

CQI STORYBOARD TITLE: Partnering with County Health Departments to Improve Health Outcomes

Agency: DAEOC EHS HBO

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1. AIM STATEMENT	2. PLAN	3. DO
<p>By June 30, 2020, DAEOC, will increase the percentage of completed AAP recommended well-child visits from 53% to 75% as determined from submitted age forms. We will know and be aware of this increase by successfully completing the age forms. The result of completion of age forms will be able to track the completion of well-child check-ups for the children we serve. The start date is October 1st 2019, the end date is June 30th 2020, and the team leader is Alisa Taylor.</p>	<p>Lead Home Based Teacher and Program Assistant will review our data to clarify that we are at 75% and if there are any conflicting circumstances that we are not. HV's will remind parents beforehand of any well child visits that are due and will provide assistance in making appointments and resources to provide transportation if needed. We partnered with local health departments and set up dates where children could receive needed health screenings for the month of March.</p>	<p>Due to COVID-19, the dates for the health department clinics were cancelled. However; DAEOC EHS HBO will continue to monitor the age of the child, send monthly medical reminders of upcoming well child visits and screenings, and turn in completed age forms. HVs will continue to provide resources and information to make this process possible, by helping families obtain a medical home, make appointments, and offer resources for transportation. The information will be discussed weekly at each visit with an expected increase of 22%.</p>

4. STUDY	5. ACT	6. FUTURE CQI
<p>Current and previous percentage will be compared to determine the effectiveness of the medical reminders and age forms completion rates.</p> <p>Throughout the cycle, the Lead will keep an eye on completed age forms in REDCAP and the Program Assistant will be in charge of the monthly medical reminders that go out the families.</p>	<p>The medical reminder in place as well as the successful completion of the age forms from families will help ensure completion of targeted goal.</p> <p>The REDCAP well child visit report reflected that out of the 98 completed age forms, 70 reflected that the well child visits were completed. Our current percentage is 71%, 4 % difference from our targeted goal.</p>	<p>DAEOC EHS HBO will continue to encourage and inform parents of the importance of well child visits and their children's development through education and providing resources. We will continue to give parents medical reminders to ensure that they are aware and have adequate time to plan and schedule their child's well child visits. Although we did not make our targeted 22% increase, our completion rate did rise so the methods that we have in place do support improvement.</p>