

## TRANSPORTATION SERVICES



Transportation challenges of Missourians can be addressed through many avenues. This resource can help locate free or low cost transportation resources available to assist with medical appointments. Each service may have requirements including specific payers, days, location and routes.

NAME OF SERVICE	WHO CAN ACCESS	CONTACT INFORMATION	WHERE AVAILABLE	PHONE
<b>Ability Transportation</b>	Everyone	<a href="http://www.abilitrans.com/#welcome">http://www.abilitrans.com/#welcome</a>	Southwestern Missouri - Local rides (Ambulatory & assisted) in the following counties: Christian, Southern Dade, Dallas, Greene, Eastern Lawrence, Polk, Stone, Taney and Western Webster. Distance Rides available to Kansas City, St. Louis, and Columbia. Wheelchair transportation available for distance rides. Out of state rides by individual quote.	417-414-9100
<b>Accessible Taxis</b>	Persons with disabilities	<a href="https://disability.mo.gov/files/accessible_taxis.pdf">https://disability.mo.gov/files/accessible_taxis.pdf</a>	St. Louis Area	314-781-1515 & 636-272-8294
<b>Air Travelers with Developmental Disabilities</b>	Persons with disabilities	<a href="https://www.transportation.gov/sites/dot.gov/files/docs/Developmental_Disabilities_Guide.pdf">https://www.transportation.gov/sites/dot.gov/files/docs/Developmental Disabilities Guide.pdf</a>	Nationwide - Policies and tips for travel	go to website
<b>American Public Transportation Association - Missouri Transit Links</b>	Everyone	<a href="https://www.apta.com/research-technical-resources/public-transportation-links/missouri/#a2">https://www.apta.com/research-technical-resources/public-transportation-links/missouri/#a2</a>	Statewide - www.apta.com and click on Missouri / All transit Agencies & Local Links, by County & City	Click on resource link in your area
<b>Area Agencies on Aging (AAAs)</b>	Persons 18-59 with disabilities; Persons over 60 with priority given to those with economic and social need.	<a href="http://www.ma4web.org;">http://www.ma4web.org;</a> <a href="http://www.ma4web.org/wp-content/uploads/2020/02/MA4-CONTACTS-V21.pdf">http://www.ma4web.org/wp-content/uploads/2020/02/MA4-CONTACTS-V21.pdf</a>	Southwest Office: 800-497-0822 Southeast Office / Aging Matters: 800-392-8771 Care Connection: 800-748-7826 Northwest Office: 888-844-5626 Northeast Office: 800-664-6338 Central Office : 800-369-5211 Mid-American Reg. Council: 800-593-7948 Mid-East Office: 800243-6060 St Louis AAA: 314-657-1680 Rolla AAA: 417-781-7563	Please contact the AAA in your area

