

#### IV. ORGANIZATION AND MANAGEMENT

(Please indicate) **State Agency: Missouri** for **FY: 2025**

Organization and management involve the procedures for the documentation of staff time at the State level devoted to the various WIC functions, the evaluation and selection of local agencies, the documentation of local agency staffing standards and data, as well as disaster planning.

During disasters, emergencies, public health emergencies, or a supply chain disruption, including infant formula recalls, the State agency may request to implement existing and allowable regulatory flexibilities or waivers to support the continuation of Program benefits and services. Waivers granted under Access to Baby Formula Act of 2022 (codified at 7 CFR 246.4a(30)) or temporary provision(s) authorized by Congress are not permanent amendments to the State Plan; however, State agencies should consider any historical amendments as the result of waivers granted under prior waiver authority to develop policies and procedures for current and future disasters.

A. **State Staffing – 7 CFR 246.3(e), 246.4(a)(4) and (24)**: describe the information relating to State level staff requirements and utilization as it relates to WIC Program functions and how the State agency will provide a drug-free workplace.

B. **Evaluation and Selection of Local Agencies – 7 CFR 246.4(a)(5)(i) and (7) and 246.5**: describe the procedures and criteria utilized in the selection and authorization of local agencies.

C. **Local Agency Staffing – 7 CFR 246.4(a)(4)**: describe the State staffing standards which apply to the selection of local agency staff and the means used by the State agency to track and analyze local level staffing data.

D. **Plan of Alternate Operating Procedures (Disaster Plan) – 7 CFR 246.4(a)(30)** the plan of alternate operating procedures in preparation for a disaster and/or public health emergency.

**A. State Staffing**

**1. State Level Staff** ([7 CFR 246.3\(e\)](#))

**a. Record below the current total full-time equivalent staff (FTEs) available for each position listed or attach equivalent information in the section's Appendix noted here:** [WIC Organization Chart](#); All positions on the chart are FTE, resulting in 44 FTE.

**Note the following when completing this section. State agencies should consider best practices to meet their optimal operating goals:**

- A full-time WIC director is required when monthly participation levels are 1,500 or half-time or equivalent when participation exceeds 500.
- A full-time Nutrition Coordinator is required when participation exceeds 1,500 or half-time or equivalent when participation exceeds 500.
- A full-time or equivalent Program specialist for each 10,000 participants above 1,500 up to 8 staff.

<u>Position</u>	<u>FTE WIC</u>	<u>FTE In-Kind</u>	<u>Total FTE</u>
Director			
Nutrition Coordinator			
Vendor Specialist			
Program Specialist			
Financial Specialist			
Breastfeeding Coordinator			
(MIS/EBT) Specialist			
Intern			
Other (specify):			
<a href="#">Click or tap here to enter text.</a>			
Other (specify):			
<a href="#">Click or tap here to enter text.</a>			
Other (specify):			
<a href="#">Click or tap here to enter text.</a>			

**b. Does the State agency include a WIC organizational chart showing all positions (including position descriptions, titles, and staff names) in their State Plan?**

Yes    No

WIC Organization Chart; Staff Matrix

**c. Does the State agency describe the WIC Program's relationship within the State Health**

**Department or Indian Tribal Organization in their State Plan?**

Yes    No

Division Org Chart; DHSS Org Chart

**2. Does the State agency estimate the average percent of State staff time devoted to fulfilling the following functions?**

Yes    No

<u>Function</u>	<u>Percent of Total Staff Time</u>
Certification, including nutrition risk determination	2%
Breastfeeding training/promotion and support	10%
Nutrition education	15%
State food list	2%
Monitoring of local agencies	21%
Fiscal reporting	10%
Food delivery system management	4%
Vendor management, including vendor training	15%
Staff training and continuing education	2%
(MIS/EBT) system development and maintenance	17%
Civil Rights	1%
Coordination with and referrals to other assistance programs and social service agencies	1%
Other (specify):	<a href="#">Click or tap here to enter text.</a>
Total staff time	100%

