



CQI in Winona!

October 2012

S	Mo	T	We	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

On September 26th, members of the MIECHV Program staff held a training with representatives from the contracting programs to learn and discuss the CQI process, teams, roles and responsibilities, and flow of issues through all team levels.

The training concluded with a role playing exercise with three breakout groups. During this role play, each group conducted a mock Level 2 (Local Level) meeting. The program participants did an excellent job taking on the roles of scribe, facilitator and leader. Members from the contracting programs identified existing issues for the mock meeting.

November 2012

S	Mo	T	We	T	F	S
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4	5	6	7	8	9	10
11	12	13	14	15	16	17
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The issues identified were:

1. Safety in the home
2. Caregiver(s) not being at home for scheduled visits
3. Difficulties with caregiver(s) attending well baby checks, mothers following through with prenatal care, attending infant and child physicals, immunizations and dental appointments
4. Record keeping
5. Lack of parent participation in group activities

December 2012

S	Mo	T	We	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

Each breakout group discussed one or more of the issues identified above and shared best practices with each other so the contracting programs had the opportunity to take back some new or revitalized interventions to implement with their home visiting clients/families. It was truly exciting to see CQI in action!

1st Level CQI
All Level 1 Teams Meet

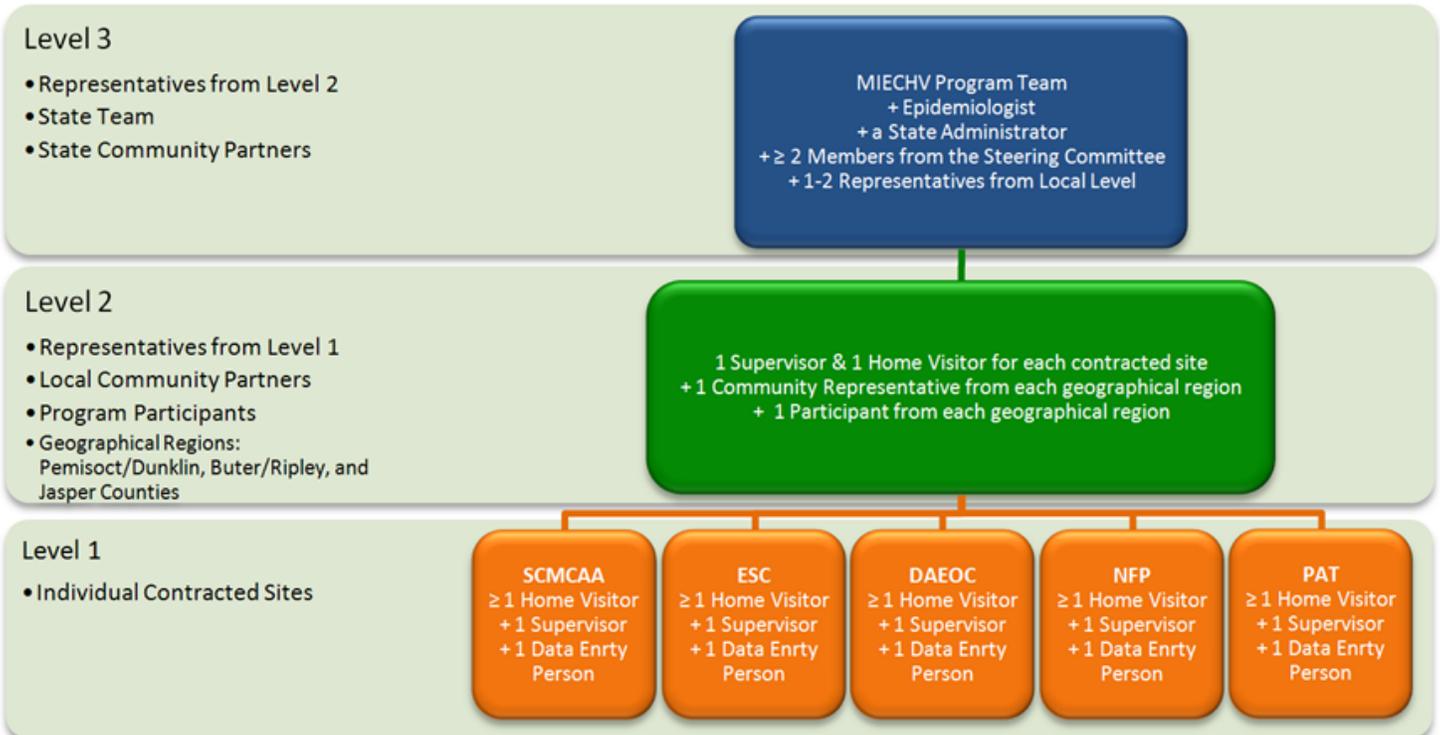
2nd Level CQI
Meeting 1:00-2:30

3rd Level CQI
Meeting 1:00-2:30

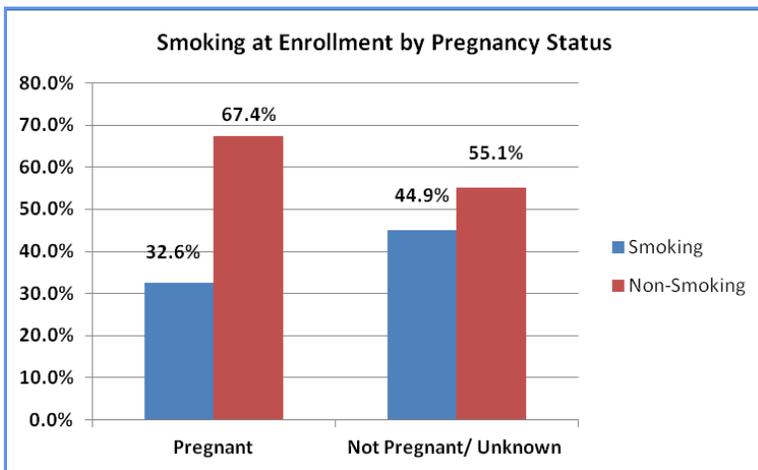
ACTION ALERT!

Take some time in your Level 1 (Program Level) CQI meetings to discuss one or more of the above identified issues and what interventions could be introduced to resolve the issue. If any of the interventions have been successful, share them with all of the programs at the Level 2 CQI meeting in November.

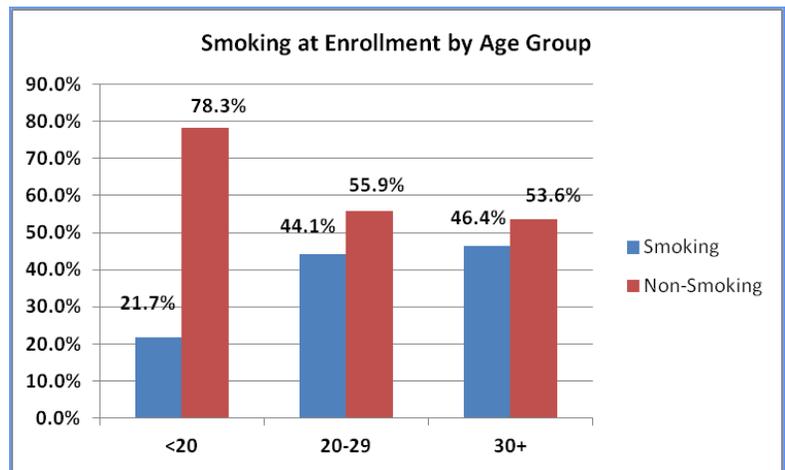
CQI Teams Overview



Potential Issues for Discussion ...



