



Department of Health and Senior Services' (DHSS) Vision

Healthy Missourians for Life

DHSS Mission

To be the leader in promoting, protecting, and partnering for health.

Division of Senior and Disability Services' (DSDS) Vision

Safe and Healthy Seniors and Adults with Disabilities in Missouri.

DSDS Mission

To be the leader in advocating, partnering, protecting, and supporting seniors and adults with disabilities to be safe, healthy and independent.

Role

DSDS acts as the designated state unit on aging, carrying out the mandates of the state of Missouri regarding programs and services for seniors and adults with disabilities. DSDS is responsible for the development and implementation of programs designed to protect seniors and adults with disabilities and for the administration of an integrated system of care for eligible adults that require long-term care.

One component of DSDS' operational responsibilities is the administration and operation of the Medicaid Funded Home and Community Based Services (HCBS) programs. HCBS is designed to provide services that meet the unmet needs of elderly or adults with disabilities allowing the individual to remain in their least restrictive environment. HCBS DSDS staff and/or its designee process initial referrals, prescreenings, assessments, reassessments, person centered care plans (PCCP), and PCCP maintenance services for the HCBS program. HCBS authorizations are managed in the HCBS Web Tool, a component of Department of Social Service's Cyber Access system.

Additionally, DSDS investigates reports of abuse, neglect, and financial exploitation, provides crisis intervention, and Adult Protective Services for eligible adults that are determined to be unable or unwilling to provide or access services needed to meet their daily needs. The Central Registry Unit (CRU) operates the state's toll-free hotline for reporting alleged abuse, neglect, or financial exploitation of adults with disabilities and the elderly. CRU also registers complaints against hospitals, licensed long-term care facilities, and home-health agencies.

Legal Authority

[Missouri Statutes:](#)

Chapter 192 : Department of Health and Senior Services	
192.2000	DSDS Duties
192.2005	Definitions
192.2400 - 192.2505	Protective Services for Adults: Reporting, Investigations, Employee Disqualification, Criminal Background Check

Chapter 208 : Old Age Assistance, Aid to Dependent Children and General Relief	
208.865	Definitions – Personal Care Attendant and Vendor
208.895 - 208.896	HCBS Referrals – Department Duties, Assessments, Care Plans, Structured Family Caregiving Waiver
208.900 - 208.930	Personal Care Assistance Services – Eligibility, Consumer and Vendor Responsibilities/Requirements, Electronic Visit Verification (EVV), Denial of Services, Discontinuation of Services

Chapter 660 : Department of Social Services	
660.023	In-Home Service Providers, Telephone Tracking System

[Missouri Code of State Regulations:](#)I. [Title 19](#) – Department of Health and Senior Services

Division 15 – Division of Senior and Disability Services

Chapter 7 - Service Standards	
19 CSR 15-7.021	In-Home Service Standards

Chapter 8 - Consumer-Directed Services	
19 CSR 15-8.100	Definitions
19 CSR 15-8.200	Eligibility

19 CSR 15-8.400	Vendors
19 CSR 15-8.500	Hearing Rights
Division 30 – Division of Regulation and Licensure	
<u>Chapter 81</u> – Certification	
19 CSR 30-81.030	19 CSR 30-81.030 Evaluation and Assessment Measures for Title XIX Recipients and Applicants in Long-Term Care Facilities

II. [Title 13](#) – Department of Social Services

Division 70 – MO HealthNet Division	
<u>Chapter 91</u> – Personal Care Program	
13 CSR 70-3.310	Electronic Visit Verification (EVV)
13 CSR 70-91.010	Personal Care Program

Home and Community Based Waivers

A link to the current approved Waivers on file with the Centers for Medicare & Medicaid Services (CMS) can be found at the following website:

- [Medicaid.gov](https://www.Medicaid.gov)

Current Approved Waivers:

- [Adult Day Care Waiver](#)
- [Aged and Disabled Waiver](#)
- [Independent Living Waiver](#)
- [Structured Family Caregiving Waiver](#)