**3. Drug-Free Workplace ([7 CFR 246.4\(a\)\(25\)](#))**

**a. Does the State agency have a plan to achieve a drug-free workplace?**

Yes    No

**B. Evaluation and Selection of Local Agencies**

Does not apply because the State agency has only one location or no local agency(ies).  
**(PROCEED TO NEXT SECTION)**

**1. Local Agencies Authorized**

Number of local agencies authorized to provide WIC services last fiscal year 115

Number of local agencies planned to provide WIC services this fiscal year 116

**2. When does the State agency accept applications from potential local agencies?**

- Annually       Biennially  
 On an on-going basis     Other (specify) **as needed**

**3. Does the State agency require existing local agencies to reapply and compete with new applicant agencies for authorization?**

- Yes     No **If yes, what is the frequency?**  
 Annually       Biennially  
 Not applicable       Other (specify) [Click or tap here to enter text.](#)

**4. Selection Criteria**

**a. The State agency uses the following criteria in selecting local agencies in new service areas and/or in reviewing applications from existing service areas: (Check all that apply)**

<b>New Service Areas</b>	<b>Existing Service Areas</b>	
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Coordination with other health care providers
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Projected cost of operations/ability to operate with available funds
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Location/participant accessibility
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Financial integrity/solvency
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Relative need in the area
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Range and quality of services
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	History of performance in other programs
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Ability to serve projected caseload
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Non-smoking facility
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Americans with Disabilities Act (ADA) compliance

**Other (specify by typing into the cells below):**

<input type="checkbox"/>	<input type="checkbox"/>	
<input type="checkbox"/>	<input type="checkbox"/>	

**b. The State agency conducts studies (provide a link to or copy of the most recent study: No. of the cost-effectiveness of local agency operations that examine:**

- Location and distribution of local agencies in proportion to new applicants/participants

- Clinic procedures to optimize participant access/service (Patient Flow Analysis, etc.)
- Staff-to-participant ratios and related staffing analyses
- Comparative analyses of local agency/clinic costs
- Other

**5. Does the State agency have a formal written agreement or contract with each local agency? ([7 CFR 246.6](#))**

- Yes (list the contract duration): **1 year**       No

**6. Does the State agency have statewide fair hearing procedures for local agency appeals? ([7 CFR 246.4\(a\)\(18\)](#))**

- Yes, attach local agency fair hearing procedures or specify the location in the Procedure Manual and reference below:

- No  
Policy 10.1.050 Local Agency Administrative Appeals

**7. Does the State agency maintain a list of clinic sites that include the following information? If available, please attach and/or reference the location of the listing:**

MO Local Agency Directory

- Location
- Type of site (e.g., hospital, health department, community action program)
- Service area
- Hours of operation
- Days of operation
- Health services provided on-site
- Social services provided on-site
- Participation
- Other (specify): [Click or tap here to enter text.](#)

**C. Local Agency Staffing**

- Does not apply because the State agency has only one location or no local agency(ies).  
**(PROCEED TO NEXT SECTION)**

**1. Staffing Standards ([7 CFR 246.3\(e\)](#))**

**a. Which local agency staffing standards are prescribed by the State agency?**

- Credentials
- Staff levels
- Staff-to-participant ratio standards

- Time spent on WIC functions
- Other (specify): [Click or tap here to enter text.](#)

- Functions of CPAs
- Paraprofessional requirements
- Separation of duties to ensure no conflicts of interest
- Other (specify): Required staffing: Breastfeeding Coordinator, WIC Coordinator, Retailer Coordinator, Voter Registration Coordinator, Nutrition Coordinator, Anthropometric Skills Validator and BFPC Coordinator if the local agency has a BFPC program.
- Not applicable

**b. Does the State agency's ensure local agency(ies) credentials are in line with the Nutrition Services Standards?**

- Yes       No

**c. Does the State agency maintain copies of local agency(ies) CPA position descriptions, classified in terms of Nutrition Services Standards, i.e., federal requirements, recommended criteria, best practices?**

- Yes       No

**d. Do local agency(ies) follow staffing standards established by unions or local governmental authorities?**

- Yes       No

**If yes, how many of the total local agencies are currently authorized by unions or local governmental authorities? 106**

