CERAS



COVID-19 Remote Patient Monitoring (RPM) Telehealth Technology cerashealth.com



Ceras Health is the health and technology company that streamlines the management of patient care for both doctors and patients.













24/7 Patient Care Coordination



CERAS COVID-19 RPM EXPLAINED



Remote Patient Monitoring

- Capture patient data (trackers), such as:
 - Blood pressure, heart rate, temperature, etc.
 - Symptoms (cough, shortness of breath, etc.)
 - Recent travel
 - Social interactions
 - Environmental factors
- Ability to update trackers in real-time to capture relevant data based on patient condition
- All done from patient's smartphone device or online, or call in to Ceras's Patient Care Network Center

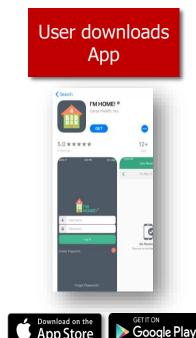
DAY IN THE LIFE OF A USER

Reminders sent

to user's phone

or email

Step 1: Enrollment



Step 2: Evaluation Period

User transmits manual/automatic data from device

User has access to specific precautions material

24/7 PCNC via secured messaging



User can contact



Step 3: Continued

Engagement

Patient Care Network Center (PCNC)

Update content, reminders & trackers, monitor users, and release users that have met guidelines

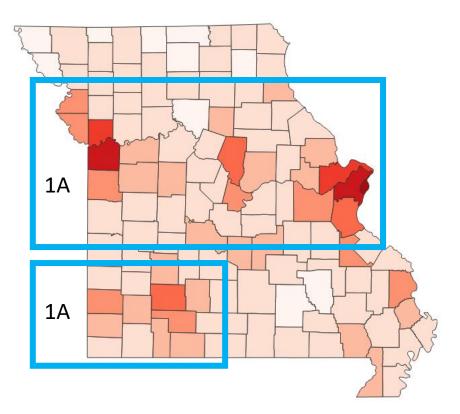




CERAS HEALTH APPROACH

- Offer Coronavirus monitoring (RPM) service to patients tested at testing centers
- 2 Launch RPM service campaign

APPROACH 1: OFFER RPM SERVICE AT TESTING CENTERS



Impact: 18%* of State population

Approach	Game Plan	Counties	Population	% of State Population	Impact
1A	Top 15 Counties + Counties with Corona Virus Cases	17	4,127,062	67%	969,800 16 %
1B	Rest of the Counties	97	2,062,938	33%	103,147 2%



^{*} April 1 – July 30

APPROACH 2: RPM SERVICE CAMPAIGN





Approach	Game Plan	Counties	Population	% of State Population	Impact
2A	Top Counties	17	4,127,062	67%	995,717 16 %
2B	All Other Counties	97	2,062,938	33%	206,294 <mark>3</mark> %
2C**	Focus on Adults (65+) with chronic conditions		1,033,964	16%	114,018 2%

^{*} April 1 – July 30



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^{** 65+} Adults included in the county population

PROJECT DETAILS

FLEXIBLE

SCALABLE

RAPID DEPLOYMENT

LOW RISK, QUICK IMPACT

USAGE BASED MODEL

VALUE BEYOND CORONA VIRUS

Deal

Time Line

Total Patients Monitored

Services Coronavirus Monitoring

Services Scope Technology + Remote Monitoring Sevices + Care Coordination

2,182,682

120 days

Go Live April 1st, 2020

Execution Details

Staff Available onsite 17 Level 1 customer care 17

Remote Patient Monitoring Ramup schedule (77)

Data Reporting Team

Telephone Minutes Estimated at 3Cents + 5 minutes per call per new user

Assumptions

Testing every day (public and private) 4,600 initially ramping up to 11,800 by end of June/July

Monitoring patients tested 5 Days (until results published)

Moniting patients (voluntary signup)

14 days

Service Delivery Model	Model 1	Model 2	Model 3	
Level 0 -			Home Visits	
Level 1 - Onsite at designated locations	Boots on the street	Boots on the street	Boots on the street	
Level 1b - Customer Care and triaging		Extensition to current hotline	Extensition to current hotline	
Level 2 - monitor, intervention and coordination	Remote Monitoring	Remote Monitoring	Remote Monitoring	
Level 3 - Provider/Hospital/Public Health	Provdier Patient Care	Provdier Patient Care	Provdier Patient Care	