<b>Callaway County Transportation System (Serve, Inc.)</b>	Everyone	<a href="http://serveinc.net/programs/transportation/">http://serveinc.net/programs/transportation/</a>	Callaway County	573-826-3939
<b>Cape Girardeau Transit Authority</b>	Everyone	<a href="https://www.cgcta.com/">https://www.cgcta.com/</a>	Southeast Missouri and Cape Girardeau County	573-335-5533
<b>Department of Social Services - Children's Division</b>	Foster children and families in the Children's Treatment Services Family Centered Care Program	<a href="#">Contact your local social service worker.</a>	Statewide	855-373-4636
<b>Direct Transit</b>	Citizens of Ray County	<a href="http://directtransit.org/partner-agencies/">http://directtransit.org/partner-agencies/</a>	Ray County	816-776-8058
<b>Disabled American Vets</b>	Injured and ill veterans	<a href="http://www.dav.org/veterans/i-need-a-ride/">http://www.dav.org/veterans/i-need-a-ride/</a>	Contact your nearest VA Medical Center; information is accessible from this site.	go to website
<b>Dunklin County Transit Service</b>	Everyone in the covered area.	<a href="http://dctsmalden.com/index.html">http://dctsmalden.com/index.html</a>	Dunklin County Missouri	573-276-5806 or 800-696-5806
<b>Express Medical Transporters (EMT)</b>	Everyone	<a href="http://rideemt.com/services/">http://rideemt.com/services/</a>	St. Louis, St. Peters, and Springfield, MO locations	844-743-3368
<b>Handi Wheels</b>	Disabled individuals under the American with Disabilities Act (ADA)	<a href="https://www.jeffersoncitymo.gov/government/transit/handi-wheels.php">https://www.jeffersoncitymo.gov/government/transit/handi-wheels.php</a>	Jefferson City Limits; This is a paratransit service of JEFFTRAN passenger service.	573-634-6477 or 800-735-2966
<b>Jeffco Express</b>	Persons with disabilities; everyone in service area	<a href="http://ec2-52-1-229-176.compute-1.amazonaws.com/jeffcoexpress/Route-Schedules/Cross-County-Blue">http://ec2-52-1-229-176.compute-1.amazonaws.com/jeffcoexpress/Route-Schedules/Cross-County-Blue</a>	Jefferson County	636-933-9380
<b>JEFFTRAN / Handi Wheels</b>	Everyone / Persons with disabilities	<a href="https://www.jeffersoncitymo.gov/government/transit/handi-wheels.php">https://www.jeffersoncitymo.gov/government/transit/handi-wheels.php</a>	Jefferson City	800-735-2966
<b>LogistiCare</b>	Missouri Medicaid	<a href="https://www.logisticare.com/">https://www.logisticare.com/</a>	Missouri - must be pre-arranged and confirmed by LogistiCare.	Pre-booked by provider
<b>Lyft / LogistiCare</b>	Persons qualifying through Missouri Medicaid	<a href="https://www.lyft.com/rider/cities">https://www.lyft.com/rider/cities</a>	Blue Springs, Branson, Chesterfield, Columbia, Florissant, Independence, Jefferson City, Joplin, Kansas City, Lee's Summit, O'Fallon, Springfield, St. Charles, and St. Louis	Pre-booked by provider
<b>Metro St. Louis</b>	Everyone / ADA Services	<a href="https://www.metrostlouis.org/accessibility/">https://www.metrostlouis.org/accessibility/</a>	St. Louis Metro	314-982-1510
<b>Mississippi County Transit</b>	Persons with disabilities; everyone in service area	<a href="https://morides.org/provider/mississippi-county-transit-system/">https://morides.org/provider/mississippi-county-transit-system/</a>	Mississippi County and surrounding counties	573-649-5650

<b>MO Rides</b>	Persons with transportation challenges	<a href="https://morides.org">https://morides.org</a>	Statewide	844-836-7433 or findaride@morides.org
<b>Non-Emergency Medical Transportation (NEMT)</b>	Most MO HealthNet and MO HealthNet managed care clients	<a href="https://dss.mo.gov/mhd/participants/pages/medtrans.htm">https://dss.mo.gov/mhd/participants/pages/medtrans.htm</a>	Statewide	866-269-5927
<b>Missouri Independent Living Council (SILC)</b>	Persons with disabilities across the lifespan	<a href="https://mosilc.org/silc-related-links/transportation-resources/">https://mosilc.org/silc-related-links/transportation-resources/</a>	Statewide Transportation Resources	888-664-2117 or Click on resource for details
<b>Non-Emergency Medical Transportation (NEMT)</b>	Most MO HealthNet and MO HealthNet managed care clients	<a href="https://dss.mo.gov/mhd/participants/pages/medtrans.htm">https://dss.mo.gov/mhd/participants/pages/medtrans.htm</a>	Statewide	866-269-5927
<b>OATS INCORPORATED - MISSOURI RURAL TRANSIT</b>	Everyone	<a href="https://www.oatstransit.org">https://www.oatstransit.org</a>	87 Missouri Counties	888-875-6287 - See Counties Listed below
<b>COUNTY</b>			<b>SERVICE AREA</b>	<b>PHONE #</b>
<b>ANDREW</b>			OATS Northwest Region	800-831-9219
<b>ATCHISON</b>			OATS Northwest Region	800-831-9219
<b>BARRY</b>			OATS Southwest Region	888-770-6287
<b>Barton</b>			OATS Southwest Region	888-770-6287
<b>Bates</b>			OATS Midwest Region	800-276-6287
<b>Buchanan</b>			OATS Northwest Region	800-831-9219
<b>Caldwell</b>			OATS Northwest Region	800-831-9219
<b>Cass</b>			OATS West Region	800-480-6287
<b>Cedar</b>			OATS Midwest Region	800-276-6287
<b>Clay</b>			OATS West Region	800-480-6287
<b>Clinton</b>			Northwest Region - OATS	800-831-9219
<b>Dade</b>			Southwest Region - OATS	888-770-6287
<b>Daviess</b>			Northwest Region - OATS	800-831-9219
<b>DeKalb</b>			Northwest Region - OATS	800-831-9219
<b>Gentry County</b>			Northwest Region - OATS	800-831-9219
<b>Harrison</b>			Northwest Region - OATS	800-831-9219
<b>Henry</b>			Midwest Region - OATS	800-276-6287
<b>Holt</b>			Northwest Region - OATS	800-831-9219
<b>Jackson</b>			West Region - OATS	800-480-6287
<b>Jasper</b>			Southwest Region - OATS	888-770-6287
<b>Johnson</b>			Midwest Region - OATS	800-276-6287
<b>Lafayette</b>			Midwest Region - OATS	800-276-6287
<b>Lawrence</b>			Southwest Region - OATS	888-770-6287
<b>McDonald</b>			Southwest Region - OATS	888-770-6287
<b>Newton</b>			Southwest Region - OATS	888-770-6287
<b>Nodaway</b>			Northwest Region - OATS	800-831-9219

