Audiological Services for Missouri Newborns

A Resource Guide Provided by: The Missouri Department of Health & Senior Services’ Division of Community and Public Health
# Table of Contents

Understanding Hearing Screening Results .................................................................................. 3  
How to Use This Guide .................................................................................................................. 3  
  Purpose .......................................................................................................................................... 3  
  Development ................................................................................................................................. 3  
Audiology Services ............................................................................................................................. 4  
  Hearing Screening ......................................................................................................................... 4  
  Diagnostic Testing-Limited ......................................................................................................... 4  
  Diagnostic Testing ....................................................................................................................... 4  
  Selection and Fitting of Amplification .......................................................................................... 4  
Determining your Geographical Area ............................................................................................ 5  
Listings ............................................................................................................................................ 5  
  Services Coordination and Funding ............................................................................................. 5  
Map of Missouri .............................................................................................................................. 6  
Central Missouri Area Facilities ..................................................................................................... 7  
Kansas City & Surrounding Area Facilities .................................................................................... 7  
Northeast Missouri Area Facilities .................................................................................................. 7  
Northwest Missouri Area Facilities ................................................................................................ 8  
St. Louis & Surrounding Area Facilities .......................................................................................... 8  
Southeast Missouri State Facilities ................................................................................................ 9  
Southwest Missouri Area Facilities ................................................................................................ 9  
Bureau of Special Health Care Needs and First Step Contacts ....................................................... 11
Understanding Hearing Screening Results

If your baby does not pass the hearing screening conducted at the hospital, another test is necessary to determine whether your baby is able to hear. This does not mean that your baby has a hearing loss - but it does mean that it is very important to find out for sure. Of newborns that do not pass the screening in the hospital, many will be determined to have normal hearing. A small number will have hearing loss. For those with hearing loss, getting help early in life can significantly improve their chance of developing speech and language normally.

If your baby does not pass the screening in the hospital, follow recommendations. Depending on how the hospital where your baby was born has set up their hearing screening program, the hospital staff will recommend either a re-screening or a diagnostic assessment to be completed when your baby is just a few weeks older. A re-screening usually involves a repeat of the same or a very similar procedure that was used in the hospital. The re-screening may be completed at the hospital on an outpatient basis, or in the office of an audiologist, an ear, nose and throat physician, or a pediatrician.

A diagnostic assessment is completed by an audiologist. This assessment involves more comprehensive testing than a screening. Additional information on diagnostic assessment by an audiologist will be discussed in detail later in this guide.

How to Use This Guide

Purpose

The purpose of this guide is to provide you with information about audiology resources in your area. Audiologists are professionals who are licensed in the state of Missouri as audiologists. They have a master's or doctoral degree and are specialists in the area of hearing. Audiologists are qualified to administer hearing screening, hearing evaluations, and dispense hearing aids.

Development

The Missouri Department of Health and Senior Services (DHSS) developed the guide based on audiologists’ responses to a survey. DHSS sent a survey to all Missouri audiologists and asked them to describe services they provide to newborns. The guide is updated every other year.
Audiology Services

This guide includes four types of service: hearing screening “R,” hearing diagnostic evaluation—limited “DL,” hearing diagnostic evaluation “D,” and hearing aid fitting and dispensing “S.”

Hearing Screening
“R” indicates audiologists who offer re-screenings. Hearing screening is a service that is very similar to what was completed in the hospital. In most cases, hospitals that recommend re-screening for newborns who do not pass in the hospital will also provide information on where to obtain the re-screening. In many cases, newborns return to the hospital of birth for the re-screening. If this is not the case, an audiologist may re-screen your baby.

Diagnostic Testing – Limited
“DL” indicates audiologists who offer limited diagnostic testing. Limited diagnostic testing may be conducted by an audiologist on some newborns, especially in rural areas. This service includes some tests that are beyond screening measures, but does not include all tests that are necessary to completely diagnose the severity and type of hearing loss. Normal hearing can usually be determined with this group of tests. Newborns that have hearing loss will be referred for complete diagnostic testing.

Diagnostic Testing
“D” indicates audiologists who conduct diagnostic tests. Diagnostic testing will be conducted on newborns who do not pass the initial or re-screening. Some hospitals operate hearing screening programs that refer newborns directly to diagnostic testing if they do not pass in the hospitals. Diagnostic testing is conducted by an audiologist and includes several different tests. This battery of tests will determine if your baby has a hearing loss, approximate the degree or severity of the loss, and enable audiologists to make recommendations about what to do next.

Selection and Fitting of Amplification
“S” indicates Audiologists who select and fit hearing aids for newborns. Amplification is another name for hearing aids or other devices that enhance hearing abilities.
Determining your Geographical Area

A map of Missouri is on page 6. On this map, Missouri is divided into seven different regions. You can determine which geographic region you live in by finding your county on the map. Audiology facilities are listed according to their location. For example, if you live in the central region, audiology facilities that are listed in the central section of the listing are most likely to be near you. Keep in mind that if you live near the border of an area, an audiology facility located in the neighboring region may actually be closer to you.

