

FOREWORD

The purpose of the Guidebook is to provide practical written guidance for the Service Coordinators who implement the Children and Youth with Special Health Care Needs (CYSHCN) Program, a program that serves eligible children and families with special health care needs. CYSHCN has previously been known as the Children with Special Health Care Needs (CSHCN) Program, the Hope Program and the Crippled Children's Service (CCS).

CYSHCN service coordination is provided through partnerships with Local Public Health Agencies (LPHA) and the Bureau of Special Health Care Needs (SHCN) through contractual agreements. Service coordination is provided throughout all counties of the state of Missouri.

In an effort to provide condensed practical guidance, sections of the Guidebook merely provide a brief overview of content areas that have established written detailed information used for training and reference. The Program recognizes the Special Health Care Needs (SHCN) Information System, forms and letters are dynamic and undergo changes often. All additional detailed training manuals, forms, and letters referenced throughout the Guidebook will be maintained on a link provided on the CYSHCN Program web page for use by the Service Coordinators. Service Coordinators are encouraged to reference the CYSHCN Program web resources for current information. Training Coordinators are available for individual training needs.

The guidance provided has been developed and structured in a manner which will enhance the success of the CYSHCN Program. The CYSHCN Program framework assists in meeting the Program Philosophy, the SHCN Operational Plan and meets state and federal requirements of the CYSHCN Program and the Vision and Mission of the Missouri Department of Health and Senior Services (DHSS).

DHSS Vision: Healthy Missourians for Life.

DHSS Mission: To be a leader in promoting, protecting and partnering for health.

The CYSHCN Program is funded by federal Maternal and Child Health Bureau (MCHB) funds, as well as Missouri state general revenue. The statutes and rules governing the CYSHCN Program are Sections 201.010 – 201.130, RSMo and 19 CSR 40-1.010-1.080.