Civil Unrest: Seniors & Vulnerable Populations
Introduction:

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Missouri Disasters

Missouri is ranked 10th in nation for the most federally declared disasters

Natural Disasters
- Blizzards
- Ice Storms
- Tornados
- Flooding
- Drought
- Earthquakes

Human-made Disasters
- Civil unrest
- Terrorist attack
- Chemical Spill
- Train Derailment
- Armed Intruder
Vulnerable Populations

- Seniors in the Community
- Priority One Clients
- Vulnerable Protective Service Clients
- Adults with Disability
- Access & Functional Needs
- Hotline
Support Partners

- Area Agencies on Aging
  - Senior Centers
- Centers for Independent Living
- Providers
- Disaster Partners
  - VOADs
  - LPHAs
  - State Agencies
Altered Operations

- Monitoring
  - Social Media
  - News
  - BEST SOURCE: Local staff & partners
  - Providers, Partners, Clients/Participants

- Activate COOP!
  - Safety & Security Issues
    - Jennings Office
  - Alternate Work Locations
  - Triage Hotlines & Appointments
- Homebound
- Home-delivered meals
- Breathing Complications
- Staff tension
  - Race Relations
  - Out of Area staff
- Collaborating with Partners, biggest help
- Attacks on IT systems

Biggest Issues
Peace-time Activities Play Important Role in Response:

Committees and advisory groups:
- Governor’s Faith-Based and Community Service Partnership for Disaster Recovery/Citizens Council and subcommittees of this council
- Access and Functional Needs Committees
- Public Health Preparedness Advisory Council
- Department Continuity of Operations (COOP) Workgroup

Regularly work with partners
- Area Agency on Aging Directors and Disaster Coordinators
- State Emergency Management Agency (SEMA)
- Missouri Voluntary Organizations Active in Disasters (MO VOAD)
- Independent Living Centers & Councils
- Associations and other organizations

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Peace-time Activities Play Important Role in Disaster Response:

- Continued training and research for advancements and current trends & knowledge
- Maintain & exercise emergency response plans and continuity of operations plans
- Maintain vital records, contact lists, and systems
- Maintain personal preparedness

Expecting the Best by Preparing for the Worst!!
Civil Unrest: Not just a race issue

- Big Sports Team Wins & Losses
- Economic/Political Discontent
- Big news
Questions?

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FERGUSON:
ON THE FRONTLINES AND LOOKING FORWARD

Cathy Vaisvil
United Way of Greater St. Louis
• What Happened In Ferguson To Initiate a Response?
• How Did United Way determine Its Involvement?
• What Did We Do?
• What Did We Learn?
• What Do We See Ahead?
PROTESTS IN FERGUSON – ANOTHER TYPE OF DISASTER...
WHAT HAPPENED

• Following the shooting death of Michael Brown on August 9, 2014, several weeks of protests and subsequent reactions prompted media attention, heightened tensions, *traumatized a community*, *limited mobility for area residents*, *depleted available resources*, and *damaged local businesses*.

• Tensions mounted over the course of nearly 4 months in anticipation of a Grand Jury decision.

• The Grand Jury made its announcement on November 24 which incited further protests and *resulted in significant damage to local businesses* and *additional strain on residents’ daily lives*. 
August 9: Triggering event occurs impacting residents and the whole community – specifically seniors, children, employees, delayed start of school year, access to supplies, food, etc.

August 16 - 24: UW & partners deploy to the Dellwood Community Center
- Addressed lack of food resources, personal care, baby supplies, hygiene items, and access to health resources
- Provision of basic needs to prevent homelessness and aid in stabilization of residents
- Respond to calls for mental health and trauma counseling for children and adults
INTER-AGENCY COORDINATION – INITIAL RESPONSE

What’s Helpful To Know About Trauma After Upheaval In Ferguson
news.stlpublicradio.org

Community Resources

Mound City Bar Association
For more information contact: Chalana A. Oliver
Phone: (314) 889-8499

The Association of Black Psychologists
For more information email Dr. Marva Robinson
at: dr.marva.robinson@gmail.com

Butter Family Life
Missouri Career Center (N6CC) Florissant
Phone: (314) 367-3440

Ittykeeper
@Itty www.niagroupstl.com
Phone: (314) 831-5433

JCEs, Inc.
The mission is to provide venues where urban girls can acquire understanding of technical, social skills necessary to assume leadership roles.