<b>Platte</b>			West Region - OATS	800-480-6287
<b>Ray</b>			Ray County Transportation, Inc.	816-776-8085
<b>St. Clair</b>			Call Sedalia OATS Transit	660-827-2611
<b>Vernon</b>			Midwest Region - OATS	800-276-6287
<b>Worth</b>			Northwest Region - OATS	800-831-9219
<b>Benton</b>			Midwest Region - OATS	800-276-6287
<b>Bollinger</b>			Southeast Missouri Transportation Service (SMTS)	800-273-0646
<b>Butler</b>			Southeast Missouri Transportation Service (SMTS)	800-273-0646
<b>Ride KC (formerly Share-A-Fare)</b>	Disabled individuals under the American with Disabilities Act (ADA); and persons of low-income	<a href="https://ridekc.org/mobility-services">https://ridekc.org/mobility-services</a>	Service Region: Downtown KCMO, Eastern Jackson County, Independence, Johnson county, Kansas City Kansas, Lawrence, Liberty, Midtown, Mission, Northeast KCMO, Northland Olathe, Overland Park North, Overland Park South, Raytown, Shawnee, South KC, Southeast Kansas City, Waldo	816-842-9070
<b>Rides In Sight</b>	Everyone	<a href="https://www.ridesinsight.org/Search/SearchResults">https://www.ridesinsight.org/Search/SearchResults</a>	Statewide	go to website; filter search area to state and county
<b>Ray County Transportation</b>	Everyone	<a href="http://directtransit.org/about-us/">http://directtransit.org/about-us/</a>	Ray County	816-776-8058
<b>Regional Planning Organizations (RPO)</b>		<a href="https://www.modot.org/list-missouri-mpos">https://www.modot.org/list-missouri-mpos</a>	There are 19 RPO's statewide; please contact office nearest you to address transportation issues.	Click on RPO in your area for phone #.
<b>Ryan White Medical Transportation</b>	HIV medical case management enrolled clients not eligible for other medical transportation assistance programs	<a href="#">For service and/or eligibility information contact your medical case manager or the Bureau of HIV, STD and Hepatitis.</a>	Statewide, Services may vary by region; contact your medical case manager for service and/or eligibility information.	573-751-6439
<b>Secure Medical Transportation</b>	People with disabilities (wheelchairs, stretchers, bariatric services)	<a href="http://securemedicaltransport.com/services/">http://securemedicaltransport.com/services/</a>	Greater Kansas City area	816-350-1800
<b>Serve, Inc.</b>	Everyone	<a href="https://serveinc.net/programs/transportation/">https://serveinc.net/programs/transportation/</a>	Callaway County	573-826-3939
<b>Show Me Healthy Women Program Transportation Service</b>	MO Breast and Cervical Cancer Program and WISEWOMAN clients.	<a href="https://health.mo.gov/living/healthconditions/chronic/showmehealthywomen/pdf/SMHWPPoster.pdf">https://health.mo.gov/living/healthconditions/chronic/showmehealthywomen/pdf/SMHWPPoster.pdf</a>	Free Transportation is available in most areas. Ask about free transportation when you make your appointment.	866-762-9926

