MISSOURI eWIC RETAILER TRAINING QUIZ

The Missouri WIC state agency must have proof you have listened to the online presentation. Therefore, there are a few questions that must be answered and submitted by April 30, 2020. You can submit this portion of the page to the fax number 573 526-1470, email it to brandi.drummond@health.mo.gov, or mail it to our office using the enclosed self-addressed return envelope. You must score 80% or more to pass.

1.) What are retailers to do when eWIC cards are left in the store? (Circle your answer)
   a. Call the 800 number on the back of the card, report it lost, and then destroy the card.
   b. Retain the card at the store for 30 days.
   c. Call the local agency and see if the WIC customer can return to the store.

2.) Retailers must allow customers to redeem valid WIC checks and eWIC cards at their store. (Circle your answer)  True   False

3.) What do cashiers do with eWIC receipts? (Circle your answer)
   a. Put them in their cash drawer.
   b. Give all eWIC receipts to the customer
   c. Throw them away
   d. Give the customer the first two (2) receipts and keep other receipts that print.

4.) Match the following to the correct answer:
   a. Container of grapes and mango  _____ Mapped to red apples (PLU 4015)
   b. Cilantro  _____ Grape (PLU 3093), Mango (PLU 3365)

5.) Are cashiers allowed to assist WIC customers with entering their PIN and selecting the “Yes,” “Enter,” “OK,” or “No” button on the payment terminal? (Circle your answer)
   a. Cashiers can enter a WIC customer’s PIN only.
   b. Cashiers can enter the PIN and select the “Yes,” “Enter,” “OK,” or “No” button.
   c. Cashiers are not allowed to enter the PIN or select the “Yes,” “Enter,” “OK,” or “No” button.

Printed Name: _____________________________ Title: ___________________________
Signature: ___________________________________________ Date: ______________
Vendor # (NOT Store #): ____________
Store Name and Address: ____________________________________________________

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