Coming Soon: State Priority Focus #3

The Missouri Department of Health and Senior Services (DHSS) Home Visiting Program previously implemented two state continuous quality improvement (CQI) priority focus projects in fiscal years 2017 and 2018. These were: State Priority Focus #1: Increase Client Retention; and State Priority Focus #2: Complete Post-Enrollment and Age Forms within Valid Time Frames. Thanks to the efforts of all contracted DHSS home visiting local implementing agencies (LIAs) both projects exceeded targeted outcomes.

In October 2018, annual performance measure reporting for FY 2018 identified a number of areas that could indicate lost opportunities for support, education, and services. Of the concerns that were identified, the number of recommended well-child visits that were either not completed by families or not recorded was significant. Analysis indicated a number of factors could contribute to improvement in not only capturing the information about a child’s recommended well-child visit, but also in supporting home visitors to help families overcome possible barriers to completing their child’s next well-child visit opportunity. At the DHSS programmatic level, more opportunities to record well-child information and provide technical assistance to LIAs were initiated in November 2018.

During the third quarter of FY 2019, the first two quarters of well-child completion data derived from submitted age forms will be analyzed. These findings will provide the basis for State Priority Focus #3: Increase the Percentage of Completed Well-Child Visits.

The goal of this new state priority focus is to increase the percentage of completed well-child visits that, in turn, supports families in obtaining and sustaining a medical home, improving the physician/patient relationship, and providing for early detection and intervention of medical and developmental concerns.

During fourth quarter of FY 2019, individual specific, measurable, attainable, relevant, timely (SMART) aims that include baseline and target percentages for improvement in completed well-child visits will be provided to each LIA to guide the development of multiple, short plan, do, study, act (PDSA) cycles.

The DHSS Home Visiting Program looks forward to the contributions of all LIAs in reaching the goal of this new state priority!
Prior Quarter Level 3 CQI Meeting
FY18 - 1st Quarter Level 3 CQI Recap - December 10, 2018.
Meeting minutes are posted in the secure section of the DHSS Home Visiting website accessible to DHSS contracted LIA staff using the secure user-id and password at: https://health.mo.gov/homevisiting/cqi/.

Continuous Quality Improvement Toolkit

The Office of Planning, Research & Evaluation - An Office of the Administration for Children & Families created a CQI Toolkit containing nine modules:

- Module 1: Introduction to CQI
- Module 2: Using Data to Drive CQI and Identify Topics
- Module 3: Creating the CQI Culture and Forming a Team
- Module 4: Creating SMART Aims
- Module 5: Understanding the PDSA Process and Measurement
- Module 6: Process Maps
- Module 7: Root Cause Analysis Tolls
- Module 8: Key Driver Diagrams
- Module 9: Reliability Concepts and Sustaining Gains

Each module contains a facilitation guide, PowerPoint slides with facilitation notes, and handouts and activities for participants. Under each module click the “+” by the topic heading “Related Documents”.

The modules can be viewed at: https://www.acf.hhs.gov/opre/resource/cqi-toolkit-a-resource-for-miechv-awardees.

CQI Email!

Please note the CQI-specific email address for submitting PDSA storyboards and CQI activity logs. You may also send any of your CQI related inquiries to this address for the quickest response, as multiple DHSS home visiting staff will access this account. The CQI-specific email address is: HVCQI@health.mo.gov.

CQI ACTIVITY LOGS

EHS-HBO & PAT Level 1 Teams, please submit your detailed activity log to Kristen Mandrell at: Kristen.Mandrell@parentsasteachers.org, and Melinda Kirsch at: HVCQI@health.mo.gov by May 1, 2019.

HFMoHV Level 1 Teams, please submit your detailed activity log to Linda Kozlowski at: linda.kozlowski@phelpscounty.org, and Tracy Marshall at: HVCQI@health.mo.gov by May 1, 2019.

NFP Level 1 Teams, please submit your detailed activity log to Lauren Stone at: LStone@stlouisco.com, and Beth Stieferman at: HVCQI@health.mo.gov by May 1, 2019.

