

MEMORANDUM

Date: September 22, 2011

To: DHSS, BPI

From: Mark Cicka, Director of Missouri Medicaid Audit and Compliance (MMAC)

RE: MMAC Review of Personal Care Providers

Mark Cicka 10/4/11

Due to heightened workload, the Department of Health and Senior Services (DHSS), Division of Senior and Disability Services (DSDS) has asked that Home and Community Based Service providers hold requests for Participant Care Plan service reductions or service discontinuations. Providers have been advised to document thoroughly in the Participants file why the services were no longer provided as directed by the care plan.

The Home and Community Based Service provider community has requested verification that MMAC will not find them out of compliance when they are reviewed and it is found that a provider is providing fewer services than were authorized or no longer providing services to a participant.

MMAC does not conduct reviews to verify that all services as authorized by the Participants care plan have been provided. MMAC conducts post-payment reviews of services that are billed to MO HealthNet Division (MHD). These reviews ensure that all services which were billed to MHD are substantiated within the records of the provider. The reduction of, or discontinuation of services, would not come into the MMAC review as these services would not have been billed to MHD.