Listings

Beginning on page 7, audiology facilities are listed according to their location.

Service Coordination and Funding

You may be eligible for service coordination or funding of services through the Missouri Department of Health and Senior Services’ Bureau of Special Health Care Needs’ Children and Youth with Special Health Care Needs Program, or the Missouri Department of Elementary and Secondary Education’s Office of Special Education’s First Steps program. The Children and Youth with Special Health Care Needs Program helps families of children with serious medical conditions (including hearing loss) get treatment related to their child’s condition. Assistance includes diagnostic and treatment services.

First Steps is Missouri’s response to Public Law 102-119 (formerly Public Law 99-457, a 1986 federal law). The Missouri Department of Elementary and Secondary Education is the lead agency for developing and monitoring this system of early intervention for children with disabilities, birth to age three, and their families. First Steps aspires to provide coordinated services for Missouri families as conveniently as possible. Participation in First Steps is voluntary and is intended to help families:

1. Understand their children’s special needs;
2. Obtain the help they desire to deal with situations that could interfere with their children’s growth and development; and
3. Provide the best conditions for their children’s growth and development.
## FACILITIES

*Services:  R= Re-Screening; DL= Diagnostic Testing-Limited; D= Diagnostic Testing; S= Selection and Fitting of Amplification*

### CENTRAL MISSOURI

<table>
<thead>
<tr>
<th>Facility</th>
<th>Address</th>
<th>Phone</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>SSM Health-Audrain</td>
<td>620 E. Monroe, Mexico, MO 65265</td>
<td>(573) 582-8700</td>
<td>R</td>
</tr>
<tr>
<td>Boone Hospital Center</td>
<td>1600 E. Broadway, Columbia, MO 65201</td>
<td>(573) 815-3502</td>
<td>R,D</td>
</tr>
<tr>
<td>Capital Region Medical Center Audiology</td>
<td>1125 Madison St., Jefferson City, MO 65101</td>
<td>(573) 632-4970</td>
<td>R</td>
</tr>
<tr>
<td>JCMG Hearing and Balance</td>
<td>1241 W. Stadium Blvd., Jefferson City, MO 65109</td>
<td>(573) 556-1732</td>
<td>R</td>
</tr>
<tr>
<td>Missouri School for the Deaf</td>
<td>505 E. 5th Street, Fulton, MO 65251</td>
<td>(573) 592-2543</td>
<td>R, DL, S</td>
</tr>
<tr>
<td>MU ENT, Hearing &amp; Balance Center</td>
<td>525 Keene St., Columbia, MO 65212</td>
<td>(573) 882-4327</td>
<td>R, D, S</td>
</tr>
</tbody>
</table>

### KANSAS CITY AREA

<table>
<thead>
<tr>
<th>Facility</th>
<th>Address</th>
<th>Phone</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Children’s Mercy Hospital</td>
<td>3111 Broadway, Kansas City, MO 64108</td>
<td>(816) 234-3677</td>
<td>D, S</td>
</tr>
<tr>
<td>ENT Associates of Greater Kansas City</td>
<td>1004 Carondelet Dr., Ste. 450, Kansas City, MO 64114</td>
<td>(816) 942-7200 Ext. 63</td>
<td>R</td>
</tr>
<tr>
<td>Midwest Ear Institute</td>
<td>4320 Wornall Road, Ste. 420, Kansas City, MO 64111</td>
<td>(816) 932-1660</td>
<td>R,D,S</td>
</tr>
<tr>
<td>Midwest Medical Specialists, P.A.</td>
<td>5330 N. Oak Trafficway #201, Kansas City, MO 64118</td>
<td>(816) 454-0666 Ext. 118</td>
<td>R,D,S</td>
</tr>
</tbody>
</table>

### NORTHEAST MISSOURI

<table>
<thead>
<tr>
<th>Facility</th>
<th>Address</th>
<th>Phone</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Truman State University Speech &amp; Hearing Clinic</td>
<td>Health Sciences Building, Kirksville, MO 63501</td>
<td>(660) 785-7414</td>
<td>R</td>
</tr>
</tbody>
</table>
FACILITIES

Services:  R= Re-Screening; DL= Diagnostic Testing-Limited; D= Diagnostic Testing; S= Selection and Fitting of Amplification

Woodward Audiology
800 W. Jefferson St.
Kirksville, MO 63501
(660) 626-2777
*Services: R

Hearing Consultants
12277 DePaul Dr.
South Bldg., Ste. 403
St. Louis, Mo 63044
(314) 394-1911
*Services: R, D, S

NORTHWEST MISSOURI

Mosaic ENT Specialists
5301 Faraon, Suite 160
St. Joseph, MO 64506
(816) 671-4840
*Services: R

Hearing Health Care
15825 Manchester Rd., 209
Ellisville, MO 63011
(636) 391-9622
*Services: R, S

ST LOUIS AREA

Cardinal Glennon Children’s Hospital
1465 S. Grand Blvd.
St. Louis, MO 63104
(314) 577-5671
*Services: R, D, S

Mercy Hospital-St. Louis
615 S. New Ballas Rd.
St. Louis, MO 63141
(314) 251-5850
*Services: R, D, S

