

HOME AND COMMUNITY BASED SERVICES POLICY MANUAL

DIVISION OF SENIOR AND DISABILITY SERVICES

4.10

EXPLANATION OF LEVEL OF CARE DETERMINATION

Upon Medicaid eligibility determination, individuals seeking Home and Community Based Services (HCBS) must meet the next eligibility component termed Nursing Facility Level of Care (LOC). This component measures the same eligibility criteria required for entry into a nursing facility as outlined in 19 CSR 30-81.030.

LOC determination is completed during initial assessments and annual reassessments. The Division of Senior and Disability Services (DSDS) utilizes the InterRAI HC assessment with Missouri specific modifications to conduct an assessment. Based on the information gathered, algorithms within the HCBS Web Tool determine the LOC score in each of the individual categories.

Temporarily two sets of eligibility criteria are used to evaluate each individual being assessed; the standard and transformed. In order to meet LOC, the individual must meet the criteria outlined in at least one of the two sets of criteria. If the individual does not meet either the standard or transformed criteria, they are determined as ineligible and appropriate Adverse Action steps should be taken.

The following information details the evaluated categories for both the standard and transformed eligibility criteria.

TRANSFORMED CRITERIA

An applicant is determined to be qualified for LOC with an assessed cumulative score of 18 points or higher.

COGNITION

- Determine if the participant has an issue in one or more of the following areas:
 - Cognitive skills for daily decision making
 - Memory or recall ability (short-term, procedural, situational memory)
 - Disorganized thinking/awareness mental function varies over the course of the day
 - Ability to understand others or to be understood

0 pts	3 pts	6 pts	9 pts	18 pts
No issues with	Displays difficulty	Displays consistent	Rarely or never has the	TRIGGER:
cognition	making decisions in new	unsafe/poor	capability to make	Comatose
AND	situations or	decision making or	decisions	state
No issues with	occasionally requires	requires total	OR	
memory,	supervision in decision	supervision	Displays consistent	
mental	making	AND	unsafe/poor decision	
function, or	AND	Has issues with	making or requires	
ability to be	Has issues with memory,	memory mental	total supervision	
understood/	mental function, or	function, or ability	AND	
understand	ability to be	to be understood/	Rarely or never	
others	understood/understand	understand others	understood/able to	
	others		understand others	

EATING

- Determine the amount of assistance the participant needs with eating and drinking. Includes intake of nourishment by other means (e.g. tube feeding or TPN).
- Determine if the participant requires a physician ordered therapeutic diet.

0 pts	3 pts	6 pts	9 pts	18pts
No	Physician ordered	Moderate assistance	Maximum assistance	TRIGGER:
assistance	therapeutic diet	needed with eating,	needed with eating,	Total
needed	OR	i.e. participant	i.e.	dependence
AND	Set up, supervision, or	performs more than	participant requires	on others
No	limited assistance	50% of the task	caregiver to perform	
physician	needed with eating	independently	more than 50% for	
ordered			assistance	
diet				

BEHAVIORAL:

- Determine if the participant:
 - Receives monitoring for a mental condition.
 - Exhibits one of the following mood or behavior symptoms wandering, physical abuse, socially
 inappropriate or disruptive behavior, inappropriate public sexual behavior or public disrobing; resists
 care.
 - Exhibits one of the following psychiatric conditions –abnormal thoughts, delusions, hallucinations.

0 pts	3 pts	6 pts	9 pts	18 pts
Stable	Stable mental condition	Unstable mental	Unstable mental	
mental	monitored by a physician	condition monitored	condition monitored	
condition	or licensed mental health	by a physician or	by a physician or	
AND	professional at least	licensed mental	licensed mental	
No mood	monthly	health professional	health professional at	
or behavior	OR	at least monthly	least monthly	
symptoms	Behavior symptoms	OR	AND	
observed	exhibited in past, but not	Behavior symptoms	Behavior symptoms	
AND	currently present	are currently	are currently	
No	OR	exhibited	exhibited	
reported	Psychiatric conditions	OR	OR	
psychiatric	exhibited in past, but not	Psychiatric	Psychiatric conditions	
conditions	recently present	conditions are	are currently	
		recently exhibited	exhibited	

TOILETING

- Determine the amount of assistance the participant needs with toileting. Toileting includes using the toilet (bedpan, urinal, commode), changing incontinent episodes, managing catheters/ostomies, and adjusting clothing.
- o Determine the amount of assistance the participant needs with transferring on/off the toilet.

