists in the specific conditions. More detailed questions about how to handle cases or how to complete the condition-specific forms will need to be directed to the condition point of contacts, such as the District Epidemiologists. These types of questions can be submitted on Help Desk tickets for convenience, but the Help Desk will likely need to route these questions to the appropriate program.

## Version History

Revision Date	Revisions
April 24, 2025	Document created