

	MISSOURI DEPARTMENT OF HEALTH AND SENIOR SERVICES CHILD AND ADULT CARE FOOD PROGRAM	ISSUED	REVISED	CHAPTER	SECTION
	EMERGENCY/HOMELESS SHELTERS POLICY & PROCEDURE MANUAL	6/1/02	4/09	1	1.4
CHAPTER Chapter 1. Introduction		SUBJECT Assistance Available			

Through the staff with the Missouri Department of Health and Senior Services – Bureau of Community Food and Nutrition Assistance (MDHSS-BCFNA) the following assistance can be expected:

- Training on Program rules and regulations, recordkeeping requirements, application procedures, food service operations, meal service techniques, nutrition concerns, nutrition education, and financial management;
- Institution and facility reviews to ensure that programs operate in accordance with Program regulations;
- Technical assistance and consultation as needed;
- Information on audit requirements;
- Outreach to nonparticipating emergency shelters;
- Timely processing of applications;
- Payments for eligible meals and other food service expenses;
- Cash-in-lieu of commodities or commodities;
- Forms, publications, and guidelines to help operate the Program;
- Procedures for institutions to appeal decisions affecting participation or reimbursement; and
- Means to ensure that institutions do not discriminate against anyone because of their race, color, national origin, sex, age, disability, or genetic information.

Through the MDHSS, other assistance is available to shelters. This includes public health services and resource materials on a wide range of issues. Major areas in which assistance is available through either the local health agency or through the State or district health offices include:

- Special Supplemental Feeding Program for Women, Infants, and Children (WIC);
- Communicable disease control. This includes such diseases as giardia, measles, and chickenpox;
- Immunizations; (State law requires that all children receive their immunizations.);
- Dental health;

- Sanitation and environmental health;
- Assistance for children with special health care needs; and
- General health and safety.