Provider Reassessor Bulletin

MISSOURI DEPARTMENT OF
HEALTH &
SENIOR SERVICES

Division of Senior & Disability Services

September 2023 Monthly Bulletins are your one-stop-shop for all last month's highlights!

Reminders

Reassessors are required to complete all requested remediations from the Provider Review Team. Timely remediation completion ensures proper case submissions, prevents services from expiring, and helps maintain the integrity of the PRR team by allowing CMS guidelines to be followed. Reassessors who do not comply with remediation requests are at risk of revocation of their provider reassessor certification.

SECTION G CODING

- If Section G1 or G2 has a coding of 3 or higher, the corresponding task **should** be on the care plan. If the task is not authorized, a case note should be entered describing how the need is being met. (i.e. what support is currently completing that task).
- If Section G1 or G2 is coded 2 or less, the corresponding task should **not** be on the care plan. An exception to this rule would be in rare instances in which the case note explains the coding and the need for assistance with the authorized task.

Provider Reassessor Notification Portal

A section for LEP Services has been added to the <u>Provider Reassessor Notification Portal</u>. If LEP Services are utilized, please complete the form and upload it to the Notification Portal where indicated.

Memos

HCBS Memos

- HCBS 09-23-01 Updates to Participant Choice Statement Forms and Instructions
- HCBS 09-23-02 Participant Communication: Reason for Contact Update

INFO Memos

- INFO 09-23-01 State of the Workforce - Aging and Disabilities (SoTW-AD) 2023 Staff Stability Survey
 - INFO 09-23-01 Survey Sample Invite

FYI



- Did you know that you can call 2-1-1 from a landline or (800) 427-4626 from a cell phone and you will be connected with a resource database for your area of the state? This is a free service that is available to all Missourians and is provided by The United Way! You can also access their website at 211.org to search their resource databased.
- Looking for a blank InterRAI?
 - You can get a blank interRAI form via WebTool by clicking **Documents** in the upper left-hand corner. You will see Blank InterRAI HC that can be printed out for use as needed.

Contact Us



Quality at QIQA@health.mo.gov & PRR at ProviderReassessmentReview@health.mo.gov.