This chart represents the percentage of all female participants from March 2012 - September 2012 who reported smoking at enrollment. 32.6 percent of pregnant participants reported smoking at enrollment, compared to 44.9 percent of participants who weren't pregnant



The likelihood that a participant reported smoking at the enrollment visit increased with the participant's age. 21.7 percent of participants under the age of 20 reported smoking at enrollment, compared to 44.1 percent of participants in their 20s, and 46.4 percent of participants age 30 and over.

ACTION ALERT!

How do you address smoking with clients? What kind of discussion is there to help mothers quit smoking?

Resources for Smoking Cessation:

Missouri Tobacco Quitline 1-800-QUIT-NOW or 1-800-784-8669

<http://health.mo.gov/living/wellness/tobacco/smokingandtobacco/pdf/QuitlineFactSheet2.pdf>

Call or register online at: www.quitnow.net/missouri

The Quitline can assist:

- Tobacco users in any stage of readiness to quit
- Pregnant smokers
- Smokeless tobacco users
- Former smokers seeking to prevent a relapse
- Health care providers wanting assistance with patient treatment

Hours of operation: Registration is open and coaching services are available 24 hours a day, seven days a week.

Assistance available:

Registration Information

- All callers will be offered a set of materials to assist them in quitting.
- Spanish speaking callers are routed to a Spanish speaking quit coach.
- Callers speaking other languages will be helped with the aid of a translator service.
- Callers who are deaf or hard of hearing will be helped through the electronic telecommunications device for the deaf (TDD) system.

Additional Resources for Smoking Cessation can be found at the following link for the Missouri Department of Health and Senior Services (DHSS) Tobacco Prevention and Control Program

<http://health.mo.gov/living/wellness/tobacco/smokingandtobacco/index.php>

The Missouri Tobacco Control Page

<http://health.mo.gov/living/wellness/tobacco/smokingandtobacco/tobaccocontrol.php>

CQI Successes:

If your program has a success story related to smoking cessation, please submit to Melissa Kleffner-Wansing at Melissa.Kleffner-Wansing@health.mo.gov by December 5th. These success stories will be displayed in the January 2013 CQI Quarterly Newsletter!

Reminders:

1. For the Level 1 (Program Level) Team, remember to choose three people to take on the roles of Scribe, Facilitator and Leader. Roles should generally rotate each year. If there are sufficient members on the team, it is recommended that a second person be selected for each role to serve as alternates. The alternates may assume the role at the beginning of the next year and the team would then select new replacement alternates. If the team leader cannot attend the Level 2 (Local Level) Team meeting for some reason, the alternate leader will take his/her place.

2. For the Level 2 (Local Level) Team, at a minimum, one community representative and one program participant from each geographical region (Pemiscot/Dunklin, Butler/Ripley, Jasper) need to be invited. If the Pemiscot/Dunklin region has not selected their representatives, below is contact information for the three contracting agencies so these representatives can be jointly selected.

DAEOC- Early Head Start Home Based:

Cindy Huey, EHS/HS Director- Portageville Office - 573-379-3851

Kendra Myers, Home Visiting Supervisor – Hayti Office – 573-359-0010

Malden R-1 Parents as Teachers:

Jackie Cohen, Parent Educator Supervisor – 573-276-5794, Ext. 3

Building Blocks Southeast Nurse Family Partnership:

Barb Gleason, Nurse Home Visiting Supervisor – 888-966-5973

Final Notes:

The conference call in number for the Level 2 (Local Team) Team Meeting on Wednesday, November 14th is 866-630-9352 (toll free).

When a representative(s) is selected from the Level 2 (Local Level) Team, please inform Melissa Kleffner-Wansing at Melissa.Kleffner-Wansing@health.mo.gov so the representative(s) can be included on the Level 3 (State Level) Team meeting, which will be held on Monday, December 10th from 1:00-2:30 p.m. The conference call in number for this meeting is (local) 573-526-5904 and (toll free) 866-630-9352.