For more information email Brittnay “B. Marcell” Hamilton at: brittnayhamilton@gmail.com

100 Black Men
For more information, contact: Joseph Anderson
Phone: (314) 867-7778
E-mail: office@100blackmenstl.com

The Ethics Project
The Ethics Project’s mission is to improve the well-being of our youth and strengthen our community by addressing the impact of crime, incarceration and injustice on children, families and the community as a whole.

For more information contact: Christi Griffin
Phone: (314) 867-9528
Email: theethicsproject@gmail.com

Community Action Agency of St. Louis County, Inc.
Phone: (314) 863-8930
Email: info@caasltc.org

St. Louis Metro Clergy Coalition Community Website: prayingwithoutfeet.org

Girls Incorporated of Saint Louis
For more information contact: Crystal Lamy
Phone: (314) 385-8608
Email: crystalalamy@girlsincstl.org

UMASS
Free trauma and counseling services to those affected by recent events in Ferguson.

For more information call: 314-516-5834

Stl Regional Chamber
If your small business has been impacted by Ferguson events, and you need assistance, contact Recovery STL at 314-206-3235.

today. zisstire.com #ShopFerguson

Tweets
Impact by the Numbers

- 25+ - COAD / UW partners
- 800 - Client intakes on site
- 30 - Crisis Counseling Sessions
- 2,150 - Hot meals served
- 597 – Households receiving emergency utility, rent and mortgage assistance valued at $227,649.11
- 269 – Children participating in respite activities
- 120 – Received legal counseling
- 100+ - Treated by medical personnel
- 5 – Semi trucks of food and household products distributed
- 174 – Volunteers / 860 hours
- 10+ - Local / national media interviews
- 1,933 – Additional intakes still requesting to be seen...
HIGHLIGHTED KEY GOVERNMENTAL & NGO PARTNERS

The American Red Cross
The Salvation Army
The Urban League
St. Louis Area FoodBank
Legal Services
Deaconess Nurses
Community Action Agency of STL County
Catholic Charities
UW 2-1-1
UW Volunteer Center
STL City/County COAD
STL Regional Coalition of COADs
In God’s Hands
Better Family Life

Boys & Girls Club
Girls, Inc
Crisis Nursery
U City Children’s Center
Children’s Service Fund
STL County Dept. of Human Services
Health / EMA
City of Ferguson
City of Dellwood
St. Louis County
City of St. Louis
Ferguson Florissant, Normandy, Jennings & Riverview School Districts
SEMA
State of Missouri

... AND MORE...
HOW WE DETERMINED OUR CONTINUED INVOLVEMENT

• Emergency Response for Basic Needs

• Requests for Leadership by Corporate & Community Partners
  – UW Ferguson Fund
  – $1m Emergency Relief Appropriation awarded by STL County for Basic Needs, Counseling, Needs Assessment to United Way of Greater St. Louis

• Community-Wide Uncertainty on Best Path Forward
Existing Basic Needs Were Exacerbated…the remaining 1,900 + continued emerging needs...

- Multi Agency Resource Centers
  - 10/18 & 10/19
    - 375 households served
  - 3/7/15 – Impacted employees only
    - 35 served; 3 recommended for job placement
  - Food, utility assistance, counseling (additional $230k approximately)

- Food for Ferguson-Area Residents
  - 1000 boxes of dry goods & $10 gift cards to assist with perishables
  - Replenishment of depleted food pantries

- Coordinated with partners for counseling for students returning to schools after periods of closure; deployed on site
THE COMPLETE PICTURE POST AUGUST

- Staffed County EOC during activation / on standby for STL City EOC

- Coats for Area School Districts
  - 447 Coats Distributed with support from YMCAs, Corporate Partners and Key Donors

- Mental Health Counseling
  - Continues through 9/2015

- Employment Support for Displaced Workers from Damaged Businesses

- Continued Agency Coordination
  - 81 COAD / UW / Partner agencies were convened and coordinated for various levels of response
Thanks for the opportunity to share...

For more information or to connect with the United Way, please contact

Cathy Vaisvil @ 314-242-1885
Cathy.vaisvil@stl.unitedway.org
St. Louis County Department of Public Health: Response to the 2014 Civil Unrest

Presented by
Ntasiah K. Shaw, MS, CDP
Regional Emergency Response Planner
St. Louis County Department of Public Health
Overview

- Environmental-Food/Air Pollution
- Medical Examiner’s Office
- Communicable Disease Control Services
  - Emergency Preparedness & Epidemiology
  - Sexually Transmitted Diseases
  - CDCS Nursing Staff
- Public Health Nurses/Clinic Staff
- Animal Care & Control
### Environmental

