Notification of Pregnancy and Risk Screening

A MO HealthNet Division (MHD)
collaboration to redesign and strengthen the
Notification of Pregnancy process

September 2024

Overview

- Goals
- New Notice of Pregnancy (NOP) and Risk Screening Process
- Workflow
- NOP and Risk Screening Portal Overview
- Billing and Reimbursement
- Desired Outcomes
- Resources

Goals

01 Centralized location for reporting the NOP and Risk Screening.

02 Allow providers to report NOP and Risk Screening when the mother is pending eligibility or not enrolled in a Managed Care Plan.

03 Use trusted relationships to capture high-priority information that Managed Care (MC) Health Plans and MHD consider relevant to determine what Social Determinants of Health (SDOH) supports are needed to improve health outcomes.

04 Ensure information is timely, i.e., as early in the prenatal period as possible.

Goals

05 Build collaborative relationships between providers and MC Health Plan case managers to support their patients/members.

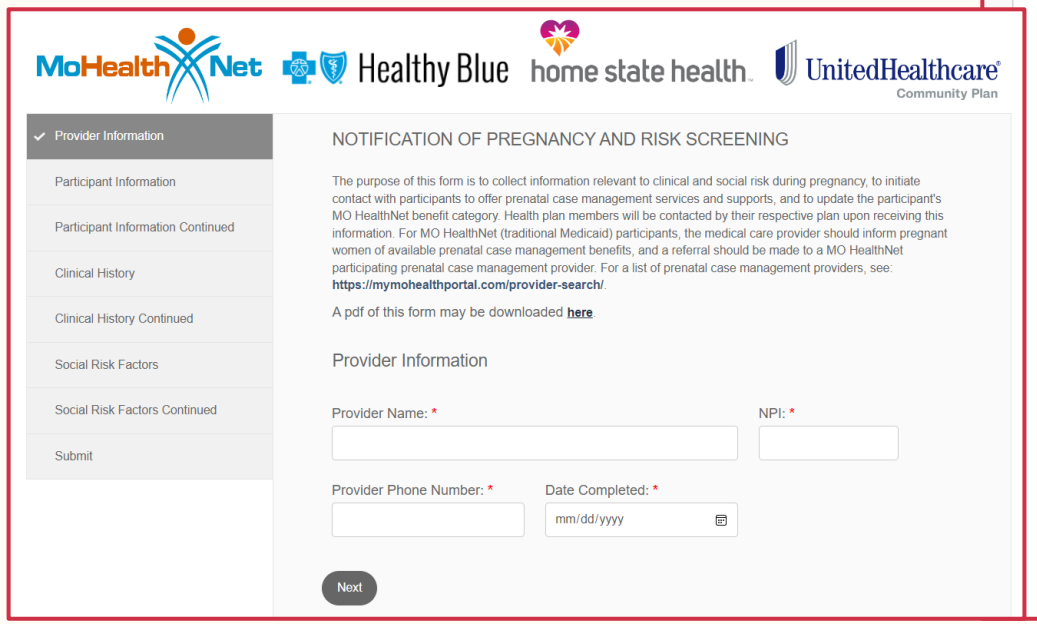
06 Create an opportunity for providers to share case management incentives and additional pregnancy related services and resources with mom.

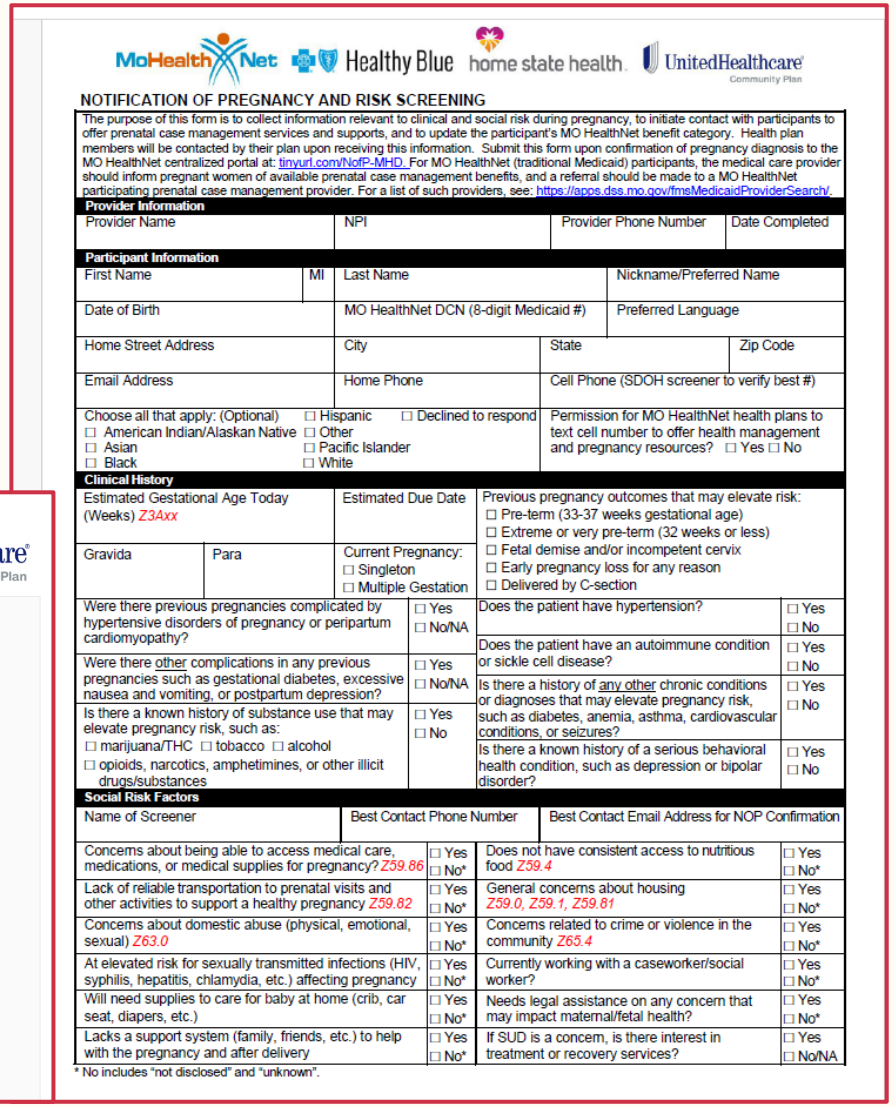
07 Advise mom to expect a call from the MC Health Plan, creating a warm hand-off between the provider and the plan.