## 2. Local Level Staffing Data

**a. When/how is data collected and analyzed by the State agency to determine staff-to-participant ratios? (Check all that apply):**

- For each clinic/local agency       By function
- At regular intervals       Program management
- Monthly       Food delivery
- Quarterly       Certification
- Annually       Nutrition education
- Breastfeeding promotion and support
- Other (specify): [Click or tap here to enter text.](#)

**b. Are results of analyses from data collected to determine staff-to-participant ratio reported back to local agency(ies)?**

- No
- Yes, in a single report comparing all local agencies

Yes, in a local agency-specific report (no comparative data)

### 3. Local Agency Breastfeeding Staffing Requirement

- a. List the number of local agency(ies) with a designated staff person to coordinate breastfeeding promotion and support activities. **116**
- b. [Click or tap here to enter text.](#) The State agency maintains approved copies of local agency(ies) Breastfeeding Coordinator and Peer Counselor position descriptions as outlined in the WIC Breastfeeding Support guide?

Yes  No

[2.1.010 Breastfeeding Coordinator; 2.2.010 Breastfeeding Peer Counselor Job Description](#)

- c. Number of local agencies with breastfeeding peer counselors. **79**

### D. Plan of Alternate Operating Procedures (Disaster Plan)

Per [7 CFR 246.4\(a\)\(30\)](#), developing a plan of alternate operating procedures, referred to as a Disaster Plan, is required. This is a new requirement beginning with the FY25 State plan submission that must include policies and procedures for operations when regular operations are disrupted, which may include disasters, emergencies, public health emergencies, and supply chain disruptions that can impede delivery of WIC benefits. This section includes questions to guide State agencies in developing their plan of alternate operations prior to a disaster, emergency, public health emergency, and/or supply chain disruption.

1. Has the State agency developed a WIC disaster plan separate from a broader plan developed by the State agency's administering Department (e.g., Health Department)?

Yes  No

If yes, attach or list the location of the plan: 4.1.060 Emergency and Disaster Preparedness for Local Agencies.

2. Does the State agency have a WIC disaster plan that is part of a broader Health Department or Indian Health Services plan, or have policies that are partnered with other State agency(ies) during disasters ?

If yes, what agency(ies): WIC's continuous operations plan for state agency operations is part of the Missouri Department of Health and Senior Services' comprehensive COOP plan.

No

**List the location and sections of the disaster plan that is not part of the WIC disaster plan:** WIC has the following sections in the DHSS disaster plan for state agency operations located within the Department of Health and Senior Services COOP plan : 1) Operate MOWINS Help Desk; 2) Approval of special formula for WIC participants; 3) Maintain WIC Banking; 4) Provide local agency technical assistance; 5) Operate WIC retailer customer service; 6) Process invoices for WIC services .

**3. Has the State agency shared the disaster plan(s) with its local agency(ies) and clinics?**

Yes  No

**4. For the purposes of this section, the word “disaster” is used to encompass disaster, emergencies, public health emergencies, supplemental food recalls or supply chain disruptions, unless otherwise specified.**

**Under the Implementation of the Access to Baby Formula Act of 2022 and Related Provisions Rule, published December 14, 2023, State agencies are required to develop Alternate Operating Procedures – a disaster plan to submit along with their annual State plan. State agencies must develop a plan to ensure continued WIC services to participants during a disaster. To assist State agencies in this effort, section a-g is provided as a guide for the types of policies and procedures that may be needed during a disaster. Not all items listed will be applicable to each State agency.**

**For the FY 2025 State plan submission, State agencies have the option to submit previously approved policies that capture disaster-related operations, including amendment(s) as a result of waivers that sufficiently support efforts to meet relevant disaster plan requirements for FY 2025, where applicable. If existing policies or waiver amendment(s) do not fully meet the requirements outlined in the ABFA rule, State agencies can continue developing these policies or amendments to meet the disaster plan requirement for FY 2026. If no policies or waiver amendment(s) currently exist, a policy must be developed for the FY 2025 submission, where applicable.**

**a. Coordination and Communication during a disaster.**

**i. Does State agency have a designated emergency contact for disasters?**

Yes  No  Other: Specify: [Click or tap here to enter text.](#)

If yes, please list designee’s contact information: The state agency emergency contact for MPRO staff to contact is Angie Oesterly, Angie.Oesterly@health.mo.gov, 573-522-6266.

