

TRANSPORTATION SERVICES



Transportation challenges of Missourians can be addressed through many avenues. This resource can help locate free or low cost transportation resources available to assist with medical appointments. Each service may have requirements including specific payers, days, location and routes.

NAME OF SERVICE	WHO CAN ACCESS	CONTACT INFORMATION	WHERE AVAILABLE	PHONE
Ability Transportation	Everyone	http://www.abilitrans.com/#welcome	Southwestern Missouri - Local rides (Ambulatory & assisted) in the following counties: Christian, Southern Dade, Dallas, Greene, Eastern Lawrence, Polk, Stone, Taney and Western Webster. Distance Rides available to Kansas City, St. Louis, and Columbia. Wheelchair transportation available for distance rides. Out of state rides by individual quote.	417-414-9100
Accessible Taxis	Persons with disabilities	https://disability.mo.gov/files/accessible_taxis.pdf	St. Louis Area	314-781-1515 & 636-272-8294
Air Travelers with Developmental Disabilities	Persons with disabilities	https://www.transportation.gov/sites/dot.gov/files/docs/Developmental_Disabilities_Guide.pdf	Nationwide - Policies and tips for travel	go to website
American Public Transportation Association - Missouri Transit Links	Everyone	https://www.apta.com/research-technical-resources/public-transportation-links/missouri/#a2	Statewide - www.apta.com and click on Missouri / All transit Agencies & Local Links, by County & City	Click on resource link in your area
Area Agencies on Aging (AAAs)	Persons 18-59 with disabilities; Persons over 60 with priority given to those with economic and social need.	http://www.ma4web.org ; http://www.ma4web.org/wp-content/uploads/2020/02/MA4-CONTACTS-V21.pdf	Southwest Office: 800-497-0822 Southeast Office / Aging Matters: 800-392-8771 Care Connection: 800-748-7826 Northwest Office: 888-844-5626 Northeast Office: 800-664-6338 Central Office : 800-369-5211 Mid-American Reg. Council: 800-593-7948 Mid-East Office: 800243-6060 St Louis AAA: 314-657-1680 Rolla AAA: 417-781-7563	Please contact the AAA in your area

Callaway County Transportation System (Serve, Inc.)	Everyone	http://serveinc.net/programs/transportation/	Callaway County	573-826-3939
Cape Girardeau Transit Authority	Everyone	https://www.cgcta.com/	Southeast Missouri and Cape Girardeau County	573-335-5533
Department of Social Services - Children's Division	Foster children and families in the Children's Treatment Services Family Centered Care Program	<u>Contact your local social service worker.</u>	Statewide	855-373-4636
Direct Transit	Citizens of Ray County	http://directtransit.org/partner-agencies/	Ray County	816-776-8058
Disabled American Vets	Injured and ill veterans	http://www.dav.org/veterans/i-need-a-ride/	Contact your nearest VA Medical Center; information is accessible from this site.	go to website
Dunklin County Transit Service	Everyone in the covered area.	http://dctsmalden.com/index.html	Dunklin County Missouri	573-276-5806 or 800-696-5806
Express Medical Transporters (EMT)	Everyone	http://rideemt.com/services/	St. Louis, St. Peters, and Springfield, MO locations	844-743-3368
Handi Wheels	Disabled individuals under the American with Disabilities Act (ADA)	https://www.jeffersoncitymo.gov/government/transit/handi-wheels.php	Jefferson City Limits; This is a paratransit service of JEFFTRAN passenger service.	573-634-6477 or 800-735-2966
Jeffco Express	Persons with disabilities; everyone in service area	http://ec2-52-1-229-176.compute-1.amazonaws.com/jeffcoexpress/Route-Schedules/Cross-County-Blue	Jefferson County	636-933-9380
JEFFTRAN / Handi Wheels	Everyone / Persons with disabilities	https://www.jeffersoncitymo.gov/government/transit/handi-wheels.php	Jefferson City	800-735-2966
LogistiCare	Missouri Medicaid	https://www.logisticare.com/	Missouri - must be pre-arranged and confirmed by LogistiCare.	Pre-booked by provider
Lyft / LogistiCare	Persons qualifying through Missouri Medicaid	https://www.lyft.com/rider/cities	Blue Springs, Branson, Chesterfield, Columbia, Florissant, Independence, Jefferson City, Joplin, Kansas City, Lee's Summit, O'Fallon, Springfield, St. Charles, and St. Louis	Pre-booked by provider
Metro St. Louis	Everyone / ADA Services	https://www.metrostlouis.org/accessibility/	St. Louis Metro	314-982-1510
Mississippi County Transit	Persons with disabilities; everyone in service area	https://morides.org/provider/mississippi-county-transit-system/	Mississippi County and surrounding counties	573-649-5650

