



SHOWME WORLD CARE

Hepatitis, HIV, STI, Syphilis, and Other Processes

Last updated: October 17, 2025

Hepatitis Conditions

Hepatitis A

Please refer to the ShowMe WorldCare Enteric/Waterborne Disease Processes and ShowMe WorldCare Vaccine Preventable Disease Processes.

Hepatitis B

Hepatitis B (Infant) Perinatal and **Hepatitis B (Pregnancy) Prenatal** processes are detailed in the Prenatal/Perinatal Hepatitis B Processes document.

The **Hepatitis B** condition is utilized primarily for ingesting electronic records for which it is not yet known if the condition is acute or chronic. These conditions should be switched to Acute or Chronic once that determination is made. To update the condition, use the Condition Being Reported dropdown on the Person tab of the Hepatitis B condition.

Hepatitis B, Hepatitis B Acute, and Hepatitis B Chronic Condition are entered and managed by staff at the Missouri Department of Health and Senior Services (DHSS).

- Please contact the disease processing team within the Office of Epidemiology with any questions about these conditions.
- ShowMe WorldCare Help Desk tickets can also be submitted and will be routed to the appropriate team members.
- Local public health agencies (LPHAs) should follow up on positive test results for Hepatitis B among women of childbearing age (13-50 years) to determine pregnancy status. Details on documenting pregnancy status are included in the Prenatal/Perinatal Hepatitis B Processes document.

Hepatitis C

The **Hepatitis C** condition is utilized primarily for ingesting electronic records for which it is not yet known if the condition is acute or chronic. These conditions should be switched to Acute or Chronic once that determination is made. To update the condition, use the Condition Being Reported dropdown on the Person tab of the Hepatitis C condition.

Hepatitis C Acute, Hepatitis C Chronic Condition, and Hepatitis C Perinatal Infection are entered and managed by staff at the Missouri Department of Health and Senior Services (DHSS).

- Please contact the disease processing team within the Office of Epidemiology with any questions about these conditions.
- ShowMe WorldCare Help Desk tickets can also be submitted and will be routed to the appropriate team members.

Partner Services

Disease Intervention Specialist (DIS) staff working at DHSS or contracted local public health agencies (LPHAs) perform Partner Services for HIV, Syphilis, and sometimes Gonorrhea and Chlamydia conditions. Partner Services involves identifying and locating sexual or drug injection partners to inform them of their risk for HIV and provide them with testing, counseling, and referrals for other services. Access to certain conditions will differ for DIS versus non-DIS system users.

The Bureau of HIV/STD/Hepatitis will provide guidance documentation for DIS staff.

HIV Condition and Data to Care

HIV surveillance data are managed by the HIV Surveillance Program at DHSS. HIV investigations are managed by DIS staff. Only HIV Surveillance and DIS staff will be granted access to the HIV and Data to Care conditions. (Data to Care, or D2C, uses HIV surveillance data to identify persons living with HIV who are not receiving medical care and works to link or re-engage them into care to achieve viral suppression and prevent new infections.)

The HIV Surveillance Program will provide guidance documentation for HIV Surveillance and DIS staff.

Sexually Transmitted Infection (STI) Conditions

The Sexually Transmitted Infection (STI) condition security group includes Chancroid, Chlamydia, and Gonorrhea.

- DIS staff will be granted full access to STI data in ShowMe WorldCare.
- LPHAs that have completed the ShowMe WorldCare data sharing agreement (DSA) with DHSS are eligible to request access to STI conditions. This will include clinical data but NOT Partner Services data which are highly sensitive and are the responsibility of the DIS program.
- LPHAs that have NOT completed the DSA will NOT be granted access to STIs. To implement a data sharing agreement for your agency, please submit a Help Desk ticket and more information will be provided.

DHSS staff enter and manage STI conditions.

- Please contact the disease processing team within the Office of Epidemiology with any questions about these conditions.
- ShowMe WorldCare Help Desk tickets can also be submitted and will be routed to the appropriate team members.