In case of emergency or disaster, policy 4.1.060 instructs local agencies to contact their assigned technical assistance staff. Local agencies may also contact the Department of Health and Senior Services, Emergency Response Center (ERC) at 1-800-392-0272.

**ii. Does State agency coordinate with the following organizations to support data-informed approaches when responding to a disaster? (Select all the apply.)**

- No
- State/Local emergency operation centers (EOC)
- Relief organizations (such as Red Cross, Southern Baptist, Salvation Army, etc.)
- Federal Emergency Management Agency (FEMA)
- Other Organizations [Click or tap here to enter text.](#)

**iii. Does the State agency have a communication plan with its local agencies? [\(7 CFR](#)**

**246.4a(30)(vii)**

Yes  No

If yes, attach or list the location of the plan. The WIC state agency communicates with local agencies via the LA Portal, GovDelivery emails, and WIC Updates. Communication plans for various events are developed from a template.

**iv. Does the State agency have a communication plan with its vendors? (7 CFR 246.4a(30)(vii))**

Yes  No

If yes, attach or list the location of the plan. The state agency will notify retailers in writing, email and GovDelivery of any changes in standard operating procedures and/or the cessation of any emergency protocols. The state agency Retailer Policy 5.7 Compliance During Disasters and Emergencies will be submitted for approval.

**v. Does the State agency have a communication plan with its FNS Regional Office? (7 CFR 246.4A(30)(viii))**

Yes  No

**If yes, select the information shared with the Regional Office after a disaster?**

- Call down roster     Clinic Damage Assessment     Status/Number of Participants impacted  
 Clinic location     Open Shelters     Feeding Organizations     Clinic closure  
 Alternate clinic sites     Request for Program assistance (waiver request)  
 Other operating procedures [Click or tap here to enter text.](#)

**vi. Does the State agency have a communication plan to notify participants and other stake holders of alternate operations? (7 CFR 246.4a(30)(vii))**

Yes  No  
 Other

If yes, attach or list the location of the plan. The state agency uses a communication plan template to develop messaging to participants and other stakeholders. Messaging is developed and disseminated to participants and stakeholders via the WICShopper app alerts, GovDelivery emails, Teletask, website and Facebook. Messaging templates are also developed that local agencies can personalize for communication in their service area.

**vii. Does the State agency have a plan to inform receiving State agencies of where they may obtain a verification of certification for displaced participants?**

Yes  No  Other: Specify: A single point of contact, WIC Help Desk 800-554-2544 or WICHelpDesk@health.mo.gov, has been established for other state or local agencies to use to obtain VOC information.

If yes, attach or list the location of the plan. 8.1.160 Transfer of Certification and Verification of Certification.

**viii. Does the State agency provide participants with instructions for obtaining their verification of certification?**

Yes  No

If yes, attach or list the location of the plan. **8.1.160 Transfer of Certification and Verification of Certification.**

**ix. Does the State agency have a plan to determine if an emergency period or supply chain disruption as declared by the Secretary of Agriculture exists? An emergency period is defined as (1) a presidentially declared major disaster as defined under Section 102 of the Robert T. Stafford Disaster Relief and Emergency Assistance Act (Stafford Act, 42 U.S.C. 5121 et seq.), (2) a presidentially declared emergency as defined under the Stafford Act, (3) a public health emergency declared by the Secretary of Health and Human Services under Section 319 of the Public Health Service Act (42 U.S.C. 247d), or (4) a renewal of such a public health emergency.**

Yes  No

If yes, attach or list the location of the plan. State agency monitors communications from the MPRO and USDA, notifying states of supply chain disruptions.

**x. Does the State agency have a plan for how it would determine if a waiver is necessary to continue WIC services?**

Yes  No

If yes, attach or list the location of the plan [Click or tap here to enter text.](#)

**b. Continuation of Benefits**

When a disaster strikes, State agencies must continue to serve participants. This section lays out a plan to collect required information from participants.

