

CQI STORYBOARD TITLE: Maintain the Percentage of Completed Well-Child Visits

Agency: Phelps-Maries County Health Department

Address: 200 N Main Street, Suite G-51 Rolla Mo 65401

Contact Person: Kelly Beisser

Contact Email: Kelly.beisser@phelpscounty.org

Date

Submitted:

12/18/2019

1. AIM STATEMENT	2. PLAN	3. DO
<p>By June 30, 2020, the Phelps-Maries Health Department will maintain the percentage for completed AAP recommended well-child visits at 95% as determined from the submitted age forms. The team leader will be Kelly Beisser.</p>	<p>Due to lack of medical providers and transportation resources in our area, not all families have a medical home, or have issues attending medical appointments. Our plan is to give each family a list of local medical providers and transportation resources. Home visitors will make referrals to the FQHC to establish an affordable medical home.</p>	<p>We will continue to make referrals and provide resources to participating and potential families. Data will be collected using the post enrollment and age forms. Also, by asking open ended questions during home visits.</p>
4. STUDY	5. ACT	6. FUTURE CQI
<p>Home visitors will provide resources and make referrals; referrals and follow-up will be discussed in supervision each week, data will be collected during home visits using the age forms, post-enrollment forms and by having conversations with families.</p>	<p>Continue working with community partners to expand resources and build relationships with local providers.</p>	<p>Have discussions with prenatal families on plans to continue receiving affordable healthcare after prenatal benefits expire. In some cases, prenatal Medicaid has expired while parents may still need medical care. Home visitors have been successful in making referrals in these cases to the FQHC.</p>