

Monthly Bulletins are your one-stop-shop for all last month's highlights!

### Update

Implementation of the Transformed LOC algorithm is just around the corner. To prepare and establish a smooth transition, the provider review team will be more closely reviewing and providing feedback to e assessment questions that impact TLOC. Reviewers will code an error on cases that the interRAI coding does not align with case notes or care plan. This focus will ensure we are providing the right services to the right people, at the right time, in the right setting.

To help with data tracking and analysis of this effort, a new LOC score section has been added to the review tool.

Please Note: If a coding error has been identified by PRR in which it makes or breaks whether someone qualifies, the case may be sent back to the reassessor to enter a new assessment with the correct coding.



Check out the new service delivery task chart added to the [RCF/ALF Quick Guide!!!](#)

This new chart will clarify, guide, and answer RCF/ALF care planning questions at a glance. With this quick reference, care planning can be accomplished more confidently and efficiently. It includes tips on situations to consider when assessing the mental health population as well as helping maintain consistency in care planning across the state.

### HCBS Memos

[HCBS 01-24-01 Medicaid Income Information Update](#)

[HCBS 01-24-02 DMH Service Coordination Clarification](#)



### Reminders

#### Documenting Contact Attempts

All participant contact attempts must be entered into the Webtool case notes.

- The PRR team will follow up on "unable to contact" cases with an Adverse Action for non-compliance. In order to follow this process, PRR must be able to verify from the case notes that the 3 required contact attempts were made before the closing is processed.

#### Use of Notification Portal



Completed and unable to complete assessment cases **must be** entered into the Provider Reassessor Notification Portal.

- PRR utilizes the Portal to track their workload to ensure timely reviews and continuation of services for our participants. It also serves to guide next step planning for cases that were unable to complete.

#### Day of Reassessment Reminders!

Verify the below items the day of assessment:

- Active Medicaid
- Utilization of services
- Open HCBS case
- Spenddown has been met
- Pending care plan change request



Note: If a participant's case was closed out prior to the assessment being completed, the reassessor will not be reimbursed for completing the assessment.

### INFO Memos

[INFO 01-24-03 RCF/ ALF Assessment and Care Planning Guidance](#)

[INFO 01-24-01 CDS Operational Survey - Open](#)

[INFO 01-24-02 SoTW-AD Survey](#)

### Contact Us



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&

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