

Title 19—DEPARTMENT OF HEALTH AND SENIOR SERVICES
Division 15—Division of Senior and Disability Services
Chapter 4—Older Americans Act

PROPOSED AMENDMENT

19 CSR 15-4.210 Area Agency on Aging Grievance Procedures. The department is amending sections (1) and (2).

PURPOSE: This amendment updates terminology and legal authority.

*PURPOSE: This rule requires area agencies **on aging** to establish written grievance procedures.*

(1) Each area agency **on aging** shall establish written grievance procedures that provide the opportunity to appear before the governing body to the following:

(2) The written grievance procedures shall be filed with the division as an addendum to the area agency[’s] **on aging**’s plan and shall include, at a minimum, the following:

(D) Criteria to be used for making a final determination that include:

3. *[Advice]* **Notice** of the right to appeal **the decision** to the division *[for mediation]* to service providers who meet the following conditions:

B. Subgrant or contract is terminated or not renewed for reasons other than a determination that the service provider has materially failed to comply with the terms of the subgrant or contract as provided in 45 CFR *[part 74, subpart M]* **Part 75, Subpart D.**

*AUTHORITY: section[660.050] 192.2000, RSMo[1986] 2016. * This rule was previously filed as 13 CSR 15-6.090 and 13 CSR 15-4.210. Original rule filed Jan. 6, 1986, effective April 30, 1986. Moved to 19 CSR 15-4.210, effective Aug. 28, 2001.*

*Original authority: 660.050, RSMo 1984, amended 1988.

PUBLIC COST: The proposed amendment will not cost state agencies or political subdivisions more than five hundred dollars (\$500) in the aggregate.

PRIVATE COST: This proposed amendment will not cost private entities more than five hundred dollars (\$500) in the aggregate.

*NOTICE TO SUBMIT COMMENTS: Anyone may file a statement in support of or in opposition to this proposed amendment with Missouri Department of Health and Senior Services, Division of Senior and Disability Services, Melanie Highland, Division Director, PO Box 570, Jefferson City, MO 65102-0570. Telephone: (573) 526-3626. Email: DSDSDirectorsOffice@health.mo.gov. To be considered, comments must be received within thirty (30) days after publication of this notice in the **Missouri Register**. No public hearing is scheduled.*