Syphilis Conditions

Syphilis conditions are included in the STI security group. Separate conditions have been created for the various stages of Syphilis as well as Syphilis, Congenital.

- DIS staff will be granted full access to Syphilis data in ShowMe WorldCare.
- LPHAs that have completed the ShowMe WorldCare data sharing agreement (DSA) with DHSS are eligible to request access to Syphilis conditions. This will include clinical data but NOT Partner Services data which are highly sensitive and are the responsibility of the DIS program.
- LPHAs that have NOT completed the DSA will NOT be granted access to Syphilis. To implement a data sharing agreement, please submit a Help Desk ticket and more information will be provided.

DHSS staff enter and manage STI conditions.

- Please contact the Bureau of HIV, STD, and Hepatitis with any questions about these conditions.
- ShowMe WorldCare Help Desk tickets can also be submitted and will be routed to the appropriate team members.

Other General Communicable Disease

The Other General Communicable Disease condition is available to users with access to the General CDs condition security group.

This condition was created in the event of a rapidly emerging condition that requires data collection before a new specific condition can be built in ShowMe WorldCare or for scenarios when there is a cluster or outbreak of an unknown illness (e.g., when the pathogens involved are not identified at the time of the outbreak record creation).

- Please consult with a District Epidemiologist **BEFORE** entering a condition or outbreak under Other General Communicable Disease to discuss whether this would be an appropriate usage of this condition.
- This condition should NOT be used to enter information on conditions that have specific forms in ShowMe WorldCare. Most users do not have access to the full list of conditions available in ShowMe WorldCare and will not be able to tell if other conditions are available from within the system. Please consult with a District Epidemiologist regarding what conditions are available or refer to Appendix A: Conditions by Security Group in the ShowMe WorldCare End User Manual.

Other General Communicable Disease Outbreaks

Specific outbreak conditions were built in ShowMe WorldCare for the most commonly tracked outbreaks of conditions that are not individually reportable. For these conditions, please use the specific outbreak condition rather than entering under Other General Communicable Disease. Outbreak only categories in ShowMe WorldCare include:

- Acute Gastrointestinal Illness
- Bordetella parapertussis
- Clostridium perfringens
- Hand, Foot and Mouth Disease
- Influenza Outbreaks
- Influenza-related illness/ILI
- Norovirus
- Respiratory Syncytial Virus (RSV)
- Rotavirus
- Scabies
- Staph Enterotoxin B

As with condition records, please consult a District Epidemiologist **BEFORE** entering any outbreak-investigation record in the Other General Communicable Disease category to determine if this is appropriate.

If a condition is recommended to be entered under the Other General Communicable Disease outbreak, please be aware that there is currently not a field to specify the type of condition. **The type of condition should be entered in the Notes/Remarks box.**

How to Request Assistance with ShowMe WorldCare

- The ShowMe WorldCare Help Desk is available from 8:00 AM – 5:00 PM on State workdays. To contact the Help Desk, submit a ticket at https://moexperience.qualtrics.com/ife/form/SV_737JeAAdfM2q1M.
- Help Desk office hours are provided daily on State workdays from 9:00 – 10:00 AM to allow for more personalized assistance from the Help Desk. [Join the meeting now](#): Meeting ID: 288 552 720 449; Passcode: rAFt9z
- The ShowMe WorldCare End User Manual, recorded webinars, and FAQ Archives are available at <https://health.mo.gov/living/healthcondiseases/communicable/novel-coronavirus-lpha/smwc/resources.php>.
- While the Help Desk can assist with account issues such as log-in problems and password resets, as well as basic functionality of ShowMe WorldCare, these staff are not specialists in the specific conditions. More detailed questions about how to handle cases or how to complete the condition-specific forms will need to be directed to the condition point of contacts, such as the District Epidemiologists. These types of questions can be submitted on Help Desk tickets for convenience, but the Help Desk will likely need to route these questions to the appropriate program.

Version History

Revision Date	Revisions
October 17, 2025	Document created