Notice of Pregnancy and Risk Screening Process

MO HealthNet partnered with the MC Health Plans; Home State Health, Show Me Healthy Kids, Healthy Blue, and United HealthCare, to develop a universal NOP and Risk Screening Portal and NOP and Risk Screening Form. These resources will capture information about the patient's pregnancy and SDOH.

The new portal and form will be available November 1, 2024.





Notice of Pregnancy and Risk Screening Process

The new NOP and Risk Screening process is intended to notify MHD and the MC Health Plans of the patient's pregnancy and SDOH factors to ensure supports can be provided to patients as early as possible.

- MO HealthNet enrolled providers (Fee-For-Service (FFS) and MC Health Plan) who provide obstetric care/services, primary care, and emergency care can complete and bill for the NOP and Risk Screening.

- The NOP and Risk Screening should be completed during any encounter type during which the pregnancy is diagnosed/confirmed.

- Providers should document answers to all questions from the screening with the appropriate SDOH procedure code (Z-codes) in the patient record. SDOH Z-codes and descriptions will be provided later in the presentation.

- The NOP and Risk Screening information can be entered directly into the NOP and Risk Screening Portal. The NOP and Risk Screening Form is a tool available for collecting information and is not required.

NOP and Risk Screening Workflow

01 New obstetric visit – pregnancy diagnosed

02 Provider staff completes the NOP and Risk Screening with the patient and provides a Rack Card

Rack Card details provided later in this presentation

03 Provider staff submits NOP and Risk Screening information via the NOP and Risk Screening Portal

NOP and Risk Screening Workflow

04 The patient will fall in to one of the below categories:

Patient Assigned to MC Plan

- MC Plan emails provider to confirm receipt of the NOP and Risk Screening with the risk score, contact info, etc.
- Plan Care Manager notifies provider of care actions provided by MC Plan
- Plan Care Manager and provider collaborate on patient health needs

Patient Not Yet Assigned to MC Plan

- MHD will contact the Family Support Division (FSD) to request assignment and/or will continue to check eligibility
- MHD will notify provider of reason for ongoing pending status after one week
- MHD will send an email/letter encouraging the individual to apply for MO HealthNet if no application is present

Patient Assigned to Fee-For-Service

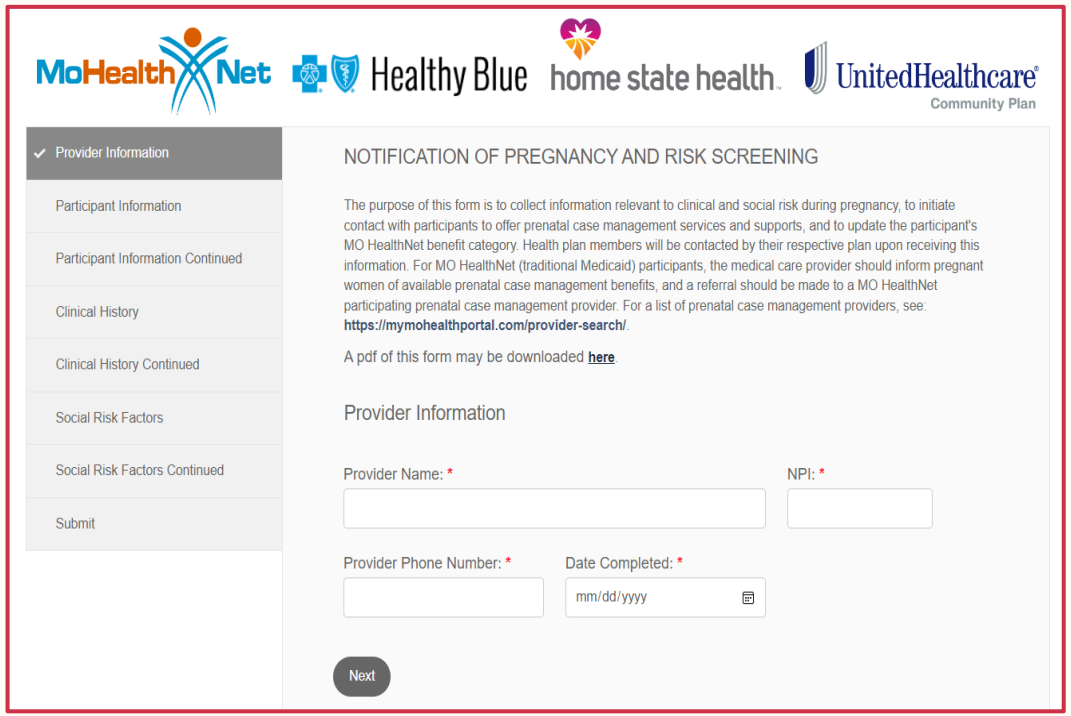
- MHD emails participant, copying provider, to confirm the NOP and Risk Screening was received and advises they are eligible for care management services from sources such as Local Public Health Department (if any risk factors are documented on NOP)

Notification of Pregnancy and Risk Screening Portal

The MO HealthNet NOP and Risk Screening Portal provides the information collected from the NOP and Risk Screening to MO HealthNet and the applicable MC Health Plan.

