Method of Case Detection

The method of case detection refers to how the client first came to the attention of the health department for each condition.

In ShowMe WorldCare, questions about Method of Case Detection are included on the Partner Services condition on the Interview Record.

- The initial interview for T1 should be conducted from the T1 IR tab of the Partner Services record.
- Later interviews related to the same field record (FR) should be conducted by opening a new Partner Services Reinterview Record form from the electronic filing cabinet of the Partner Services record.

The Method of Case Detection questions are organized under the Initial Diagnosis Information section of the interview record form.

20 – Screening

An asymptomatic client was identified through screening at a private or public facility, i.e., a setting where all individuals are offered the same testing. This includes sexually transmitted infection (STI) and other health department clinic visits by a client who tests positive for a condition which they were unaware of before being seen at the clinic (e.g., asymptomatic walk-ins). Examples of screening facilities include drug treatment centers, prisons, some jails, or some obstetrics clinics for the first prenatal visit only. Consult with a supervisor before using this status for pregnant clients.

21 - Self-Referred

Self-referred refers to a client who sought health services because of signs of an STI and were subsequently tested for the disease being reported. This is the most common method of detection.

22 - Patient Referred Partner

Client was referred by another infected person. This may be a named or unnamed partner. No health department involvement was necessary for this referral.

23 - Health Department Referred Partner

This client is a named partner of a known case. Client was identified through DIS or other health department personnel following an interview of another known case. The health department was involved in the referral of this individual (i.e., the DIS contacted the client to inform them of their need to be tested). This status should only be used for partners or contacts of some sort.

Cluster Related/Sexual Network

Other

Unknown

How to Request Assistance with ShowMe WorldCare

- The ShowMe WorldCare Help Desk is available from 8:00 AM – 5:00 PM on State workdays. To contact the Help Desk, submit a ticket at https://moexperience.qualtrics.com/jfe/form/SV_737JeAAdftM2q1M.

- Help Desk office hours are provided daily on State workdays from 9:00 – 10:00 AM to allow for more personalized assistance from the Help Desk. Join the meeting now: Meeting ID: 288 552 720 449; Passcode: rAFt9z

- The ShowMe WorldCare End User Manual, recorded webinars, and FAQ Archives are available at https://health.mo.gov/living/healthcondiseases/communicable/novel-coronavirus-lpha/smwc/resources.php.

- While the Help Desk can assist with account issues such as log-in problems and password resets, as well as basic functionality of ShowMe WorldCare, these staff are not specialists in the specific conditions. More detailed questions about how to handle cases or how to complete the condition-specific forms will need to be directed to the condition point of contacts, such as the District Epidemiologists. These types of questions can be submitted on Help Desk tickets for convenience, but the Help Desk will likely need to route these questions to the appropriate program.

Version History

Revision Date	Revisions
October 17, 2025	Document created