**i. The State agency will continue to serve participants during a disaster by: (Select all that apply)**

- Remote certification for new applicants and recertification for current participants
- Physical presence exemption, if applicable
- Temporary certification for applicants temporarily displaced
- Temporary certification for applicants eligible for Disaster Supplemental Nutrition Assistance Program

(DSNAP) benefits

- Expedited certification for displaced participants
- Issue VOC (verification of certification) to applicants that must evacuate ([7 CFR 246.7\(k\)](#))
- Issue VOC (verification of certification) to evacuees returning to the originating State
- Alternate clinic locations (within the disaster area, if possible)
- Mobile clinics or satellite clinics (grassroot organizations, etc.)
- Provide participants access to program records to relocate
- Provide nutrition assessments and referrals to other organizations when clinic operations are disturbed
- Other [Click or tap here to enter text.](#)

**Describe or attach a plan for each method the State agency plans to implement during a disaster: 8.1.280 Remote Services.**

**ii. The State agency has alternate procedures to collect the following during program disruptions (Select all that apply)**

- Anthropometric data ([7 CFR 246.7\(e\)\(1\)](#))
- Medical documentation ([7 CFR 246.10\(d\)](#))
- Bloodwork data ([7 CFR 246.7\(e\)\(1\)\(i\)\(B\)](#))
- Income documentation ([7 CFR 246.7\(d\)](#))
- Residency documentation ([7 CFR 246.7\(c\)](#))
- Adjunct or Automatic eligibility documentation [7 CFR 246.7\(d\)\(2\)\(v\)\(A\)](#)
- Verification of certification (VOC) documentation ([7 CFR 246.7\(k\)](#))
- Signature for Rights and Obligations and other required documentation ([7 CFR 246.7\(i\)\(10\)](#))
- Other [Click or tap here to enter text.](#)

**Describe or attach a plan for each method the State agency plans to implement during a disaster:** State agency policies include exemptions that may be used to collect required data during times of disruptions: 8.1.130 Income Requirements, 8.1.120 Residency Requirements, 8.1.260 Adjunct Eligibility Requirements, 8.1.280 Remote Services.

**iii. The State agency allows the certification of participants affected by a disaster to submit for certification: (Select all the apply) ([7 CFR 246.7\(d\)\(2\)\(v\)\(C\)](#))**

- A signed statement
- Letter from the employer
- Other [Click or tap here to enter text.](#)

**iv. How will the State agency collect information from participants when using remote certification? (Select all the apply)**

- Secure website upload
- Mobile device screen share
- Mail

- Secure email
- Video conference
- Other Teletask

**Describe or attach a plan for each method the State agency plans to implement during a disaster: 8.1.280 Remote Services**

**v. The State agency has a Memorandum of Understanding/Agreement with WIC-affiliated agencies (such as Medicaid) to collect WIC eligible documentation during a disaster?**

- Yes  No  Not applicable

**c. Benefit Issuance and Redemption.**

**i. How will the State agency issue Food Instruments (i.e., EBT cards) during a disaster? (Select all that apply)**

- Clinic pickup
- Certified Mail
- Other [Click or tap here to enter text.](#)

**Describe or attach a plan on how the State agency will issue Food Instruments during a disaster: 4.1.060 Emergency and Disaster Preparedness for LAs**

**ii. Does the State agency have a reciprocal agreement to accept EBT cards with bordering States?**

- Yes  No  
 Other

**iii. Does the State agency have a plan to replace lost, stolen, or damaged Food Instruments during a disaster? [7 CFR 246.4\(a\)\(14\)\(xix\)](#)**

- Yes  No  Not applicable

**iv. Describe or attach a plan on how the State agency will replace Food Instruments during a disaster: [9.1.030 Food Instrument Replacement](#)**

**Does the State agency keep replacement Food Instruments on hand?**

- Yes  No  Not applicable

**v. Does the State agency have a policy to replace a participant's supplemental foods if destroyed during a disaster?**

- Yes  No

**Describe or attach the policy on how the State agency will replace destroyed supplemental food(s) for participants:** 4.1.060 Emergency and Disaster Preparedness for LAs