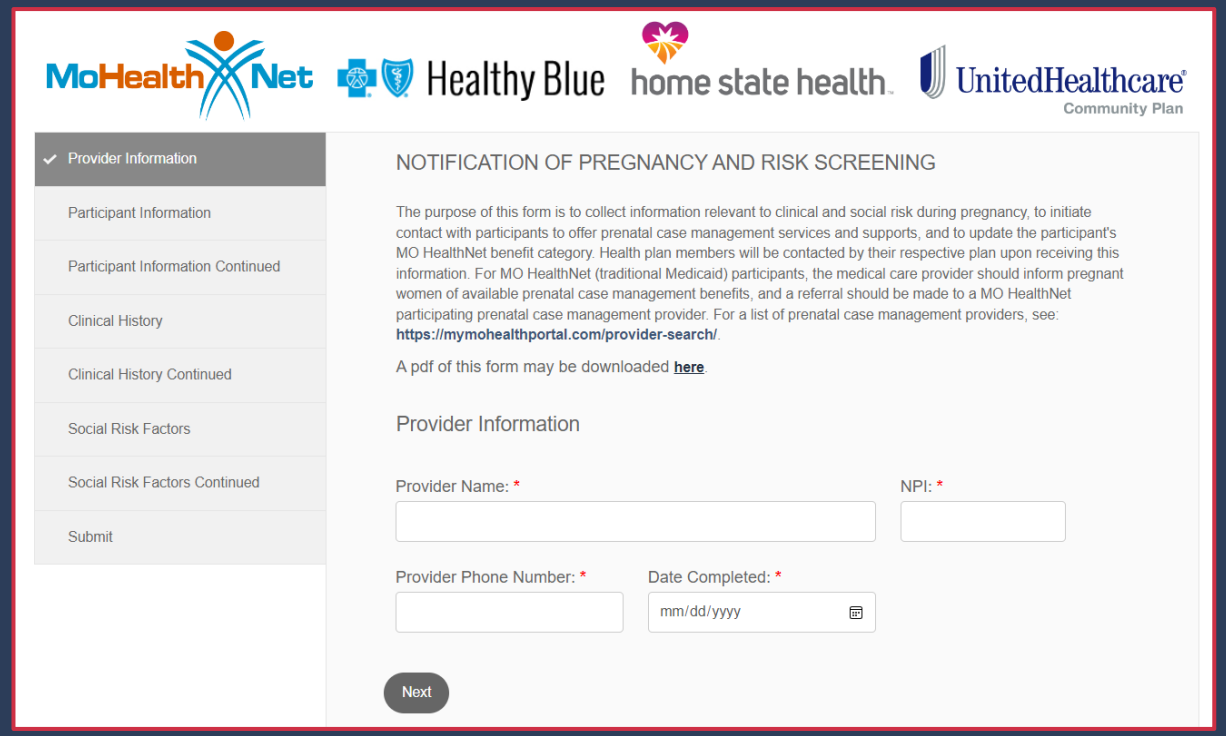
The Portal is secure and HIPAA compliant.

Most questions include a red asterisk (*), indicating a response is required.



NOP and Risk Screening Portal: https://tinyurl.com/NofP-MHD

NOP and Risk Screening Portal



https://tinyurl.com/NofP-MHD

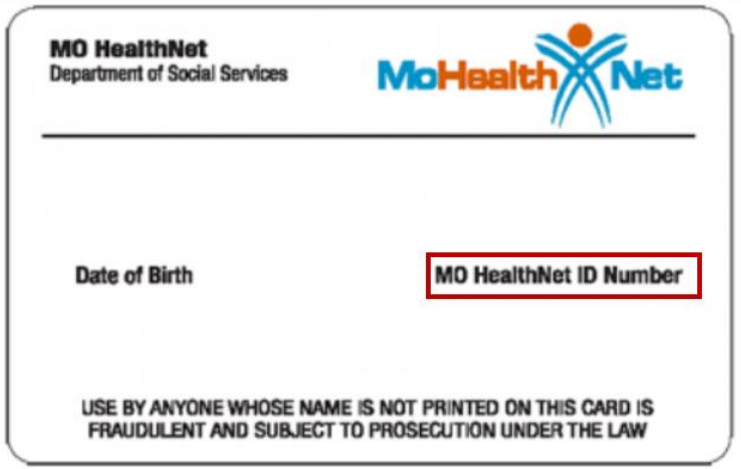
Provider Information Screen

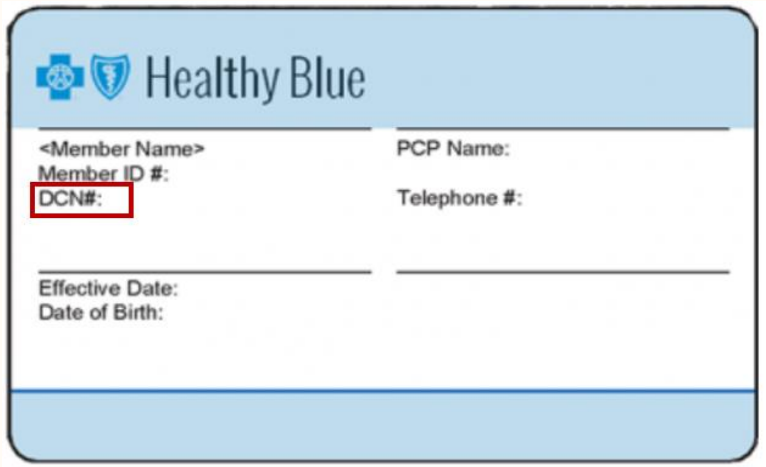
Enter the following required information on the Provider Information screen:

- Provider Name
- National Provider Identifier (NPI)
- Provider Phone Number
- Date Completed

IMPORTANT: Use Correct ID Number – DCN

The NOP and Risk Screening process uses the 8-digit Departmental Client Number (**DCN**). MC Health Plans also assign ID numbers, so it is important providers are using the correct number when entering information into the Portal. Refer to the sample cards below to determine where to locate the patient's DCN.





NOP and Risk Screening Portal

https://tinyurl.com/NofP-MHD

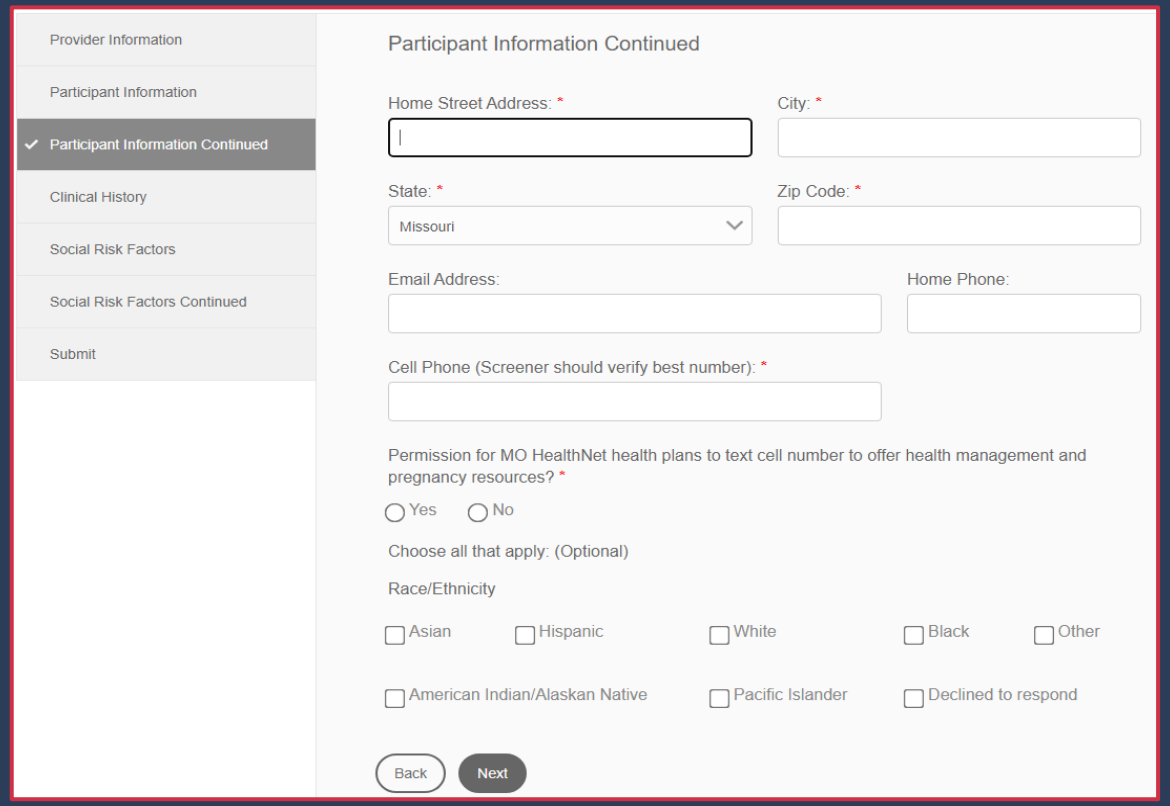
Participant Information Screen

Enter the patient's information.

Every effort should be made to enter an accurate DCN as this will be used to quickly route the patient to the appropriate MC Health Plan.

If a DCN is not yet assigned, the number "99999999" should be entered. **This will cause a delay** so only use this when the patient has not yet been assigned a DCN.

