



MISSOURI DEPARTMENT OF HEALTH AND SENIOR SERVICES  
 DIVISION OF COMMUNITY AND PUBLIC HEALTH  
 WIC AND NUTRITION SERVICES  
**WIC DAIM NTAWV CEEB TOOM TIAS TSIS TSIM  
 NYOG TXAIS KEV PAB NTXIV**

TUS NEEG UAS KOOM LOSSIS THOV KEV PAB LUB NPE	WIC ID RAU LUB XEEV	PIB KAV HNUB TWG
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Tus neeg uas sau npe saum toj no tsis tsim nyog txais tau kev pab los ntawm lub xeev Missouri qhov khoos kas WIC vim (tej) yam uas sau cia nram qab no:

- Tsis muaj qhov kev phomsij uas yuav tsis tau khoom noj txaus.
- Khwv tau nyiaj ntau dhau raws li qhov khoos kas WIC cov cai es thiaj tsis tsim nyog tau kev pab no.
- Tsis nyob, ua haujlwm, lossis txais kev kho mob hauv lub xeev Missouri.
- Tsis tsim nyob txais vim tsis koom tej pawg neeg uas suav tias tsim nyog txais.
- Lwm yam: \_\_\_\_\_

Yog tias koj tsis txaus siab rau qhov kev txiav txim sau cia saum toj no txog ntawm qhov uas koj lossis koj tus meyuam kev koom lub xeev Missouri qhov khoos kas WIC, koj muaj cai thov tsa ib lub rooj hais cov lust sis txaus siab hauv xov tooj nrog tus Fair Hearing Officer (tus Tub Mloog Cov Lus Tsis Txaus Siab) rau ntawm 800-392-8209 lossis sau tau ntawv mus rau:

WIC Fair Hearing Officer  
 WIC Program  
 PO Box 570  
 Jefferson City, MO 65102-0570

[LUS CEEB TOOM] Yuav tsa rooj hais cov lus tsis txaus siab no yuav tsum txais tau daim ntawv tias tsis txaus siab ua ntej tseem tsis tau dhau 60 hnuv txij thaum hnuv uas xa lossis cev daim ntawv tias tsis tsim nyog txais kev pab rau tus neeg uas tau koom qhov khoos kas.

LUB KOOM HAUM LUB NPE	LUB KOOM HAUM CHAW NYOB
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TUS NEEG UAS TAU TXIAV TIAS TSIS TSIM NYOG TXAIS KEV PAB NO LUB NPE	TUS NEEG UAS TAU TXIAV TIAS TSIS TSIM NYOG TXAIS KEV PAB NO KOS NPE	HNUB TWG
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TUS NEEG UAS KOOM, NIAM TXIV LOSSIS TUS SAIB XYUAS LUB NPE	TUS NEEG UAS KOOM, NIAM TXIV LOSSIS TUS SAIB XYUAS KOS NPE	HNUB TWG
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Lub koom haum U.S Department of Agriculture txwv tsis pub cais nws cov qhua, neeg ua haujlwm, thiab neeg uas thov haujlwm vim yog nws haiv neeg, xim daim tawv nqaij, yug lub tebchaws twg, hnuv nyoog, ua tsis taus, yog pojniam lossis txivneej, suav tias tus kheej yog pojniam lossis txivneej, kev ntseeg uas coj, kev ua paj, thiab, thaum twg tsim nyog, vim tuaj nom tswv twg tog, muaj lossis tsis muaj txij nkawm, vim tsev neeg lossis muaj los stsi muaj menyuam, nyiam nrog hom neeg twg pw ua ke, vim tag nrho lossis ib feem ntawm cov nyiaj hlis yog los ntawm tseem fww kev pab pejxeem txom nyem, lossis tej xov xwm txog cov cajces uas kuaj hauv noob ntshav hauv qhov kev ua haujlwm lossis qhov khoos kas twg uas yog lub Department ua lossis pab nyiaj rau. (Tsis yog txhua lo lus txwv no thiaj yuav cuam tshuam txog txhua yam khoos kas lossis yam kev ua haujlwm.)

Yog tias koj xav teev cia lo lus yws tias koj ntseeg tias koj raug kev cais neeg lossis kev ntxub ntxaug yam uas txhaum tseem fww Cov Cai Civil Rights, thov sau daim ntawv USDA Program Discrimination Complaint Form (Daim Ntawv Yws Tias Tau Raug Kev Cais Neeg), uas yuav nrhiav tau rau ntawm [http://www.ascr.usda.gov/complaint\\_filing\\_cust.html](http://www.ascr.usda.gov/complaint_filing_cust.html) lossis USDA cov hoob kas ib lub twg, lossis hu rau (866) 632-9992 thiaj tau txais daim ntawv. Koj kuj sau ib daim ntawv qhia txhua yam uas yuav tsum sau rau daim ntawv hais tas los no los tau thiab. Xa koj daim ntawv yws uas sau tiav lossis tsab ntawv no mus rau U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, yuav xa fax ces xa rau (202) 690-7442 lossis xa email los tau rau ntawm [program.intake@usda.gov](mailto:program.intake@usda.gov). Cov neeg uas lag ntseg, tsis tshua hnov lus, lossis tsis hais lus yuav tiv tauj tau USDA siv Federal Relay Service (lub tseem fww ib qho kev pab txhais lus) rau ntawm (800) 877-8339; lossis (800) 845-6136 (Lus Mev).

Ib lub koom haum muab kev pab thiab ntiav neeg muab cib fim kom sib npaug zos. Raws li tau hais saum toj no, txhua pawg neeg tiv thaiv tsis thov kev pab ntawm txhua qhov khoos kas, "thawj rau pawg tiv thaiv uas yog haiv neeg, xim daim tawv nqaij, yug lub techaws twg, hnuv nyoog, ua tsis taus thiab yog pojniam lossis txivneej yog rau pawg uas sib cuam tshuam nrog cov Khoos Kas Muab Khoom Noj Kom Txaus Rau Menyua Yau.