**vi. Does the State agency have a direct distribution or home delivery system in place as an alternative to using the retail food delivery system during normal program operations?**

Yes  No

**If yes, does the direct distribution and home delivery system include provisions reasonable to institute during recalls and/or supplemental food shortages?**

Yes  No

**Describe or attach the policy on direct distribution or home delivery systems:** [Click or tap here to enter text.](#)

**vii. Does the State agency have a policy to implement direct distribution to participants during disasters?**

Yes  No  Not applicable

Special formula is available for direct shipment to the local agencies, where participants can pick it up. Missouri WIC's COOP plan includes procedures to continue direct shipment of special formula to participants during a disaster or emergency.

**Does the State agency have a policy to implement direct home food delivery during disasters?**

Yes  No  Not applicable

**viii. Does the State agency have a policy to implement direct distribution of ready-to-feed, liquid concentrate, or powder infant formula to participants?**

Yes  No  Not applicable

**Describe or attach a plan on how the State agency will implement direct distribution of ready-to-feed, liquid concentrate, or powder infant formula:** 2.3.130 Direct Shipment of Formula

**d. Vendor Management Requirements., [246.4\(a\)\(14\)\(xv\).](#)**

**i. Does the State Agency have a plan to adjust vendor minimum stocking requirements (MSR) for the variety and quantity of supplemental foods during a disaster?** (7 CFR [246.12\(g\)\(3\)\(i\)](#))

Yes  No  Not applicable

**Describe or attach the policy on how the State agency will implement MSR:** State agency will be sending policy 5.7 WIC Retailer Compliance During Disasters and Emergencies for approval. The policy outlines how the state agency plans to adjust vendor MSR during disasters and emergencies.

**ii. Does the State agency have a plan to adjust authorization requirements for new vendor applicants and/or authorized vendors during a disaster?**

Yes  No  Not applicable

**If yes, which parts of the selection criteria will the State agency adjust?**

State agency business integrity requirements

State agency minimum stocking requirements

Competitive price selection criteria and/or maximum allowable reimbursement levels

**Other State agency-imposed criteria (please list):** State agency will adjust minimum revenue, store hours and WIC-approved suppliers.

**iii. Does the State agency have a plan to meet the annual vendor routine monitoring and compliance investigation requirements during a disaster? [7 CFR 246.4\(a\)\(14\)\(iv\)](#)**

Yes  No  Not applicable

**e. Nutrition Services. [\(7 CFR 246.4\(a\)\(30\)\(ii\)](#), [246.7\(i\)\(2\)\(iii\)](#), [246.10\(d\)](#), [246.10\(i\)](#), [246.10\(e\)](#) and [246.16a\(5\)](#).**

**i. Does the State agency have a designated emergency contact to address the needs of participants with qualifying conditions receiving Food Package III?**

Yes  No  Other: Specify: [Click or tap here to enter text.](#)

If yes, please list the designee's contact information: The WIC and Nutrition Services COOP plan designates the state nutritionist on duty as the contact for Food Package III participants.

**ii. Does the State agency have a plan to support participants within the following groups? (Select all the apply.)**

Participants in rural areas

Tribal populations

Medically fragile participants (i.e., participants with documented qualifying conditions receiving Food Package III) The WIC and Nutrition Services COOP plan designates the state nutritionist on duty as the contact for Food Package III participants.

Other [Click or tap here to enter text.](#)

**Describe or attach a plan on how the State agency will support medically fragile participants, participants in rural areas, tribal populations, and other priority populations, as applicable:** [Click or tap here to enter text.](#)

**iii. Does the State agency have a plan to review and update supplemental foods authorized by their program at least annually for reasons including, but not limited to: ensuring continued marketplace availability of authorized foods in package sizes that provide the maximum monthly amount and being responsive to evolving participant needs?**

Yes  No

**iv. Does the State agency have a plan to make food package adjustments that do not require waivers when the maximum food benefit cannot be offered to participants (includes informing participants, vendors, etc.)?**