0 pts	3 pts	6 pts	9 pts	18 pts
No	Limited or moderate	Maximum	Total dependence on	
assistance	assistance needed, i.e.	assistance needed,	others	
needed	participant performs	i.e. participant		
OR	more than 50% of task	needs 2 or more		
Only set up	independently	helpers or more		
or		than 50% of		
supervision		caregiver weight-		
needed		bearing assistance		

BATHING

O Determine the amount of assistance the participant needs with bathing. Bathing includes taking a full body bath/shower and the transferring in and out of the bath/shower.

0 pts	3 pts	6 pts	9 pts	18 pts
No	Limited or moderate	Maximum		
assistance	assistance needed, i.e.	assistance, i.e.		
needed	participant performs	participant needs 2		
OR	more than 50% of task	or more helpers or		
Only set up	independently	more than 50% of		
or		caregiver weight-		
supervision		bearing assistance		
needed		OR		
		Total dependence		
		on others		

TREATMENTS

- Determine if the participant requires any of the following treatments:
 - Catheter/Ostomy care
 - Alternate modes of nutrition (tube feeding, TPN)
 - Suctioning
 - Ventilator/respirator
 - Wound care (skin must be broken)

0 pts	3 pts	6 pts	9 pts	18 pts
None of		One or more of the		
the above		above treatments		
treatments		are needed		
needed				

DRESSING AND GROOMING

- o Determine the amount of assistance the participant needs with:
 - Personal Hygiene
 - Dressing Upper Body
 - Dressing Lower Body

0 pts	3 pts	6 pts	9 pts	18 pts
No assistance	Limited or	Maximum		
needed	moderate	assistance, i.e.		
OR	assistance	participant needs		
Only set up or	needed, i.e.	2 or more helpers		
supervision	participant	or more than 50%		
needed	performs more	of caregiver		
	than 50% of task	weight-bearing		
	independently	assistance		
		OR		
		Total dependence		
		on others		

REHABILITATION

- Determine if the participant has the following medically ordered therapeutic services:
 - Physical therapy
 - Occupational therapy
 - Speech-language pathology and audiology services
 - Cardiac rehabilitation

0 pts	3 pts	6 pts	9 pts	18 pts
None of the	Any of the above	Any of the above	Any of the above	
above therapies	therapies ordered,	therapies ordered	therapies ordered	
ordered	1 time per week	2-3 times per	4 or more times	
		week	per week	
			-	

MEAL PREP

 Determine the amount of assistance the participant needs to prepare a meal. This includes planning, assembling ingredients, cooking, and setting out the food and utensils.

0 pts	3 pts	6 pts	9 pts	18 pts
No assistance needed OR Only set up or supervision needed	Limited or moderate assistance needed, i.e. participant performs more than 50% of task	Maximum assistance, i.e. caregiver performs more than 50% of task OR Total dependence on others		

MEDICATION MANAGEMENT

O Determine the amount of assistance the participant needs to safely manage their medications. Assistance may be needed due to a physical or mental disability.

0 pts	3 pts	6 pts	9 pts	18 pts
No assistance needed	Setup help needed OR Supervision needed OR Limited or moderate assistance needed, i.e. participant performs more than 50% of task	Maximum assistance needed, i.e. caregiver performs more than 50% of task OR Total dependence on others		

MOBILITY

- o Determine the participant's primary mode of locomotion
- o Determine the amount of assistance the participant needs with:
 - Locomotion how moves in the home, between locations on the same floor (walking or wheeling). If wheeling how much assistance is needed once in the chair.
 - Bed Mobility transition from lying to sitting, turning, etc.