Center for Hearing & Speech
9835 Manchester
St. Louis, MO 63119
(314) 968-4710
*Services: R, D, S

The Moog Center for Deaf Education
12300 S. Forty Dr.
St. Louis, MO 63141
(314) 692-7172
*Services: S

Central Institute for the Deaf
825 S. Taylor
St. Louis, MO 63110
(314) 977-0104
*Services: R, D, S

Newborn Hearing Services, LLC
615 S. New Dallas Rd.
St. Louis, MO 63141
(314) 251-4847
*Services: R

Saint Louis University Audiology Clinic
3750 Lindell Blvd.
St. Louis, MO 63108
(314) 977-3365
*Services: R, D
FACILITIES

Services:  R= Re-Screening; DL= Diagnostic Testing-Limited; D= Diagnostic Testing; S= Selection and Fitting of Amplification

St. Joseph Institute for the Deaf
1314 Strassner
Brentwood, MO 63144
(314) 918-1369
*Services: R, D, S

St. Louis Children’s Hospital
One Children’s Place
St. Louis, MO 63110
(314) 454-6171
*Services: R, D, S

Special School District of St. Louis County
10094 Litzsinger Rd.
St. Louis, MO 63124
(314) 989-8875
*Services: DL, S

University Medical Group/SLU Care
3660 Vista, Ste. 312
St. Louis, MO 63110
(314) 977-5110
*Services: D, R, S

SOUTHEAST MISSOURI

Area Hearing Services
306 Recovery Rd.
Kennett, MO 63857
(573) 703-7006
*Services: R, D, S

SOUTHWEST MISSOURI

Area Hearing Services
417 S. Kingshighway
Sikeston, MO 63801
(573) 471-7264
*Services: R, DL

Audiology Associates, Inc.
3117 Blattner Dr.
Cape Girardeau, MO 63703
(573) 332-7000
*Services: R, DL

Audiology Associates, Inc.
225 Physicians park Dr., Ste 103
Poplar Bluff, MO 63901
(573) 332-7000
*Services: R, DL

The Audiology Center
262 S. Mount Auburn
Cape Girardeau, MO 63703
(573) 651-3404
*Services: R

The Bond Clinic
600 Blues Lake Parkway
Rolla, Mo 65401
(573) 364-5719
*Services: R, D, S

Southeast Ear, Nose and Throat
1723 Broadway, Ste. 205
Cape Girardeau, MO 53701
(573) 519-4646
*Services: R, DL

Ozark Mountain Ear Nose and Throat Clinic
186 S. Payne Stewart Dr. Suite B
Branson, MO 65616
(417) 335-3636
*Services: R
FACILITIES

Services:  R= Re-Screening; DL= Diagnostic Testing-Limited; D= Diagnostic Testing; S= Selection and Fitting of Amplification

Cox Health Systems
3801 S. National
Springfield, MO 65807
(417) 269-6821
*Services: R

Missouri State University
901 S. National
Springfield, MO 65804
(417) 836-5275
*Services: R, D, S

Ferrell-Duncan Ear, Nose, & Throat Clinic
960 E. Walnut Lawn, Ste. 102
Springfield, MO 65807
(417) 875-3600
*Services: R, D, S

Ferrell-Duncan Ear, Nose, & Throat Clinic
960 E. Walnut Lawn, Ste. 102
Springfield, MO 65807
(417) 875-3600
*Services: R, D, S

Freeman Health System/Hearing Center
1331 W. 32nd St.
Joplin, MO 64804
(800) 322-3637
*Services: R, D, S

Southern Missouri ENT
1409 Doctor’s Dr.
West Plains, MO 65775
(417) 255-1373
*Services: R

Ft. Leonard Wood
126 Missouri Ave., Box 1263
Ft. Leonard Wood, MO 65473
(573) 596-0048
*Services: R, D

Mercy Clinic—Springfield
1229 E. Seminole, Ste. 530
Springfield, MO 65804
(417) 887-5750
*Services: R, D, S

Mercy Hospital-Joplin
100 Mercy Way Suite 500
Joplin, MO 64804
(417) 625-2495
*Services: R, D, S
Children and Youth with Special Health Care Needs Program Contact

Children and Youth with Special Health Care Needs Program
Bureau of Special Health Care Needs
Missouri Department of Health and Senior Services
PO Box 570
Jefferson City, MO 65102-0570
(573) 751-6246 or (800) 451-0669 (toll-free)
Fax: (573) 751-6237
Website: http://health.mo.gov/living/families/shcn/

As payer of last resort, the Children and Youth with Special Health Care Needs Program provides limited funding for medically necessary diagnostic and treatment services for children whose families also meet financial eligibility guidelines.

First Steps Program Contact

First Steps Program
Office of Special Education
Missouri Department of Elementary and Secondary Education
(573) 522-8762 or (866) 583-2392 (toll-free)
Email: sefirststeps@dese.mo.gov
Website: http://dese.mo.gov/se/fs/

First Steps offers coordinated services and assistance to young children with disabilities or developmental delays – birth to age 3 – and their families.