



General Guidelines for Disinfecting a CyberJack



Q: What is recommended for disinfecting the surface of a CyberJack?

A: Normally, the answer to this question would be easy: Single-Use Alcohol based wipes. 60%-95% Alcohol, Isopropyl or ethanol.

However, these days, you may not have access to single-use alcohol wipes. The good news is that sanitizing a CyberJack is not difficult. There is a wide variety of disinfecting liquids and sprays that can be applied to standard paper towels, toilet paper, facial tissues, or fabric cloths - and then applied to the surfaces of a CyberJack.

The primary point to keep in mind:

Do not apply liquids directly to the CyberJack. Instead, dampen a paper or fabric cloth with the sanitizing agent you have access to, and then wipe down the reader's surfaces. The CyberJack reader is not water resistant. So do not let excess liquid seep from your cleaning cloth past buttons and other openings in the enclosure. This of course, can damage the the card reader. Make sure to thoroughly wipe off any cleaning fluid residue when done.

- Avoid the use of harsh industrial cleaners and solvents and abrasive cleaning products (cloths, pads, creams or powders).
- Take additional care if using sanitizer products that also contain moisturizers. Make sure to thoroughly wipe away any oils or residue from these products.

If you have any questions, please contact us:

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