0 pts	3 pts	6 pts	9 pts	18 pts
No assistance	Limited or	Maximum		TRIGGER:
needed	moderate	assistance needed		Participant is
OR	assistance	for locomotion or		bedbound
Only set up or	needed, i.e.	bed mobility, i.e.		OR
supervision need	participant	participant needs 2		Total
	performs more	or more helpers or		dependence on
	than 50% of	more than 50% of		others for
	task	caregiver weight-		locomotion
	independently	bearing assistance		
		OR		
		Total dependence		
		for bed mobility		

SAFETY

- Determine if the individual exhibits any of the following risk factors:
 - Vision Impairment
 - Falling
 - Balance moving to standing position, turning to face the opposite direction, dizziness, or unsteady gait.
- After determination of preliminary score, history of institutionalization in the last 5 years and age will be considered to determine final score.
 - Institutionalization long term care facility, RCF/ALF, mental health residence, psychiatric hospital, settings for persons with intellectual disabilities,
 - Age 75 years and over

0 pts	3 pts	6 pts	9 pts	18 pts
No difficulty or	Severe difficulty	No vision	Preliminary score	TRIGGER:
some difficulty	with vision (sees	OR	of 6	Preliminary score
with vision	only lights and	Has fallen in last	AND	of 6
AND	shapes)	90 days	Institutionalization	AND
No falls in last	OR	AND		Age
90 days	Has fallen in last	Has current		Preliminary score
AND	90 days	problems with		of 3
No recent	OR	balance		AND
problems with	Has current	OR Preliminary		Age
balance	problems with	score of 0		AND
	balance	AND		Institutionalization
	OR	Age		
	Preliminary score	AND		
	of 0	Institutionalization		
	AND	OR Preliminary		
	Age or	score of 3		
	Institutionalization	AND		
		Age or		
		Institutionalization		

STANDARD CRITERIA

An applicant is determined to be qualified for LOC with an assessed cumulative score of 24 points or higher.

MONITORING

Defined as observation and assessment of the current or potential participant's physical and/or mental condition. The assessor may obtain documentation that describes current medical supports (health care providers and physicians), health problems/condition (stable vs. unstable) being monitored, and related monitoring procedures. Points are assigned by the algorithms for the monitoring and assessment of a specific physical or mental condition by (or ordered by) a physician. Points assigned vary (0–9) according to

the stability, frequency and degree of monitoring and assessment of the current or potential participant's condition.

Typical procedures, which may qualify for monitoring include, but are not limited to, assessment of the following: blood pressure; intake and output; weight; temperature; pulse and respiration; and routine lab tests such as blood glucose levels, urinalysis, digoxin level, or protime.

0 pts	3 pts	6 pts	9 pts
None or routine monitoring Nurse visits: delivered PRN; or to check vitals as a preventive measure Daily or PRN monitoring by neighbors or friends	Minimal monitoring and periodic assessment by a physician, nurse, or mental health professional no less than once per month to monitor and assess a specific mental or physical condition This would include telemonitoring and telehealth systems Monitoring is for a stable condition	Moderate monitoring and recurring assessment by a physician, nurse, or mental health professional Same conditions as 3 points, except monitoring and assessment are for an unstable condition	Maximum monitoring Same conditions as 3 and 6 points except monitoring is for an unstable condition that requires intensive monitoring by a licensed personnel.

MEDICATIONS

Defined as the drug regimen of all physician-ordered prescription and/or over- the-counter medications. Points are assigned by the algorithms for physician ordered medications (prescription or over the counter) which the current or potential participant SHOULD be using. Points vary (0–9) according to the physician's orders, or the amount of assistance NEEDED to administer medications properly.

0 pts	3 pts	6 pts	9 pts
No medications	Participant has	Participant has	Participant has
have been	prescription or physician	prescription or	prescription or
prescribed by a	ordered over-the-counter	physician ordered	physician ordered over-
physician	medications for a stable	over-the-counter	the-counter
Irregular use of	condition	medications for a	medications for an
prescribed PRN	Participant should be	stable condition and	unstable condition and
medication (i.e., not	taking medications	requires moderate	requires maximum
taken within the	Prescribed regular use of	supervision, requiring	supervision.
thirty (30) days prior	PRN medication (i.e.,	daily monitoring	Total assistance is
to the assessment)	taken within the thirty	either by licensed	needed
	(30) days prior to the	personnel, certified	Complex drug regime
	assessment)		(i.e., multiple
	NO assistance needed		prescriptions with

medical technician,	various dosages and
family, caregiver, etc.	schedule or nine (9) or
Daily or weekly med set-	more prescribed
ups (or insulin draws)	medications)
	Drug regime requiring professional
	observation and
	assessment

TREATMENTS

Defined as a systematized course of nursing procedures ordered by the physician and intended to treat a specific medical condition. Points are assigned by the algorithms for any systematic course of procedures, ordered by a physician, and have been received or required for a specific condition. Points vary (0–9) according to type and frequency of treatment and associated problems or complications. Treatments are usually prescribed for a certain localized condition or problem.

