

MISSOURI eWIC RETAILER TRAINING QUIZ

The Missouri WIC state agency must have proof you have listened to the online presentation. Therefore, there are a few questions that must be answered and submitted by **April 30, 2020**. You can submit this portion of the page to the fax number 573 526-1470, email it to brandi.drummond@health.mo.gov, or mail it to our office using the enclosed self-addressed return envelope. You must score 80% or more to pass.

- 1.) What are retailers to do when eWIC cards are left in the store? (Circle your answer)
 - a. Call the 800 number on the back of the card, report it lost, and then destroy the card.
 - b. Retain the card at the store for 30 days.
 - c. Call the local agency and see if the WIC customer can return to the store.
- 2.) Retailers must allow customers to redeem valid WIC checks and eWIC cards at their store. (Circle your answer) True False
- 3.) What do cashiers do with eWIC receipts? (Circle your answer)
 - a. Put them in their cash drawer.
 - b. Give all eWIC receipts to the customer
 - c. Throw them away
 - d. Give the customer the first two (2) receipts and keep other receipts that print.
- 4.) Match the following to the correct answer:
 - a. Container of grapes and mango _____ Mapped to red apples (PLU 4015)
 - b. Cilantro _____ Grape (PLU 3093), Mango (PLU 3365)
 - c. Bag of red apples _____ Not WIC eligible. Not mapped.
- 5.) Are cashiers allowed to assist WIC customers with entering their PIN and selecting the "Yes," "Enter," "OK," or "No" button on the payment terminal? (Circle your answer)
 - a. Cashiers can enter a WIC customer's PIN only.
 - b. Cashiers can enter the PIN and select the "Yes," "Enter," "OK," or "No" button.
 - c. Cashiers are not allowed to enter the PIN or select the "Yes," "Enter," "OK," or "No" button.

Printed Name: _____ Title: _____

Signature: _____ Date: _____

Vendor # (NOT Store #): _____

Store Name and Address:

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