For the Level Two Teams, please submit your detailed activity logs to Melinda Kirsch at: HVCQI@health.mo.gov by May 24, 2019.
Upcoming Health Awareness

April

**National Child Abuse Month**
April is Child Abuse and Neglect Prevention Month. Go Blue Day is Friday, April 5, 2019. Raise awareness for child abuse and neglect by wearing blue on this day in support of the importance of child abuse and neglect prevention! Go Blue Wellness Walk is on Friday, April 19, 2019. For additional information on child abuse and neglect, please visit [https://ctf4kids.org/public-awareness/child-abuse-prevention-month/](https://ctf4kids.org/public-awareness/child-abuse-prevention-month/).

**National Infant Immunization Week (April 27 - May 4, 2019)**
National Infant Immunization Week (NIIW) is an annual observance to promote the benefits of immunizations and to improve the health of children two years old or younger. For more information, please visit [https://www.cdc.gov/vaccines/events/niiw/overview.html](https://www.cdc.gov/vaccines/events/niiw/overview.html).

May

**National Children’s Mental Health Awareness Day (May 9, 2019)**
Thursday, May 9, 2019, is National Children’s Mental Health Awareness Day. National Children’s Mental Health Awareness Day seeks to raise awareness about the importance of children’s mental health and to show that positive mental health is essential to a child’s healthy development from birth. For more information, please visit [https://www.samhsa.gov/children/awareness-day](https://www.samhsa.gov/children/awareness-day).

**Better Hearing & Speech Month**
The purpose of Missouri’s Newborn Hearing Screening Program is to identify infants with hearing loss and link them with early intervention services by six months of age. Early identification and treatment of hearing loss is essential so that speech, language, communication, and learning can develop as typically as possible. For more information on Newborn Hearing Screening, please visit [http://health.mo.gov/living/families/genetics/newbornhearing/](http://health.mo.gov/living/families/genetics/newbornhearing/). The Hear to Learn is a website developed to house resources, bring people together, and foster a community of learning. For more resources, please visit [http://www.heartolearn.org/about/index.html](http://www.heartolearn.org/about/index.html).

June

**National Safety Month**
Most unintentional injury-related deaths occur off the job, often when least expected; during a vacation, while doing chores at home, or while driving across town.
The National Safety Council encourages everyone to be aware of hazards related to leisure and recreational activities, and take proper safety precautions. For more information about the top causes of unintentional injury and death in homes and communities, please visit [https://www.nsc.org/home-safety](https://www.nsc.org/home-safety).

**World Sickle Cell Day (June 19, 2019)**
Sickle Cell Day is observed on June 19. Sickle Cell Disease (SCD) is a group of inherited red blood cell disorders. In SCD, the red blood cells become hard and sticky and look like a C-shaped farm tool called a "sickle". People with SCD can live full lives and enjoy most of the activities that other people do. For those who have SCD, it's important to learn how to stay as healthy as possible.
The third annual **DHSS Specific Session** of the Home Visiting Summit was held Wednesday, March 6, 2019, at Tan-Tar-A Resort in Osage Beach, Missouri. For the first time, the 2019 **DHSS Specific Session** was a full-day event! Evaluations confirmed it as an overall success!

The **DHSS Specific Session**, supported by the Maternal, Infant, and Early Childhood Home Visiting Program Grant and the Title V Maternal and Child Health Services Block Grant, brought together 71 participants that included home visitors, supervisors, and data entry personnel from the eleven DHSS contracted home visiting LIAs. Among the eleven LIAs, there were four evidence-based home visiting models represented: Early Head Start Home Based Option; Healthy Families America; Nurse Family Partnership; and Parents as Teachers.

The day’s featured speakers provided training, information, and resources on topics that support model goals and align with performance measures all DHSS contracted LIAs are currently working to enhance.

**Jessica Mostaffa, The Family Conservancy**
Presented: 
*Recognition, Screening, and Referral for Depression*

**DHSS Office of Epidemiology Staff**
Presented: 
*FY 2018 DHSS Home Visiting Performance Measures*

**Sommer Rose and Amy Sielaff**
Children’s Mercy Hospital
Presented: 
*Safe Sleep Practices and Home Safety Education*

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**Reminder**

The Missouri Home Visiting Weekly Updates for DHSS contracted LIA staff using the secure user-id and password can be accessed at: [http://health.mo.gov/living/families/hvcqigateway/](http://health.mo.gov/living/families/hvcqigateway/).