



**Missouri Department of Health and Senior Services**

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**Randall W. Williams, MD, FACOG**  
Director

**Michael L. Parson**  
Governor

**NOTICE OF eWIC RETAILER TRAINING**

March 23, 2020

Dear Store Director:

The Missouri WIC program, in compliance with 7 CFR 246.12, scheduled interactive eWIC retailer training classes during the months of **March and April 2020**. Topics covered were to include important information about the Missouri eWIC project. **You are receiving this letter as your store registered to attend an eWIC training session.**

In response to the COVID-19 virus and the desire to promote health and safety in our state, we are cancelling the eWIC retailer training sessions to limit large gatherings. Your store is still required to complete eWIC retailer training. The training presentation will be available on the WIC website at <https://health.mo.gov/living/families/wic/wicretailer/training> by Wednesday, March 25, 2020. The training presentation is interactive and is around 60 minutes in length. Enclosed is a copy of the presentation handout for your files.

At least one representative from each store **must** complete the training. Enclosed is a quiz that must be completed and submit to our office to document that your store completed the training. A score of 80% or higher must be obtained to pass the training quiz. Please include your 4-digit WIC Vendor ID number on the quiz to ensure that your store receives credit for completing the training. Enclosed is a self-addressed envelope for you to return the certificate to our office by **Thursday, April 30, 2020**. Stores can also email a copy of the certificate to [MOVICVendorGroup@health.mo.gov](mailto:MOVICVendorGroup@health.mo.gov). All stores must complete eWIC retailer training prior to being authorized to accept eWIC transactions.

Thank you for the service you provide to your community by participating as an authorized WIC retail store. If you have questions, please contact Brandi Drummond at 573-751-6196 or by email at [Brandi.Drummond@health.mo.gov](mailto:Brandi.Drummond@health.mo.gov).

Sincerely,

Brandi N. Drummond  
WIC Retailer Agreements and Training  
WIC and Nutrition Services

BD:

Enclosure: eWIC Retailer Training Presentation Handout  
eWIC Retailer Training Quiz

[www.health.mo.gov](http://www.health.mo.gov)

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