



988

IN MISSOURI



July 2020

The FCC designated 988 as the national 3-digit number for individuals experiencing a mental health crisis.

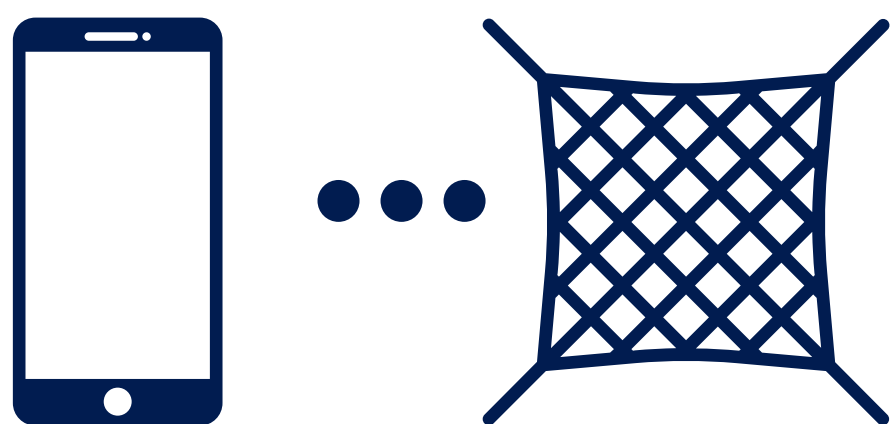
September 2020

A 988 Task Force was created to guide the development of Missouri's 988 implementation plan.

July 16, 2022

988 will replace the current 1-800 number and Missouri will have 24/7 coverage of all 988 calls, chats, and texts.

The mental health safety net for Missourians

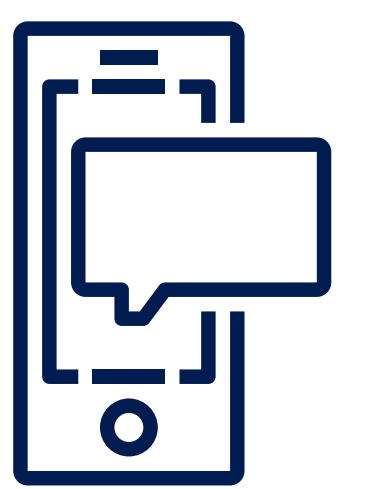


- 988 will aid Americans in receiving rapid access to suicide prevention and mental health support through connection with trained crisis specialists.
- Missouri's 7 Lifeline centers will handle all state contacts made to 988.
- Crisis specialists will address immediate needs, make referrals for ongoing care, and offer follow-up services.
- The goal of Missouri's 988 Task Force is to improve access to services for individuals with urgent mental health needs as well as suicide-related crises.



Through the transformation of our crisis system, thousands of Missourians experiencing an emotional crisis will be reached and supported.

In the first year of implementation, Missouri is expected to receive nearly 258,033 contacts.



The estimated cost for the first year of 988 is approximately \$16,772,145.

Investment in early intervention crisis services like 988 will improve outcomes for individuals in crisis and decrease utilization of expensive and overburdened resources.