0 pts	3 pts	6 pts	9 pts
No treatments have been ordered	Minimal physician ordered treatments	Moderate physician ordered treatments,	Maximum physician ordered treatments,
	Non-routine, preventative measures (e.g., whirlpool baths; hot wax for arthritis;	requiring daily attention by licensed personnel, even if done by family, caregiver, etc.	requiring direct supervision by licensed personnel, even if done by family, caregiver, etc.
	suppositories for constipation; TED hose or TENS unit)	Caring for skin disorders (stasis or decubitus ulcers) requiring daily	Dressing of deep wounds/lesions/ulcers (more than 1x/day)
	Caring for skin disorders requiring less than daily dressings (applied to	dressings (routine, non- critical or non-crisis in nature)	Intratracheal suctioning for ventilator/respirator care
	protect an injured area, cover applied medication, or absorb	Catheter or ostomy maintenance care Oral suctioning	Chemotherapy, Radiation, and unstable dialysis
	drainage)	Stabilized dialysis	Continuous oxygen
		Daily breathing treatments (i.e., CPAP,	New or unregulated ostomy care
		maxi-mist, nebulizer)	Maintenance of
		PRN oxygen (i.e., used within the 30 days prior	cystostomy (suprapubic catheter)
		to the assessment)	Transfusions

RESTORATIVE

Defined as specialized services provided by trained and supervised individuals to help current or potential participants obtain and/or maintain their optimal functioning potential. The current or potential participant must have an individualized overall plan of care with written goals and progress towards those goals documented which may include, but are not limited to, services outlined in a Person Centered Plan or Individualized Treatment Plan (PCP, ITP), usually developed by the Department of Mental Health (DMH). Include information regarding the programs designed to train/teach the current or potential participant, family, caregiver, etc. to do specific activities. PCP or ITP documentation must be sufficient to ascertain the goal of the program (maintenance or restorative), frequency of activities, what activities are performed, and who performs the activities. When the restorative points impact whether an individual meets LOC or not. The Assessor shall review a current copy of the PCP or ITP to assure it aligns with the standards of restorative pointing.

Restorative services include but are not limited to teaching passive range of motion; bowel or bladder training program; self-transfer; re-motivational or validation therapy; self-administration of medicine; patient/family programs; substance abuse management; teaching/coaching in daily living skills including cooking, budgeting, paying bills, personal grooming, and self-directing their own care. Restorative services have a goal to maintain the current level of functioning or restore the current or potential participant to a higher level of functioning. The goal of the program is determined by the current or potential participant and the agency providing the specialized services.

0 pts	3 pts	6 pts	9 pts
No restorative services are being received	Minimal training/ teaching activities. Goal is to maintain current functioning level, (e.g., teaching independent living skills, such as Person Centered Plan/ Individualized Treatment Plans (PCP/ITP)	Moderate training/teaching activities Goal is to help restore the participant to a higher level of functioning, (e.g., teaching a stroke patient to use adaptive eating devices; a diabetic to fill syringes and give injections)	Maximum training/teaching activities Goal is to restore participant to a higher level of functioning Intensive activities requiring professional (licensed nurse or physician) supervision or direct service

REHABILIATIVE

Defined as restoration of a former or normal state of health through medically oriented therapeutic services. Points are assigned by the algorithms for physician ordered therapeutic services provided by (or under the supervision of) a qualified therapist to restore a former or normal state of functioning. Rehabilitative services are: Physical Therapy, including Cardiac Rehabilitation; Occupational Therapy; Speech Therapy; and Audiology. Physician orders may be verified through the physician, home health agencies, and/or caregivers. Points vary (0–9) solely on the frequency of the NEED for services (even if the current or potential participant is not receiving the services).