Yes  No

**v. Does the State agency have a plan to support breastfeeding participants during a disaster? Support would include, but not limited to: Supporting participants with breastfeeding initiation, relactation, and breastfeeding challenges as well as assisting with breast pump acquisition. This support may include referrals outside of WIC.**

Yes  No

Describe or attach a plan on how the State agency will implement breastfeeding support during a disaster. The state breastfeeding coordinator is part of the continuity of operations (COOP) response team. This person is responsible for remaining aware of disasters as they unfold and communicating an appropriate plan to the SA social media team and LA staff. Each LA has a breastfeeding coordinator and other trained staff, breast pumps and other breastfeeding aids and a referral list for lactation care outside the WIC scope. In the event of an emergency, the state breastfeeding coordinator will determine what actions may be taken by LAs and what should be referred to other community providers, and this information will be communicated to LA staff. Appropriate resources and information will be disseminated to the public via the SA website and social media channels in partnership with the Missouri Breastfeeding Coalition and other lactation supporters around the state.

**vi. Does the State agency have a plan for implementing infant formula cost containment contract remedies during an infant formula recall?**

Yes  No  Not applicable

**Describe or attach a plan on how the State agency will implement infant formula cost containment remedies during an infant formula recall:** [Click or tap here to enter text.](#)

**f. Allowable Cost.** [\(7 CFR 246.14\(d\)\)](#) and [\(7 CFR 246.14\(c\)\(1\)\(i\)\)](#)

**i. Does the State agency have a plan to request the necessary health and safety equipment needed during disasters (e.g., Personal Protect Equipment)?**

Yes  No  Not applicable

**ii. Does the State agency plan to use State/local agency staff to support disaster recovery efforts?**

Yes  No  Not applicable

**If yes, describe how the staff will be used.** [Click or tap here to enter text.](#)

**iii. Does the State agency have a cost sharing agreement with other agencies to use staff during a disaster?**

Yes  No  Not applicable

**g. Alternate Procedures. State agencies should consider any policies and procedures necessary to continue Program operations. For instance, certain policies may generate Management Information System (MIS) changes. Planning is key. The State agency's disaster plan should support any request for Program flexibilities that impact their MIS.**

**i. Does the State agency have a plan to monitor local agency(ies) during a disaster?**

Yes  No  Not applicable

**ii. Does the State agency have a plan for MIS recovery?**

Yes  No  Not applicable

**iii. Does the State agency have a plan for MIS backup filing system?**

Yes  No  Not applicable

**iv. Does the State agency have a plan to backup computer systems?**

Yes  No  Not applicable

**v. Does the State agency have a plan to manage alternate procedures in the MIS?**

Yes  No  Not applicable

Other (describe): [Click or tap here to enter text.](#)

**vi. Does the State agency have a plan for a backup power system?**

Yes  No  Not applicable

**Describe or attach a plan for each method the State agency plans to implement during a disaster: In the event of a disaster in Missouri, the State Emergency Management Agency (<https://sema.dps.mo.gov/>) leads the initiative and coordination of responding to a disaster. Refer to <https://sema.dps.mo.gov/recover/documents/MissouriDisasterRecoveryFrameworkBasePlan.pdf> for information for the response strategy of the Department of Health and Senior Services.**

**5. At what frequency will the State agency plan to train staff and test the readiness of their approved disaster plans? State agencies that do not encounter disasters regularly should test their plan at a minimum every two years to learn about any MIS updates. For example: State agencies can test readiness by requesting to participate in State-lead (emergency operating centers) disaster exercises that would include the Health Department or Indian Health Services.**

Semi-annually  Annually  Every 2 years

Other [Click or tap here to enter text.](#)

**Please describe or attach how the State agency plans to conduct its readiness testing: WIC participates in an annual COOP plan review exercise and an annual staff preparedness exercise to test components of our COOP plan. The exercise may be designed by the bureau or the state agency.**

**6. Does the State agency require local agencies/clinics to have individual disaster plans.**

Yes  No

**If yes, such plans are reviewed for compliance and consistency with the State agency disaster plan.**

Yes  No

**ADDITIONAL DETAIL: Organization & Management Appendix and/or Procedure Manual (citation):**

Potential Eligible Participants