RECOMMENDATION

RAPID DEPLOYMENT OF A PILOT LEADING INTO THE BROAD PROGRAM



1 Location



St. Louis
/Jefferson City



\$0 cost to the State for first 300 users



PRICING STRUCTURE

STARTUP

- One time fees of \$15,000
- Cover the cost of technology implementation and onboarding

MONITORING FEES

- \$4.00* per user for the monitoring period**
- If user is redirected to a provider (doctor, hospital) for Level 3 care -Medicare/insurance companies will reimburse the fees

IF PATIENT DIRECTED TO PRACTITIONER – LEVEL 3

- Medicare pays \$89-150 per patient per month for RPM services
- Private insurance companies reimburse for virtual check in services furnished through several technology modalities

^{**} Average monitoring period is 14-21 days



^{*} Current prices to Doctor offices is \$12.00. Medicare reimburses \$69 for 30 days of monitoring

PROGRAM RISKS MITIGATION

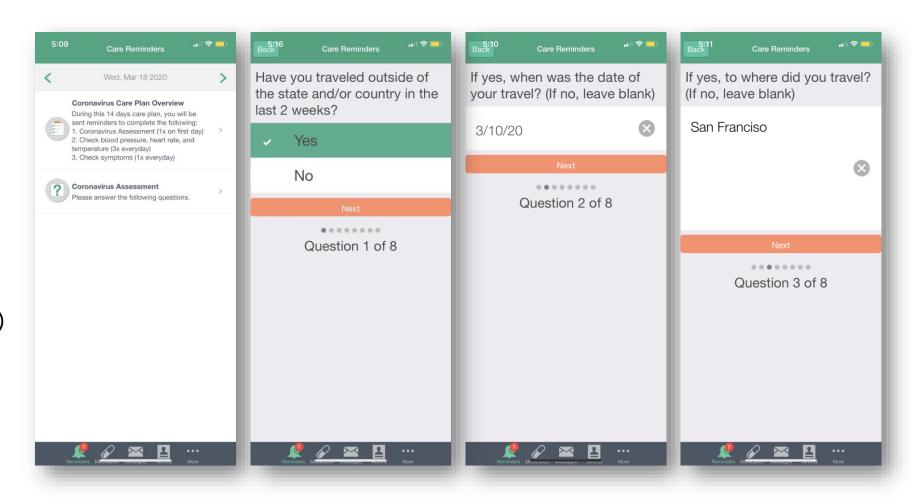


- Testing kits not available Partners in stand by
- Boots on the ground Health exposure
- Remote staffing Commitment and speed of ramp up
- Telephone and internet connectivity working with providers. AWS Cloud infrastructure is secured
- Adults (65+) not having a smart phone or familiar with mobile technology - fine tune the Level 1 and Level 2 support based on volume



Care Plan

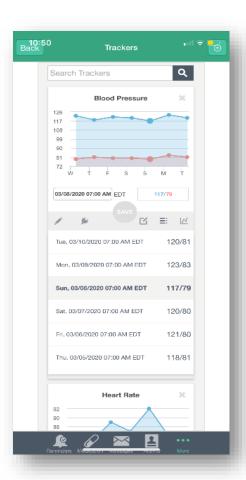
- Send patients reminders and instructions directly to their phones
- Capture patient data, such as:
 - Blood pressure, heart rate, temperature
 - Symptoms (cough, shortness of breath, etc.)
 - Recent travel
 - Social interactions
 - Environmental factors





Trackers

- Patients can log their blood pressure, heart rate & temperature data into the designated trackers
- Care coordinators monitor patient data & intervene if patients go outside set thresholds
- Ability to view data in a list or graphically to track trends
- Option to enter data manually or automatically via device integration



Learning Center

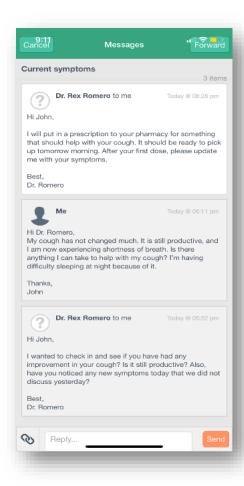
- Assign patients educational content specific to the coronavirus, such as:
 - News bulletins
 - Local, state & federal updates
 - Resources for prevention, what to do if sick, etc.
- Includes documents & videos





