

# Resuming MO HealthNet Annual Renewals

## Overview

The Family Support Division is required to resume checking the eligibility of all MO HealthNet participants as of April 1, 2023, despite the ongoing federal Public Health Emergency. More than 1.4 million Missourians currently have healthcare coverage through MO HealthNet and will be impacted by this change.

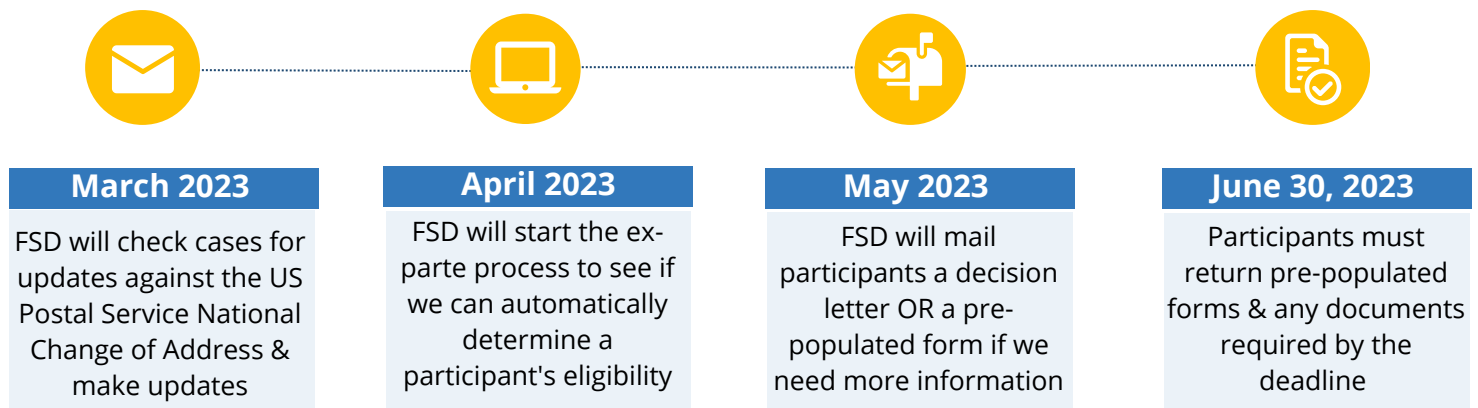
At some point between April 2023 and April 2024, MO HealthNet participants will be required to complete an annual renewal. This will typically take place around the anniversary of when a participant's coverage began. Missouri will begin with individuals who are due for an annual renewal in **June 2023**.

FSD will use the contact information we have to contact participants. If a participant's address has changed, they should notify FSD as soon as possible. They can update their contact information by:

- Visiting [mydss.mo.gov](https://mydss.mo.gov) and selecting "Report a Change"
- Calling **855-373-4636**
- Visiting their local resource center

## Sample Annual Renewal Process

The process below would be an example for an annual renewal that is due in June 2023.



## Decision Letters

Once FSD determines if a participant is eligible or not, they will get one of the following decision letters:

No Change	We have determined they are still eligible for MO HealthNet coverage. Nothing will change, and there is nothing more they need to do.
Change in Coverage	The participant is still eligible, but a different type of coverage is a better fit. This letter will let them know their new MO HealthNet coverage category and will provide instructions if there is anything they need to do.
Adverse Action	The participant is no longer eligible for MO HealthNet coverage. If they disagree with this decision, they will need to take action by the date listed in the letter.

## Annual Renewal Timeline

The table below shows the estimated timeline for the annual renewal process.

Month Annual Renewal is Due	FSD will check cases against U.S. Postal Service NCOA*	FSD will start ex-parte process**	FSD will send pre-populated annual renewal form OR decision letter	Participant must return information by the deadline (if required)
June 2023	March 2023	April 2023	May 2023	June 30, 2023
July 2023	April 2023	May 2023	June 2023	July 31, 2023
August 2023	May 2023	June 2023	July 2023	August 31, 2023
September 2023	June 2023	July 2023	August 2023	September 30, 2023
October 2023	July 2023	August 2023	September 2023	October 31, 2023
November 2023	August 2023	September 2023	October 2023	November 30, 2023
December 2023	September 2023	October 2023	November 2023	December 31, 2023
January 2024	October 2023	November 2023	December 2023	January 31, 2024
February 2024	November 2023	December 2023	January 2024	February 29, 2024
March 2024	December 2023	January 2024	February 2024	March 31, 2024
April 2024	January 2024	February 2024	March 2024	April 30, 2024
May 2024	February 2024	March 2024	April 2024	May 31, 2024
New cycle will begin with June 2024 annual renewals.				

\*Household addresses will be updated with information available from U.S. Postal Service National Change of Address

\*\*Ex-parte process: The Family Support Division will check case information through the electronic sources available (ex. SNAP, HUB, Insights Engine, DOLIR, etc.) to see if we can automatically determine eligibility for MO HealthNet.

## Helpful Resources

DSS has established a website dedicated to annual renewals and helping Missourians understand the process: [mydss.mo.gov/renew](https://mydss.mo.gov/renew).

This website also provides helpful tools and resources, including:

- Frequently Asked Questions
- Annual Renewal Communications Toolkit
- Outreach Materials
- Graphics and posts for sharing on social media