MO Rides	Persons with transportation challenges	https://morides.org	Statewide	844-836-7433 or findaride@morides.org
Non-Emergency Medical Transportation (NEMT)	Most MO HealthNet and MO HealthNet managed care clients	https://dss.mo.gov/mhd/participants/pages/medtrans.htm	Statewide	866-269-5927
Missouri Independent Living Council (SILC)	Persons with disabilities across the lifespan	https://mosilc.org/silc-related-links/transportation-resources/	Statewide Transportation Resources	888-664-2117 or Click on resource for details
Non-Emergency Medical Transportation (NEMT)	Most MO HealthNet and MO HealthNet managed care clients	https://dss.mo.gov/mhd/participants/pages/medtrans.htm	Statewide	866-269-5927
OATS INCORPORATED - MISSOURI RURAL TRANSIT	Everyone	https://www.oatstransit.org	87 Missouri Counties	888-875-6287 - See Counties Listed below
COUNTY			SERVICE AREA	PHONE #
ANDREW			OATS Northwest Region	800-831-9219
ATCHISON			OATS Northwest Region	800-831-9219
BARRY			OATS Southwest Region	888-770-6287
Barton			OATS Southwest Region	888-770-6287
Bates			OATS Midwest Region	800-276-6287
Buchanan			OATS Northwest Region	800-831-9219
Caldwell			OATS Northwest Region	800-831-9219
Cass			OATS West Region	800-480-6287
Cedar			OATS Midwest Region	800-276-6287
Clay			OATS West Region	800-480-6287
Clinton			Northwest Region - OATS	800-831-9219
Dade			Southwest Region - OATS	888-770-6287
Daviess			Northwest Region - OATS	800-831-9219
DeKalb			Northwest Region - OATS	800-831-9219
Gentry County			Northwest Region - OATS	800-831-9219
Harrison			Northwest Region - OATS	800-831-9219
Henry			Midwest Region - OATS	800-276-6287
Holt			Northwest Region - OATS	800-831-9219
Jackson			West Region - OATS	800-480-6287
Jasper			Southwest Region - OATS	888-770-6287
Johnson			Midwest Region - OATS	800-276-6287
Lafayette			Midwest Region - OATS	800-276-6287
Lawrence			Southwest Region - OATS	888-770-6287
McDonald			Southwest Region - OATS	888-770-6287
Newton			Southwest Region - OATS	888-770-6287
Nodaway			Northwest Region - OATS	800-831-9219

