



WISEWOMAN™

Well-integrated Screening and Evaluation
for Women Across the Nation

Education Corner

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Alert Values



- WISEWOMAN alert values are abnormal screening results that require immediate attention.
- The alert values for this program are based on current clinical practice and the risk to the individual's health.
- There are alert values for both blood pressure and glucose in the WISEWOMAN Program.
- Alert Values for BP: Systolic >180 mmHg or Diastolic >110mmHg.
- Alert Values for Glucose are a fasting glucose >250 mg/dl or <50 mg/dl.
- Please note there are NO alert values for A1C or cholesterol values.
- If a client has an alert value, providers must assure the woman has access to a medical evaluation.
- Clients with alert values MUST be seen immediately or within 7 days of the alert value diagnosis.
- If this does not occur, there must be proper documentation to explain what attempts were made for follow-up with the client.
- Alert Values must be reported in the MOSHAIC system. These are recorded on the screening form and/or the diagnostic form if the client has an alert at a diagnostic visit.
- Reporting for alert values includes the date of the medical evaluation and use of the numerical coding to report the status of the medical work-up.
- Alert Value Reporting can be found on page 10.11 of the Provider Manual.
- In addition to the coding for the status of the medical work-up, please enter ALL notes regarding the alert. This would include medications and a follow-up plan for the client.



Question & Answer



Q: How do I bill for the fourth follow-up assessment?

A: In MOHSAIC, this assessment is billed under "SCREENING" in form type. Then choose "Follow-Up Screening, Non-

Integrated". Once all the questions are answered, you can submit the form. The clinical measurements box is optional.

Q: Once the client has completed the three health coaching sessions and the fourth follow-up assessment, can they continue with more health coaching sessions?

A: Yes!! If the client is willing to participate in more health coaching sessions after completion of the three and fourth follow-up assessment, she may continue. These sessions can be reimbursed through the program. You would bill starting over with session one on the form.

WISEWOMAN Program Updates:

- Karen Wallace has joined the WISE-WOMAN Program as the Program Manager effective November 2, 2015. We are very excited to have her aboard!!
- There have been recent issues submitting follow-up forms in MOHSAIC. The ITSD department is aware and working on the issues. We will let you know via email once these forms have been corrected.
- The WISEWOMAN Central Office staff would like to wish all of our providers Happy Holidays! We look forward to working with you all in the new year!!!



Submission of Claims

- All WISEWOMAN forms are submitted for reimbursement electronically through the MOHSAIC system.
- All claims should be submitted in MOHSAIC within 60 days from the client's date of service. This can be referenced further on page 9.2 of the manual.
- In order for a WISEWOMAN claim to be paid, the client MUST have a paid Show Me Healthy Women screening as SMHW determines client eligibility.
- For a screening visit (initial or annual), the green Patient History form, the pink WISEWOMAN assessment form, and the pink WISEWOMAN screening form must be submitted.
- The changes that were recently made to these forms were sent out in an email to all providers.
- The gray form is used for diagnostic visits, BP medical follow-up visits, and lab only visits.
- The orange form is to record client's health coaching. Our recommendation is to submit health coaching sessions as the client is seen to avoid these visits not being billed for reimbursement.
- Once any of the forms have been submitted to MOHSAIC, providers are not able to change any information. If information needs to be changed following a form submission, please contact the Central Office staff with corrections.



- Common errors found on submission of claims include: dates of service entered incorrectly, initial vs. annual screening visit, missing lab values, health coaching referrals and health coaching sessions not being entered in the correct manner.
- If a claim is denied payment for any reason, the WISEWOMAN Central Office staff will inform the clinic of the reason for the denial.
- Any questions on the submission of a specific claim, please contact the Central Office.

Provider Spotlight



This month's Provider
Spotlight is.....

Katy Trail

They have made the most referrals so far this grant year to the Eating Smart Being Active Program!!



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Visit Us on the Web:
<http://health.mo.gov/living/healthcondiseases/chronic/wisewoman/index.php>

Next Provider Education Call:

January 14, 2016

9-10 a.m.

**Topics: Motivational
Interviewing with Karen
Sherbondy**

**Agendas &
conference call phone
number will be
emailed**

**Thank you
for all you
do!!**

WISEWOMAN Program Reminders



- Please remember to bill any visits as soon as possible or at least within 60 days of the date of service. This is so we can keep up-to-date on provider reimbursement as well as to avoid claims being missed.
- Client annual visits need to be at least 12 months from her visit the previous year. This way we avoid any discrepancy between WISEWOMAN guidelines and SMHW guidelines as we are unable to pay for a screening that is completed early.
- Remember there have been changes made to the forms which was sent in an email. In regards to the two blood pressure measurements, if a clinic takes two blood pressure measurements separated by at least two minutes and the readings are the same, you will need to take a manual third measurement to ensure the accuracy of the second measurement.
- Please remember to have your client's WISEWOMAN visit correspond with her SMHW visit. We are only allotted a certain percentage of non-integrated visits from CDC, plus it is more convenient for the client.
- ESBA continues to be an additional option for your clients as a Lifestyle Education option. It is offered by the University of Missouri Extension. This program is not a requirement for participation in the WISEWOMAN program, however it can be offered to the client as a lifestyle option either instead of health coaching or in addition to her health coaching sessions.
- Women who are seen for their WISEWOMAN screening who present with uncontrolled hypertension must have a medical follow-up. This can be a diagnostic visit or a BP medical follow-up if the client was referred to another provider for the diagnostic visit.
- Risk Reduction Counseling needs to be completed face-to-face on the date of the client's screening visit if lab results are available at that time. If labs are sent out, the Risk Reduction Counseling date would be the date the lab results are reviewed with the client. Remember lab results must be provided to the client verbally and in writing.
- Please send us your success stories!!! We love hearing successes of the program in your facility!! If you have a success story to share, please email to Erin Kelly.