<b>SMTS, Inc.</b>	Everyone	<a href="https://ridesmts.org/home/">https://ridesmts.org/home/</a>	Southeastern Missouri - 21 Counties: Bollinger, Butler, Carter, Crawford, Dent, Howell, Iron, Madison, New Madrid, Oregon, Pemiscot, Perry, Phelps, Reynolds, Shannon, St. Genevieve, St. Francois, Stoddard, Texas, Washington, and Wayne	573-783-5505 & 800-273-0646
<b>Springfield City Utilities Transit</b>	Certified riders unable to use the regular fixed-route bus due to a disability or health condition.	<a href="https://www.cutransit.net/access/">https://www.cutransit.net/access/</a>	City of Springfield	417-831-8711 & 417-831-8782
<b>State of Missouri Disability Portal</b>	Individuals with disabilities	<a href="https://disability.mo.gov/transportation.htm">https://disability.mo.gov/transportation.htm</a>	Statewide	800-877-8249
<b>St. Charles Area Transit System</b>	Everyone	<a href="https://www.stcharlescitymo.gov/331/Park-and-Ride">https://www.stcharlescitymo.gov/331/Park-and-Ride</a>	City of St. Charles	636-949-3364
<b>St. Joseph Transit</b>		<a href="https://www.stjoemo.info/313/Curbside-Service">https://www.stjoemo.info/313/Curbside-Service</a>	St. Joseph	816-223-6700
<b>Sunshine Lamp Trolley System</b>	Everyone in the covered area.	<a href="http://www.joplinmo.org/365/Public-Transportation">http://www.joplinmo.org/365/Public-Transportation</a>	Joplin and surrounding area	417-626-8607 & 417-626-8609
<b>Texas County Memorial Hospital Medivan</b>	Individuals of all ages who are unable to transport themselves because of income, age, disability, or the inability to drive may contact the Medivan for a ride to a healthcare provider, the hospital or the pharmacy.	<a href="https://www.tcmh.org/services/medivan/">https://www.tcmh.org/services/medivan/</a>	Texas County and some outlying areas.	417-260-2127
<b>Uber Health / American Logistics</b>	Persons qualifying through Missouri Medicaid. Pre-booked by healthcare associate.	<a href="https://www.uberhealth.com/">https://www.uberhealth.com/</a>		Pre-booked by provider
<b>United Way 2-1-1</b>	Everyone	<a href="https://www.unitedway.org/our-impact/featured-programs/2-1-1">https://www.unitedway.org/our-impact/featured-programs/2-1-1</a>	National wide - Links to individuals directly to resources	800-427-4626

<b>Veterans Transportation Service (VTS)</b>	Veterans who are eligible for VA health care benefits and have a VA-authorized appointment based on availability and guidelines in place at the local facility; veterans must be referred by their provider	<a href="https://www.va.gov/healthbenefits/vtp/veterans_transportation_service.asp">https://www.va.gov/healthbenefits/vtp/veterans_transportation_service.asp</a> ; <a href="https://www.va.gov/healthbenefits/vtp/map.asp#Missouri">https://www.va.gov/healthbenefits/vtp/map.asp#Missouri</a>	Nationwide - Contact VA Benefits Center in your area	VA Medical Center - Poplar Bluff 573-686-4151; Kansas City VA Medical Center 816-861-4700; VA St. Louise Health Care System 314-652-4100.
<b>West Plains Transit System (WPTS)</b>	Everyone	<a href="https://westplains.net/city-services/#transit">https://westplains.net/city-services/#transit</a>	City of West Plains	417-256-1241