

**Title 19—DEPARTMENT OF HEALTH AND SENIOR SERVICES**  
**Division 15—Division of Senior and Disability Services**  
**Chapter 4—Older Americans Act**

**PROPOSED AMENDMENT**

**19 CSR 15-4.190 Area Agency on Aging Development of a Comprehensive and Coordinated Service Delivery System.** The department is amending sections (1) – (14).

*PURPOSE: This amendment updates terminology and legal authority.*

*PURPOSE: This rule describes the requirements the area agency on aging shall meet to develop a comprehensive and coordinated service delivery system within the planning and service area.*

(1) The area agency **on aging** continuously shall work toward development of a comprehensive coordinated community-based system that shall facilitate access to and utilization of all supportive and nutritional services provided by any source within the planning and service area (PSA). Components of this system may include:

(C) Services provided in the home, such as *[home health services]*, homemaker services, personal care services, legal assistance, respite, case management, counseling, chore, visiting, shopping assistance, reading/letter-writing, telephone reassurance, home-delivered meals and nutrition education; and

(2) The area agency **on aging** shall assess the needs of *[the elderly]* **older adults** in the PSA and the effectiveness of resources in meeting identified needs.

(3) The area agency **on aging** shall establish effective and efficient procedures for coordination of planning and service delivery with other agencies and organizations within the PSA, including agencies that administer the following:

(A) *[The Job Training Partnership Act (JTPA)]* **Workforce Innovation and Opportunity Act (WIOA)**;

(B) Title II of the Domestic Volunteer Act of 1973;

(C) Titles *[VI, X]* **XVI, XVIII, XIX, and XX** of the Social Security Act;

(E) The *[United States]* Housing Act of *[1959]* **1937**;

(H) Title I of the Higher Education Act of 1965 and the Adult Education **and Family Literacy** Act;

(N) Demographic statistics and analysis programs conducted by *[the Bureau of Census]* **the United States Census Bureau**.

(4) The area agency **on aging** may make arrangements with other local agencies and organizations for services and programs that benefit *[the elderly]* **older adults**, such as—

(A) Children's day care organizations so that older *[persons]* **adults** can volunteer to help provide the day care; and

(B) Local educational agencies, institutions of higher education and *[not-for-profit]* **nonprofit** private organizations.

(5) The area agency **on aging** shall develop and publish the methods that are used to establish priorities for services, particularly—

(B) In-home services. These services include homemaker, personal care[aide], visiting and telephone reassurance, chore, **respite, adult daycare, homebound shopping, home modification and repair, medication set-up** and supportive services for families of elderly victims of Alzheimer's disease and other neurological and organic brain disorders of the Alzheimer's type; and

(6) The area agency **on aging** shall give preference in the delivery of services to [elderly persons]**older adults** with the greatest economic or social need. A description of the methods and procedures used to assure that services are provided to those with the greatest economic and social need including low income minority shall be included in the area plan.

(7) The area agency **on aging** shall provide adequate and effective opportunities for [the elderly]**older adults** to express their views on policy development and program implementation.

(8) The area agency **on aging** shall develop and implement organized ongoing outreach activities to [elderly individuals]**older adults**, particularly those residing in rural areas and those with greatest economic or social need and inform them of services that are available. Area agency **on aging** outreach activities shall be coordinated with the outreach activities required of each service provider within the PSA.

(9) The area agency **on aging** shall develop a comprehensive, coordinated disaster preparedness plan which shall include service providers in the PSA.

(10) The area agency **on aging** shall assure that all service providers follow the applicable requirements set forth in [13]19 CSR 15-7, **19 CSR 15-4.245, 19 CSR 15-4.295, and 19 CSR 15-4.410.**

(11) The area agency **on aging** shall assure that [the elderly]**older adults** residing in the PSA have reasonably convenient access to information and assistance systems.

(12) The area agency **on aging** shall designate [a] focal points for comprehensive service delivery [in each community] giving special consideration to multipurpose senior centers and assuring that the facility can accommodate the collocation of services.

(13) The area agency **on aging** shall encourage maximum collocation and coordination of services through the community focal point by—

(14) The area agency **on aging** may plan, coordinate, and provide services funded under other programs if it continues to meet its area agency **on aging** responsibilities.

*AUTHORITY: section[660.050] 192.2000, RSMo[1999] 2016.\* This rule was previously filed as 13 CSR 15-6.120 and 13 CSR 15-4.190. Original rule filed Jan. 6, 1986, effective April 30, 1986. Amended: Filed Aug. 28, 2000, effective March 30, 2001. Moved to 19 CSR 15-4.190, effective Aug. 28, 2001.*

\*Original authority: 660.050, RSMo 1984, amended 1988, 1992, 1993, 1994, 1995.

*PUBLIC COST: This proposed amendment will not cost state agencies or political subdivisions more than five hundred dollars (\$500) in the aggregate.*

*PRIVATE COST: This proposed amendment will not cost private entities more than five hundred dollars (\$500) in the aggregate.*

*NOTICE TO SUBMIT COMMENTS: Anyone may file a statement in support of or in opposition to this proposed amendment with Missouri Department of Health and Senior Services, Division of Senior and Disability Services, Melanie Highland, Division Director, PO Box 570, Jefferson City, MO 65102-0570. Telephone: (573) 526-3626. Email: DSDSDirectorsOffice@health.mo.gov. To be considered, comments must be received within thirty (30) days after publication of this notice in the **Missouri Register**. No public hearing is scheduled.*