

# CQI STORYBOARD TITLE: Increasing AAP Recommended Well-child Visits

Agency: Randolph County Health Department

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1. AIM STATEMENT	2. PLAN	3. DO
<p>By June 30, 2020, the Randolph County Health Department will increase the percentage of completed AAP recommended well-child visits from 82% to 90% as determined from submitted age forms, by reviewing when the child is due for a visit and reminding parents beginning December 12, 2019. The team leader is Betsy White.</p>	<p>Family Support Specialist and Supervisor will review the ages of the children and encourage parents to make their appointments closer to their expected well-child recommendations. Parents will be reminded after canceled well-child visits due to illness and parents will be supported with resources when having difficulties with Medicaid.</p>	<p>Randolph County Health Department will continue to monitor the age of the child and remind families, often, of the importance of making and keeping their appointments. The information will be a topic at each visit with an expected improvement of 8%.</p>
4. STUDY	5. ACT	6. FUTURE CQI

<p>The attendance of each family will be monitored by asking each family and placing the date of the expected visit and the completed visit on a form kept with the family support specialist at each visit. Information will be distributed on the importance of the well-child visits.</p>	<p>Healthy Families of Randolph County asked families at each visit, whether virtual or in-person, about the status of their well-child visits. Families were reminded to attend their appointments and dates were recorded when families had their visits. COVID-19 led to a delay in visits, but all families either rescheduled or attended their appropriate visits, especially if immunizations were involved.</p>	<p>The Family Support Specialist and Supervisor will continue to meet and brainstorm how to continue to support well-child visits among families.</p>
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