

## CyberAccess Regional Provider Specialists Contact Information

| Region          | Contact               | Phone          | Email                                                                                  | Counties Served                                                                                                                                                                                   |
|-----------------|-----------------------|----------------|----------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| NWMO/KC DUR     | Melissa Bishop        | (573) 659-6943 | <a href="mailto:melissa.bishop@conduent.com">melissa.bishop@conduent.com</a>           | Andrew, Atchison, Buchanan, Caldwell, Carroll, Cass, Clay, Clinton, Daviess, DeKalb, Gentry, Grundy, Harrison, Holt, Jackson, Johnson, Lafayette, Livingston, Mercer, Nodaway, Platte, Ray, Worth |
| NEMO/KVS DUR    | Julie Barron          | (660) 853-0486 | <a href="mailto:julie.barron2@conduent.com">julie.barron2@conduent.com</a>             | Adair, Audrain, Chariton, Clark, Knox, Lewis, Linn, Macon, Marion, Monroe, Pike, Putnam, Ralls, Randolph, Schuyler, Scotland, Shelby, Sullivan                                                    |
| Central/COL DUR | Nancy Hackler         | (573) 418-0966 | <a href="mailto:nancy.hackler@conduent.com">nancy.hackler@conduent.com</a>             | Benton, Boone, Callaway, Camden, Cole, Cooper, Howard, Maries, Miller, Moniteau, Morgan, Osage, Pettis, Phelps, Pulaski, Saline                                                                   |
| Eastern/STL DUR | CyberAccess Help Desk | (888) 581-9797 | <a href="mailto:CyberAccessHelpDesk@conduent.com">CyberAccessHelpDesk@conduent.com</a> | Crawford, Gasconade, Franklin, Jefferson, Lincoln, Montgomery, St Charles, St Francois, Ste Genevieve, St Louis City/County, Warren, Washington                                                   |
| SWMO/SPG DUR    | Rachel DeOrnellis     | (573) 645-9793 | <a href="mailto:rachel.deornellis@conduent.com">rachel.deornellis@conduent.com</a>     | Barry, Barton, Bates, Cedar, Christian, Dade, Dallas, Douglas, Greene, Henry, Hickory, Jasper, Laclede, Lawrence, McDonald, Newton, Ozark, Polk, St Clair, Stone, Taney, Vernon, Webster, Wright  |
| SEMO/CG DUR     | Rachel DeOrnellis     | (573) 645-9793 | <a href="mailto:rachel.deornellis@conduent.com">rachel.deornellis@conduent.com</a>     | Bollinger, Butler, Cape Girardeau, Carter, Dent, Dunklin, Howell, Iron, Madison, Mississippi, New Madrid, Oregon, Pemiscot, Perry, Reynolds, Ripley, Scott, Shannon, Stoddard, Texas, Wayne       |