NOP and Risk Screening Portal



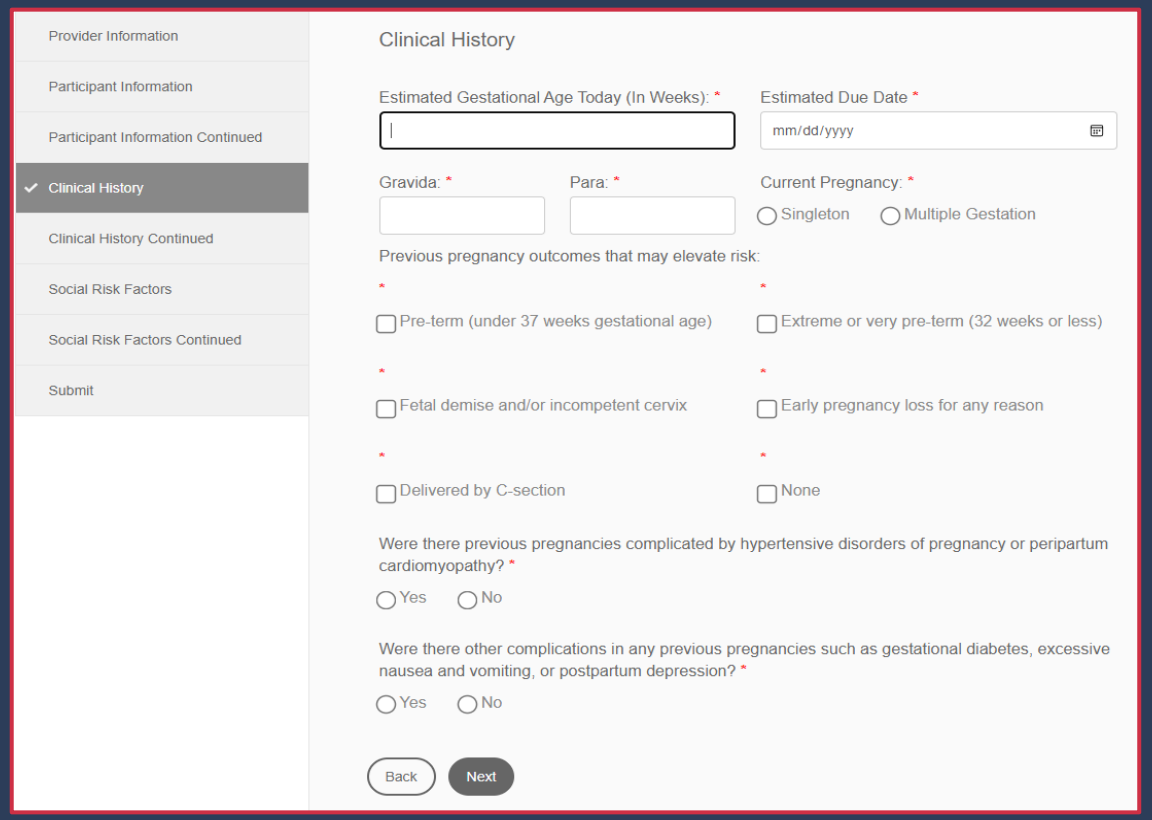
https://tinyurl.com/NofP-MHD

Participant Information Screen

Enter the patient's contact information and race/ethnicity on this screen.

It is important to **directly ask the patient for the best contact phone number** that the MC Health Plans should use when reaching out to the member, explaining that the purpose of the outreach is to **offer additional pregnancy-related services and resources**.

NOP and Risk Screening Portal



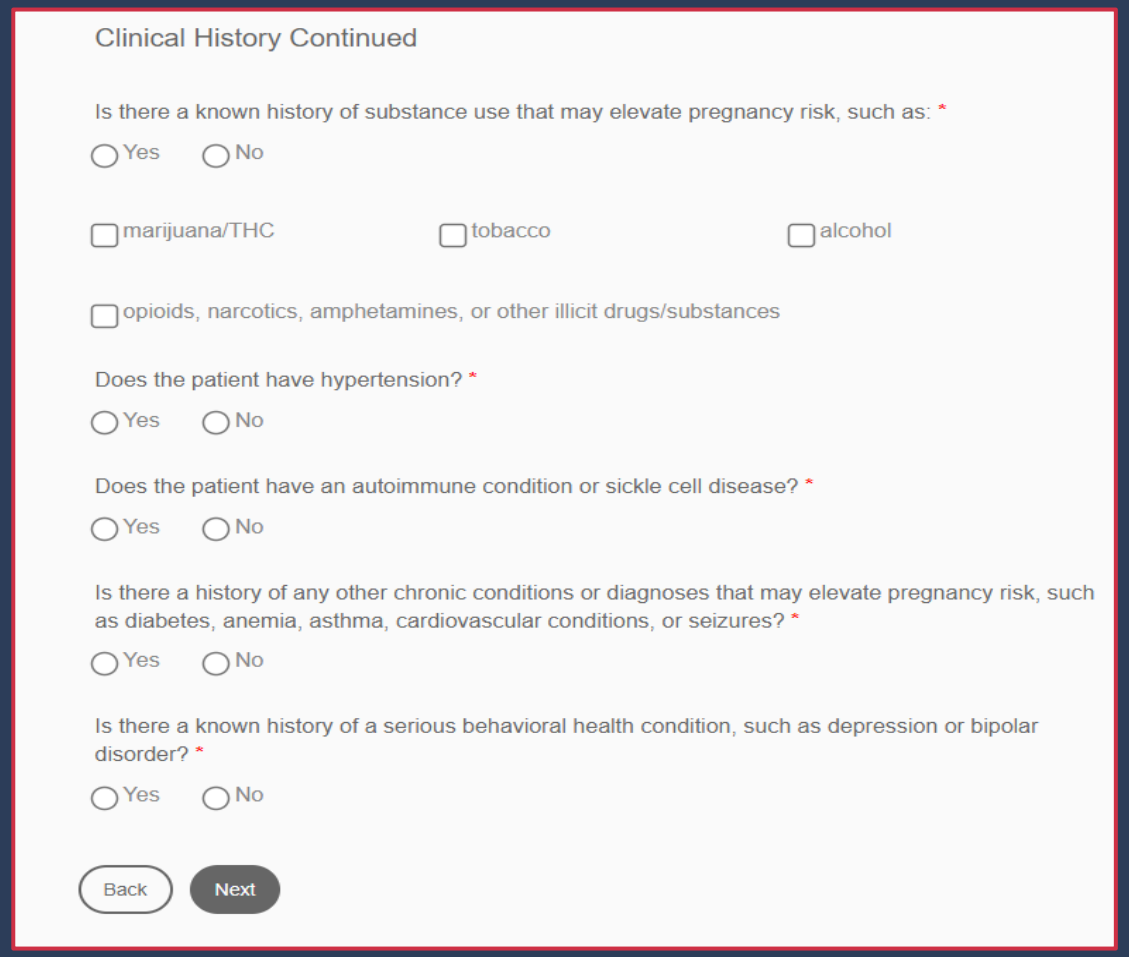
https://tinyurl.com/NofP-MHD

Clinical History Screen

Enter the patient's clinical information and any risk factors related to this pregnancy.