0 pts	3 pts	6 pts	9 pts
No physician ordered therapies	Therapy is ordered 1 time weekly	Therapy is ordered 2- 3 times weekly	Therapy is ordered 4 times weekly or more

PERSONAL CARE:

Defined as activities of daily living regarding hygiene, personal grooming, and bowel and bladder functions including personal care activities such as: dressing, bathing, oral and personal hygiene, shaving, dental, mouth, hair and nail care, in addition to bowel and bladder functions. Points are assigned by the algorithms based on documented need for assistance with grooming, bathing, and/or problems associated with bowel and bladder functions. Points vary (0–9) based on the amount and frequency of assistance required (regardless of the assistance available to the current or potential participant), and/or degree of incontinence.

0 pts	3 pts	6 pts	9 pts
Requires no assistance with personal care needs and has bowel and bladder control	Occasional or minimal assistance required for personal care needs including oversight and cuing	Moderate assistance required with personal care needs. Requires close supervision in that someone must be	Maximum assistance required in that another individual performs ALL personal care needs Continuous
Participant refuses to bathe - but is ABLE	Infrequent incontinency: once a week or less	present to assist constantly with grooming and bathing	incontinency
Participant is able but prefers to have assistance with hair care		needs Frequent incontinency 2 to 3 times per week	

DIETARY:

Defined as the nutritional requirements and need for assistance or supervision with meals. Points are assigned by the algorithms based on the ability of the current or potential participant to eat, prepare meals or the type of physician orders for calculated diet. Points assigned for assistance are based on NEED, whether the assistance is available. Points vary (0–9) according to the amount of assistance required, type of special diet, and the stability of the physical condition.

Physician orders for special diets shall include specific amounts to increase substances (such as protein, fiber, etc.) and involves weighing, measuring, calculating and/or severe restrictions (such as calories or fats).

0 pt	3 pt	6 pt	9 pt
No assistance required to eat	Minimum assistance required for dietary	Moderate assistance required for dietary	Maximum assistance required for dietary
Prepares meals independently	needs including oversight and cuing	needs	needs

No physician ordered diet	Physician ordered calculated diet,	Someone must be present at all times to	Participant is unable to participate in eating
Meals eaten at a nutrition site or prepared by a facility which the participant could have prepared Minor modification: low fat; low sugar; limited desserts; low cholesterol; or low	prescribed for a specific stable condition	supervise or to actually feed the participant Physician ordered calculated diet for an unstable condition	Participant requires enteral feedings (tube feeding) or parenteral fluids (I.V.) (Not generally appropriate for RCF/ALF residents)
sodium Mechanical alterations (including soft drinks or liquid supplements)			

MOBILITY:

Defined as the individual's ability to move from place to place. Points are assigned by the algorithms based on the ability of the current or potential participant to move from place to place. Points vary (0–9) according to the amount of assistance NEEDED to ambulate. Any assistive device that the current or potential participant uses regularly (any type of cane, crutches, walker, wheelchair, braces, or prosthesis) and the required human assistance associated with such devices is taken into account.

NOTE: No points will be assigned for current or potential participants who are generally capable of leaving their home for routine or typical activities (shopping, doctor, church, etc.) or for assistive devices - unless human assistance is required.

0 pt	3 pt	6 pt	9 pt
The participant may	Minimal assistance	Moderate assistance	Maximum assistance
use assistive	required	required	required
devices, but is consistently capable of negotiating without human assistance	Needs periodic human assistance without which the participant could not get around Participant independent in wheelchair after assistance given getting in and out of chair	Cannot ambulate without direct human assistance Someone must be present to assist with ambulation – even with the use of assistive devices (Generally not appropriate in RCF/ALF setting)	Totally dependent on other persons to move – unable to ambulate or participate in the ambulation process Persons who need turning or positioning (Not appropriate in RCF/ALF setting)

BEHAVIOR AND MENTAL CONDITION:

Defined as the individual's social or mental activities. Points are assigned by the algorithms according to the current or potential participant's condition regarding orientation, memory, and judgment. Points vary (0–9) based on the type and amount of assistance NEEDED (whether the assistance is received) by the current or potential participant due to behavior or mental problems.