<table>
<thead>
<tr>
<th>Air Pollution</th>
<th>Food &amp; Restaurants</th>
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<tr>
<td>• Not directly involved in response to unrest</td>
<td>• Safety of staff was first priority</td>
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<tr>
<td>• Assisted affected community, surrounding municipalities, &amp; private property owners w/the regulated asbestos &amp; demolition process in the area</td>
<td>• Staff members responded as absolutely needed only &amp; in pairs</td>
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<tr>
<td></td>
<td>• Not many food businesses were impacted</td>
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<td></td>
<td>• Fixed food facilities given approval to operate as temp facility temporarily</td>
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<tr>
<td></td>
<td>• Fees waived for remodels &amp; rebuilding construction</td>
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<tr>
<td></td>
<td>• Expedited plan review process</td>
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<td></td>
<td>• Worked with community who donated food</td>
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<tr>
<td></td>
<td>• Educated the public on proper food handling</td>
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</tbody>
</table>
Food & Restaurants
- No special changes to response protocol in affected area.
- Police were available for escort or standby services for investigations if needed.

Medical Examiner's Office
Communicable Disease Control Services

Emergency Preparedness & Epidemiology

- EP staffed EOC ESF-8 desk
- Coordinated resource requests & answered PH related inquiries
- Coordinated w/CDCS nurses to deliver supplies to the community center
- EPIs dropped off & picked up stool culture kits for two days due to no bus service/street closures
### Sexually Transmitted Diseases
- Maintained normal follow-up operations @ health campus
- Did not perform field work during unrest or in neighboring communities immediately surrounding the area
- Was in effect for a week

### CDCS Nurses
- TB staff had to distribute pre-made packets of meds w/instructions for patient
- Staff carried their cell phones @ all times
- Set up a temporary “satellite office” @ animal shelter
Not-so Anonymous: How hackers wreaked havoc in St. Louis

November 01, 2014 11:40 pm  •  By David Hunn

FERGUSON • The first phone call after Michael Brown’s grandmother was murdered was to authorities at the St. Louis County Government Center, which is barely known for its lack of transparency.

The caller warned of a "special situation," according to a document known as a "red alert" that was shared with the Missouri Attorney General’s Office.

STL County websites hacked

Brandie Piper, KSDK  •  6 a.m. CDT August 18, 2014

ST LOUIS COUNTY - St. Louis County government websites have been hacked, NBC News confirms.

NewsChannel 5 confirmed with St. Louis County dispatch Thursday morning that all county government websites are down.

NBC News reports St. Louis County police confirmed they are under "some sort of cyber-attack," and that email has been down since.

St. Louis County Government Websites Currently Down

August 13, 2014 10:22 AM

Police guard a drone. This photo shows that was burned when protests over the killing of 18-year-old Michael Brown erupted in August and lasted through August 11. The cruise in Ferguson, Missouri. (Photo by Scott Olson/Getty Images)
• Increased number of shigella cases

• Nurse investigators worked OT

• Investigate ill child/notify daycare center/inquire of other potentially ill children

• Send out letters/post signs/contact MO DOH for inspections

• Notify nurse in Health Ed.

• Coordinate stool collection for testing/contact pediatrician office

• Work w/hospital EDs

• Outbreak can last 13 months
DOH Director conducted verbal assessments w/community leaders

Nursing staff conducted assessments of those w/chronic illnesses who could not make it to appointments
- Given number to Dellwood Comm. Cntr.
- Insulin was taken to those who ran low

Director orchestrated w/area hospitals
- EDs were informed & open for crisis cases

Meds were taken to those at the affected apartment complex by nurses

Meds retrieved from hospitals by nurses during travel restrictions
Mobile Medical Unit was on-site @ community center

First aid & immunizations could be received

PH nurses contacted those w/home visits, had them respond to community center location to address their needs; positive response from general public

Line of communication remained open w/clients
Behavioral Health Response

- Mental health counseling available
- Youth counselors on-site
  - Young people appeared to be more traumatized
    - Tear gas
    - Guns
    - School closures
    - Chaos
Animal Care & Control

- Responded to affected area *only* for emergencies @ the request of police
- Changes lasted a few weeks
- Delivered donated lunches & snack items
- Donated dog/cat food & litter to community
- Received positive feedback from community members
Animal Care & Control Cont’d.
Animal Care & Control Cont’d.
Sources

- St. Louis County Department of Health Staff
- http://www.stlouisco.com/healthandwellness/healthcentersandmedicalservices
- http://www.stlouisco.com/healthandwellness/medicalexaminer
Thank you!

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