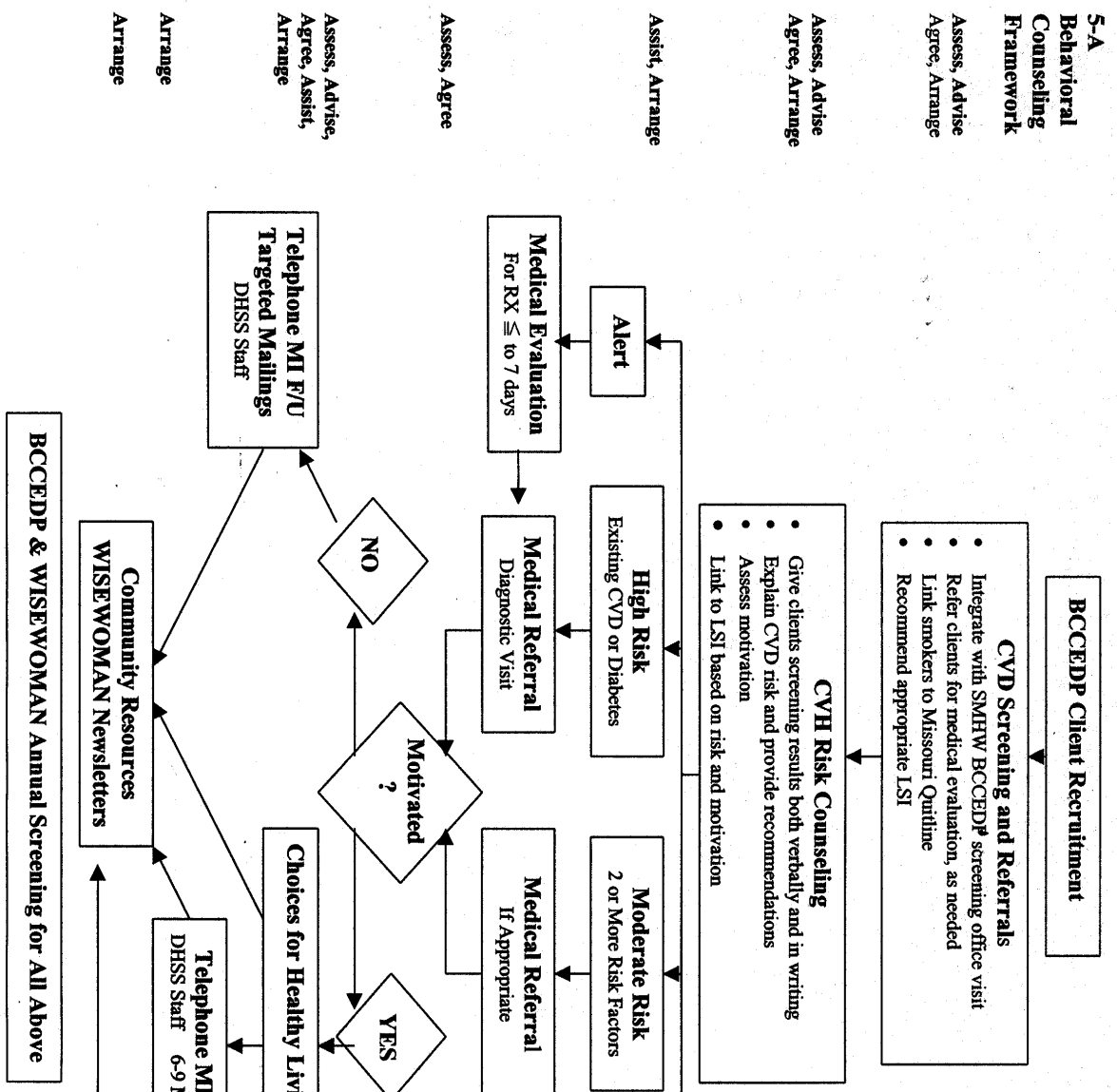WISEWOMAN Service Flow Chart