NOTE: The Estimated Gestational Age Today (In Weeks) field should match the Z3A code submitted on the claim. For example, if "18" is entered in this field on the Portal, then Z3A18 should be coded on the claim.

NOP and Risk Screening Portal



Clinical History Continued

Is there a known history of substance use that may elevate pregnancy risk, such as: *

Yes No

marijuana/THC tobacco alcohol

opioids, narcotics, amphetamines, or other illicit drugs/substances

Does the patient have hypertension? *

Yes No

Does the patient have an autoimmune condition or sickle cell disease? *

Yes No

Is there a history of any other chronic conditions or diagnoses that may elevate pregnancy risk, such as diabetes, anemia, asthma, cardiovascular conditions, or seizures? *

Yes No

Is there a known history of a serious behavioral health condition, such as depression or bipolar disorder? *

Yes No

Back Next

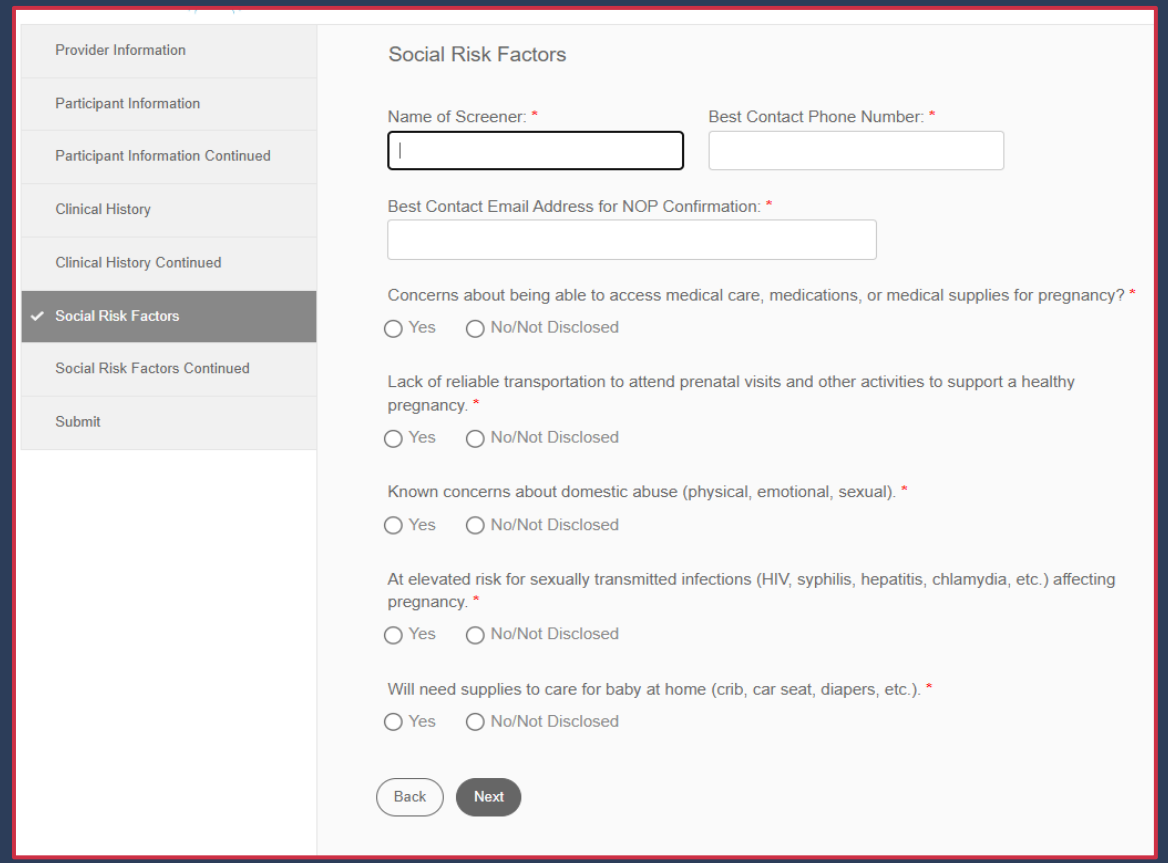
https://tinyurl.com/NofP-MHD

Clinical History Screen

The language of “known history” is intended to acknowledge that not all risk factors will be known or disclosed to the screener.

Screeners should answer to the best of their knowledge.