Platte			West Region - OATS	800-480-6287
Ray			Ray County Transportation, Inc.	816-776-8085
St. Clair			Call Sedalia OATS Transit	660-827-2611
Vernon			Midwest Region - OATS	800-276-6287
Worth			Northwest Region - OATS	800-831-9219
Benton			Midwest Region - OATS	800-276-6287
Bollinger			Southeast Missouri Transportation Service (SMTS)	800-273-0646
Butler			Southeast Missouri Transportation Service (SMTS)	800-273-0646
Ride KC (formerly Share-A-Fare)	Disabled individuals under the American with Disabilities Act (ADA); and persons of low-income	https://ridekc.org/mobility-services	Service Region: Downtown KCMO, Eastern Jackson County, Independence, Johnson county, Kansas City Kansas, Lawrence, Liberty, Midtown, Mission, Northeast KCMO, Northland Olathe, Overland Park North, Overland Park South, Raytown, Shawnee, South KC, Southeast Kansas City, Waldo	816-842-9070
Rides In Sight	Everyone	https://www.ridesinsight.org/Search/SearchResults	Statewide	go to website; filter search area to state and county
Ray County Transportation	Everyone	http://directtransit.org/about-us/	Ray County	816-776-8058
Regional Planning Organizations (RPO)		https://www.modot.org/list-missouri-mpos	There are 19 RPO's statewide; please contact office nearest you to address transportation issues.	Click on RPO in your area for phone #.
Ryan White Medical Transportation	HIV medical case management enrolled clients not eligible for other medical transportation assistance programs	<u>For service and/or eligibility information contact your medical case manager or the Bureau of HIV, STD and Hepatitis.</u>	Statewide, Services may vary by region; contact your medical case manager for service and/or eligibility information.	573-751-6439
Secure Medical Transportation	People with disabilities (wheelchairs, stretchers, bariatric services)	http://securemedicaltransport.com/services/	Greater Kansas City area	816-350-1800
Serve, Inc.	Everyone	https://serveinc.net/programs/transportation/	Callaway County	573-826-3939
Show Me Healthy Women Program Transportation Service	MO Breast and Cervical Cancer Program and WISEWOMAN clients.	https://health.mo.gov/living/healthconditions/chronic/showmehealthywomen/pdf/SMHWPoster.pdf	Free Transportation is available in most areas. Ask about free transportation when you make your appointment.	866-762-9926

SMTS, Inc.	Everyone	https://ridesmts.org/home/	Southeastern Missouri - 21 Counties: Bollinger, Butler, Carter, Crawford, Dent, Howell, Iron, Madison, New Madrid, Oregon, Pemiscot, Perry, Phelps, Reynolds, Shannon, St. Genevieve, St. Francois, Stoddard, Texas, Washington, and Wayne	573-783-5505 & 800-273-0646
Springfield City Utilities Transit	Certified riders unable to use the regular fixed-route bus due to a disability or health condition.	https://www.cutransit.net/access/	City of Springfield	417-831-8711 & 417-831-8782
State of Missouri Disability Portal	Individuals with disabilities	https://disability.mo.gov/transportation.htm	Statewide	800-877-8249
St. Charles Area Transit System	Everyone	https://www.stcharlescitymo.gov/331/Park-and-Ride	City of St. Charles	636-949-3364
St. Joseph Transit		https://www.stjoemo.info/313/Curbside-Service	St. Joseph	816-223-6700
Sunshine Lamp Trolley System	Everyone in the covered area.	http://www.joplinmo.org/365/Public-Transportation	Joplin and surrounding area	417-626-8607 & 417-626-8609
Texas County Memorial Hospital Medivan	Individuals of all ages who are unable to transport themselves because of income, age, disability, or the inability to drive may contact the Medivan for a ride to a healthcare provider, the hospital or the pharmacy.	https://www.tcmh.org/services/medivan/	Texas County and some outlying areas.	417-260-2127
Uber Health / American Logistics	Persons qualifying through Missouri Medicaid. Pre-booked by healthcare associate.	https://www.uberhealth.com/		Pre-booked by provider
United Way 2-1-1	Everyone	https://www.unitedway.org/our-impact/featured-programs/2-1-1	National wide - Links to individuals directly to resources	800-427-4626

Veterans Transportation Service (VTS)	<p>Veterans who are eligible for VA health care benefits and have a VA-authorized appointment based on availability and guidelines in place at the local facility; veterans must be referred by their provider</p>	<p>https://www.va.gov/healthbenefits/vtp/veterans_transportation_service.asp; https://www.va.gov/healthbenefits/vtp/map.asp#Missouri</p>	<p>Nationwide - Contact VA Benefits Center in your area</p>	<p>VA Medical Center - Poplar Bluff 573-686-4151; Kansas City VA Medical Center 816-861-4700; VA St. Louise Health Care System 314-652-4100.</p>
West Plains Transit System (WPTS)	<p>Everyone</p>	<p>https://westplains.net/city-services/#transit</p>	<p>City of West Plains</p>	<p>417-256-1241</p>