Messaging

- Patients can send & receive secure messages with patient care network center, including care coordinator, provider, caregiver, etc.
- Ability to add attachments such as images



Health Vault

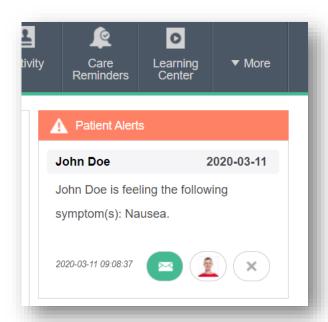
 Patient coronavirus test results will be uploaded to the Health Vault for easy retrieval & review





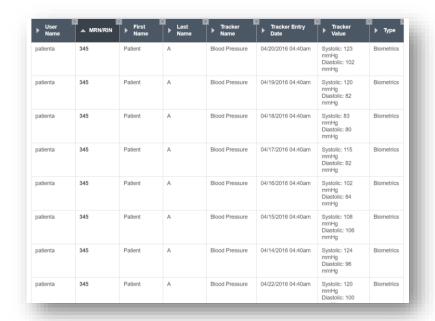
Patient Alerts

Care coordinators receive alerts when patients go outside set thresholds



Tracker Reports

Care coordinators monitor patient data & intervene when necessary



Compliance Reports

Care coordinators monitor patient compliance & intervene when necessary

▶ Туре	▶Title	▼ Due Date	▶ Date Assigned	▶Last Viewed	▶% Complete
Care Reminder	Symptoms	March.13, 2020.@ 7:00.am	March.11, 2020.@ 9:38.pm	-	0%
Care Reminder	Blood pressure, Temperature & Weight	March_13, 2020_@ 7:00.am	March.11, 2020.@ .10:17.pm	-	0%
Care Reminder	Symptoms	March.12, 2020.@ 7:00.am	March.11,.2020.@ 9.38.pm		0%
Care Reminder	Blood pressure, Temperature & Weight	March.12, 2020.@ 7:00.am	March.11,.2020.@ .10:17.pm	March.12, 2020.@ .11.27.am	100%
Care Reminder	Exercise	March_12, 2020_@ 7:00.am	March.11,.2020.@ 9.51.pm	-	0%
Care Reminder	Lifestyle	March.12, 2020.@	March.11, 2020.@ 9.55.pm	March.12, 2020.@ .11:35.am	100%
Care Reminder	Exercise	March.11,.2020.@ 7:00.pm	March.11, 2020.@ 9:56.pm	March.11, 2020.@	0%



OUR PROCESS

Step 1: Enrollment

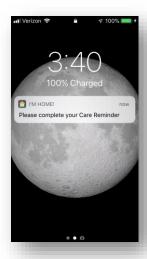
- Patients receive brochure and sign-in details at test centers
- Patients download I'M HOME!
 App
- Patients contact Ceras Patient Care Network Center via (877) 300-1232 or email to complete set-up process (if issues)
- Ceras Care Coordinator instructs patients on account activation & app navigation





Step 2: Data Entry

 Patients will immediately begin receiving care reminders on I'M HOME! prompting them to enter data such as biometrics or symptomology



Step 3: Monitoring & Intervention

- Ceras Patient Care Network Center (PCNC) monitors patients for compliance and red flag rules
- Patients can contact Ceras PCNC 24/7 using toll-free number or message through I'M HOME! app with any questions or concerns
- If patients are non-compliant or enter data outside of set thresholds, care coordinators will be alerted to intervene



877-300-1232



CORONAVIRUS MONITORED BY YOUR DOCTOR FROM THE COMFORT OF YOUR HOME Download the I'M HOME! app to report symptoms Be Healthy. Be Home. Be Good. App Store 877-300-1232

WHY NOW?

- COVID Positive Tests growing rapidly
- Ceras RPM HIPPA technology already in use
- Deployed for COVID patients/Dr. in 24 hours.
- Provide real-time local/state/national reporting
- Reports customized for government users
- Reporting can be used by government agencies to redeploy critical resources to areas of need.
- SAVE LIVES



WE'VE GOT HEALTHCARE COVERED.

We offer a revolutionary platform that empowers both doctors and patients and adds usefulness without complexity. Our standards are unparalleled, our platform unrivaled, our service is our pride. Welcome to the new system of health care. Welcome to Ceras Health.

Contact: Anita Waxman, 917-770-7227