NOP and Risk Screening Portal



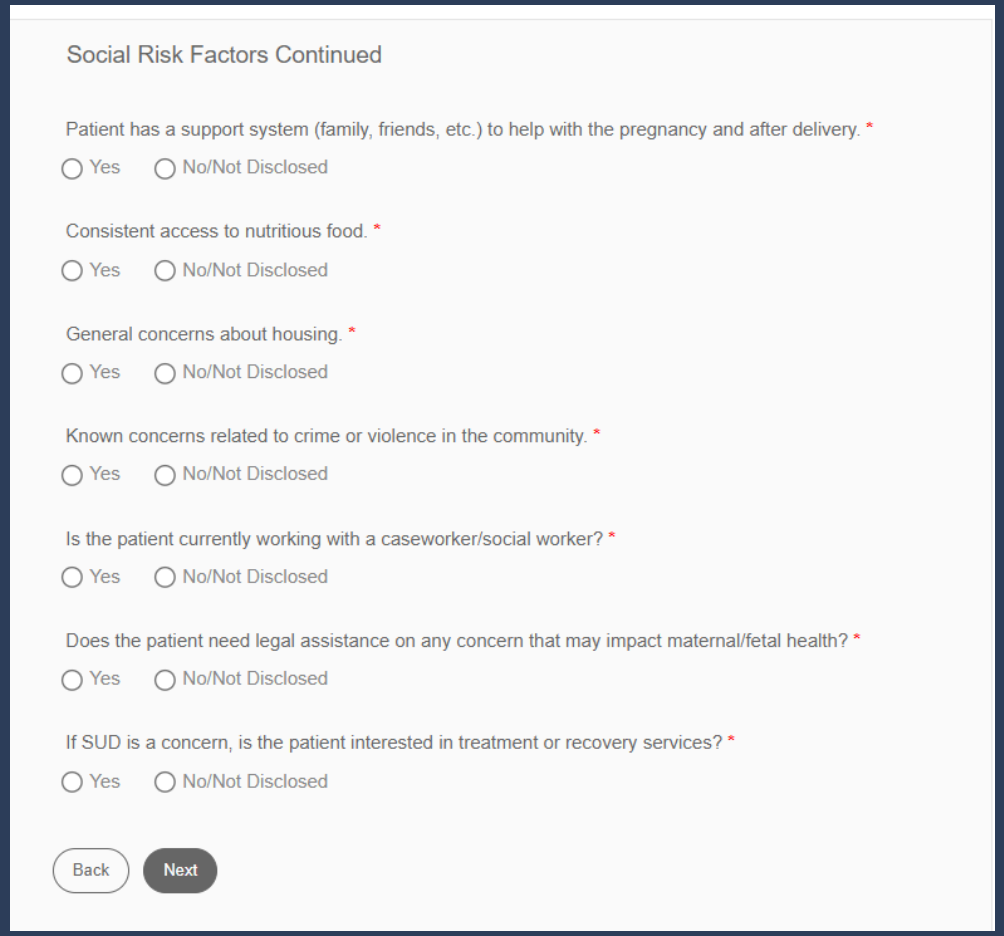
https://tinyurl.com/NofP-MHD

Social Risk Factors

Enter the name of the person who collected the information. The contact email address may be a shared clinic inbox.

Enter the patient's information related to social risk factors that may affect this pregnancy.

NOP and Risk Screening Portal



Social Risk Factors Continued

Patient has a support system (family, friends, etc.) to help with the pregnancy and after delivery. *
Yes No/Not Disclosed

Consistent access to nutritious food. *
Yes No/Not Disclosed

General concerns about housing. *
Yes No/Not Disclosed

Known concerns related to crime or violence in the community. *
Yes No/Not Disclosed

Is the patient currently working with a caseworker/social worker? *
Yes No/Not Disclosed

Does the patient need legal assistance on any concern that may impact maternal/fetal health? *
Yes No/Not Disclosed

If SUD is a concern, is the patient interested in treatment or recovery services? *
Yes No/Not Disclosed

Back Next

https://tinyurl.com/NofP-MHD

Social Risk Factors

The response “No/Not Disclosed” acknowledges that some information is sensitive and patients may not wish to disclose.

For all social risk factor questions, a “Yes” answer implies that there is a risk.

NOP and Risk Screening Portal

https://tinyurl.com/NofP-MHD

Confirmation

After submitting the NOP and Risk Screening information, a summary and a FormID will be generated. Keep this information for your records.

It's important that providers document the NOP and Risk Screening findings in the patient's record. The information cannot be edited, accessed or retrieved once submitted.

For assistance, contact MHD.NOP@dss.mo.gov.

Billing and Payment

Prenatal Screening

The following codes are reimbursed at $50.00 for completion and entry into the state's new NOP and Risk Screening Portal.

Code	Description
G9919-TH	Positive comprehensive SDOH screening and provision of recommendations/referrals
G9920-TH	Negative comprehensive SDOH screening

Prenatal diagnosis required on the claim: Gestational age (Z3Axx, where xx is the estimated weeks gestational age) and SDOH Z-codes.

Postpartum Screening

Providers may also bill and be reimbursed $50.00 for one postpartum screening. Postpartum screenings should not be entered into the Portal.

Postpartum diagnosis required on the claims: Postpartum code Z39.2.

- At least one SDOH Z-code should be included when billing G9919-TH.
- No SDOH Z-codes should be submitted when billing G9920-TH.

SDOH Diagnosis Codes

Providers should report all SDOH DX codes identified during the NOP and Risk Screening on the claim.

Social Risk Factors	ICD-10 Code
Concerns about being able to afford this pregnancy, including needed medications	Z59.86
Reliable transportation to attend prenatal visits and other activities to support a healthy pregnancy	Z59.82
Known concerns about domestic abuse (physical, emotional, sexual)	Z63.0
At risk for sexually transmitted infections (HIV, syphilis, hepatitis, chlamydia, etc.) affecting maternal/fetal health	Captured on NOP no corresponding DX
Will need supplies to care for baby at home (crib, car seat, diapers, etc.)	Captured on NOP no corresponding DX
Patient has a support system (family, friends, etc.) to help with the pregnancy and after delivery	Captured on NOP no corresponding DX

Social Risk Factors	ICD-10 Code
Consistent access to nutritious food	Z59.4
General concerns about housing	Z59.0, Z59.1, Z59.81
Known concerns related to crime or violence in the community	Z65.4
Is the patient currently working with a caseworker/social worker?	Captured on NOP no corresponding DX
Does the patient need legal assistance on any concern that may impact maternal/fetal health?	Captured on NOP no corresponding DX
If SUD is a concern, is the patient interested in treatment or recovery services?	Captured on NOP no corresponding DX

Billing and Payment Limitation

Reimbursement is limited to one prenatal and one postpartum screening per patient, per calendar year.

The new NOP and Risk Screening Portal and NOP and Risk Screening Form is also replacing the Risk Appraisal for Pregnant Women.

Providers will now be reimbursed $50 for entering the NOP and Risk Screening information in the Portal compared to $8.56 they were previously paid for completion of the Risk Appraisal for Pregnant Women Form (for women in the fee-for-service population).

Desired Outcomes

01 Increased number of enrolled members in MC Health Plan case management programs

02 Increased number of women accessing pregnancy incentives & benefits

03 Reduce no-show appointment rates for pregnant/postpartum women

04 Determine when pregnancy was reported, what SDOH needs were documented, and how some of those needs were met

05 Data can be analyzed to determine what SDOH supports result in improved health outcomes

Maternal and Infant Health Resources

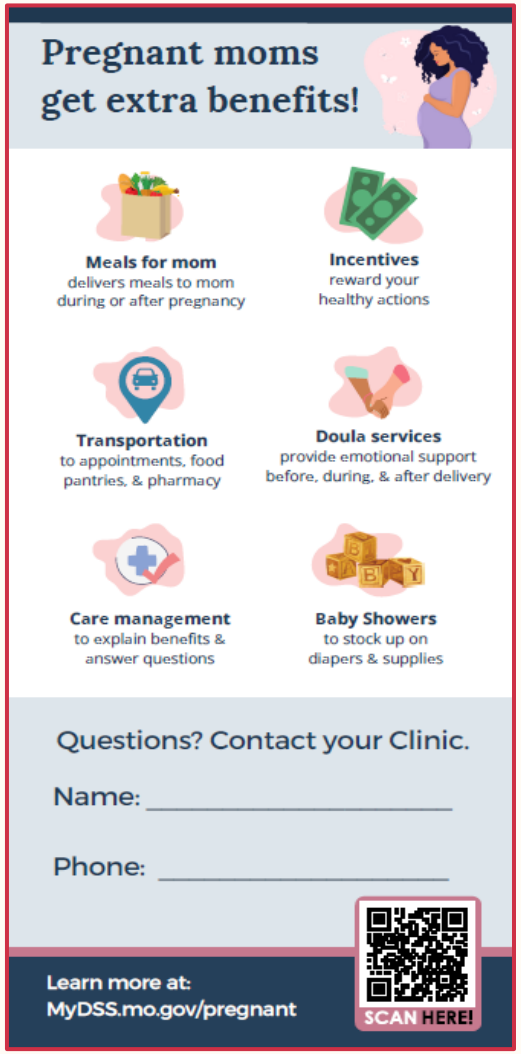
Additional Resources regarding benefits and services available to our pregnant members are available:

Healthy Moms Healthy Babies – Offers resources, benefits, and services for providers and members to provide optimal healthcare.

Compare Health Plans – Provides an overview and comparison of each MC Health Plans benefits.

Maternal and Infant Health – This page provides a wealth of information for providers including presentations from each MC Health Plan outlining benefits and services available to pregnant moms on MO HealthNet.

Healthy Moms Healthy Babies Rack Cards



The Outreach tab of Healthy Mom Healthy Babies offers rack cards.

During appointments, providers can supply patients with these helpful rack cards.

One side of the card (shown here) explains the general benefits that all the MC Health Plans have in common.

The rack cards also offer a space for the provider staff to include local contact information if the patient needs further assistance from their provider.

The QR code leads to MO HealthNet MC Pregnancy Services which offers links to each MC Health Plan for patients to explore their additional benefits and information.

https://healthymomsbabies.mo.gov

Healthy Moms Healthy Babies Rack Cards

https://healthymomsbabies.mo.gov

The other side of the rack cards provides contact information to additional resources to include food assistance, mental health concerns, and more.

The QR code on this side of the card takes the patient directly to Healthy Moms Healthy Babies.

This site offers patients information on receiving healthcare, living a healthy lifestyle, finding support, what they can expect during each stage of their pregnancy, local maternal and infant events in their area, and more.

Rack cards are available in English and Spanish.

MC Pregnancy Benefits & Services

Use the information below to assist patients with additional benefits:

Patient may log in to their Healthy Blue Member Account and choose "View Additional Benefits." This will direct members to Healthy Rewards and to Pregnancy and Women's Health information. Members may also call Healthy Rewards at (888) 990-8681.

Patient may log in to their United HealthCare Member Account and choose "Medicaid Benefits." This will allow the member to scroll through available benefits. Members may also call (866) 292-0359.

Patient may log in to their Home State Health Member Account and choose "Welcome to Start Smart." This will allow members have access to various educational materials. To access additional benefits and programs, members must work with a care manager by calling (855) 694-4663 or emailing HSHPCareManagement@Centene.com

Care Management Contacts

If a patient reports that she has not been contacted, or if any other questions/concerns arise, contact the appropriate plan:

Healthy Blue
SM_MODCMREF@HealthyBlueMO.com

Home State Health/Show Me Healthy Kids
HSHPCareManagement@Centene.com

United HealthCare
mo_clinops@uhc.com

For other NOP-related questions, contact:

MO HealthNet Division
MHD.NOP@dss.mo.gov