



# Audiological Services for Missouri Newborns

A Resource Guide Provided by:  
The Missouri Department of  
Health & Senior Services'  
Division of Community and Public  
Health

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## **Understanding Hearing Screening Results**

If your baby does not pass the hearing screening conducted at the hospital, another test is necessary to determine whether your baby is able to hear. This does not mean that your baby has a hearing loss - but it does mean that it is very important to find out for sure. Of newborns that do not pass the screening in the hospital, many will be determined to have normal hearing. A small number will have hearing loss. For those with hearing loss, getting help early in life can significantly improve their chance of developing speech and language normally.

If your baby does not pass the screening in the hospital, follow recommendations. Depending on how the hospital where your baby was born has set up their hearing screening program, the hospital staff will recommend either a re-screening or a diagnostic assessment to be completed when your baby is just a few weeks older. A re-screening usually involves a repeat of the same or a very similar procedure that was used in the hospital. The re-screening may be completed at the hospital on an outpatient basis, or in the office of an audiologist, an ear, nose and throat physician, or a pediatrician.

A diagnostic assessment is completed by an audiologist. This assessment involves more comprehensive testing than a screening. Additional information on diagnostic assessment by an audiologist will be discussed in detail later in this guide.

## **How to Use This Guide**

### **Purpose**

The purpose of this guide is to provide you with information about audiology resources in your area. Audiologists are professionals who are licensed in the state of Missouri as audiologists. They have a master's or doctoral degree and are specialists in the area of hearing. Audiologists are qualified to administer hearing screening, hearing evaluations, and dispense hearing aids.

### **Development**

The Missouri Department of Health and Senior Services (DHSS) developed the guide based on audiologists' responses to a survey. DHSS sent a survey to all Missouri audiologists and asked them to describe services they provide to newborns. The guide is updated every other year.

## **Audiology Services**

This guide includes four types of service: hearing screening “R,” hearing diagnostic evaluation–limited “DL,” hearing diagnostic evaluation “D,” and hearing aid fitting and dispensing “S.”

### **Hearing Screening**

“R” indicates audiologists who offer re-screenings. Hearing screening is a service that is very similar to what was completed in the hospital. In most cases, hospitals that recommend re-screening for newborns who do not pass in the hospital will also provide information on where to obtain the re-screening. In many cases, newborns return to the hospital of birth for the re-screening. If this is not the case, an audiologist may re-screen your baby.

### **Diagnostic Testing – Limited**

“DL” indicates audiologists who offer limited diagnostic testing. Limited diagnostic testing may be conducted by an audiologist on some newborns, especially in rural areas. This service includes some tests that are beyond screening measures, but does not include all tests that are necessary to completely diagnose the severity and type of hearing loss. Normal hearing can usually be determined with this group of tests. Newborns that have hearing loss will be referred for complete diagnostic testing.

### **Diagnostic Testing**

“D” indicates audiologists who conduct diagnostic tests. Diagnostic testing will be conducted on newborns who do not pass the initial or re-screening. Some hospitals operate hearing screening programs that refer newborns directly to diagnostic testing if they do not pass in the hospitals. Diagnostic testing is conducted by an audiologist and includes several different tests. This battery of tests will determine if your baby has a hearing loss, approximate the degree or severity of the loss, and enable audiologists to make recommendations about what to do next.

### **Selection and Fitting of Amplification**

“S” indicates Audiologists who select and fit hearing aids for newborns. Amplification is another name for hearing aids or other devices that enhance hearing abilities.

## **Determining your Geographical Area**

A map of Missouri is on page 6. On this map, Missouri is divided into seven different regions. You can determine which geographic region you live in by finding your county on the map. Audiology facilities are listed according to their location. For example, if you live in the central region, audiology facilities that are listed in the central section of the listing are most likely to be near you. Keep in mind that if you live near the border of an area, an audiology facility located in the neighboring region may actually be closer to you.

## **Listings**

Beginning on page 7, audiology facilities are listed according to their location.

## **Service Coordination and Funding**

You may be eligible for service coordination or funding of services through the Missouri Department of Health and Senior Services' Bureau of Special Health Care Needs' Children and Youth with Special Health Care Needs Program, or the Missouri Department of Elementary and Secondary Education's Office of Special Education's First Steps program. The Children and Youth with Special Health Care Needs Program helps families of children with serious medical conditions (including hearing loss) get treatment related to their child's condition. Assistance includes diagnostic and treatment services.

First Steps is Missouri's response to Public Law 102-119 (formerly Public Law 99-457, a 1986 federal law). The Missouri Department of Elementary and Secondary Education is the lead agency for developing and monitoring this system of early intervention for children with disabilities, birth to age three, and their families. First Steps aspires to provide coordinated services for Missouri families as conveniently as possible. Participation in First Steps is voluntary and is intended to help families:

1. Understand their children's special needs;
2. Obtain the help they desire to deal with situations that could interfere with their children's growth and development; and
3. Provide the best conditions for their children's growth and development.



## **FACILITIES**

Services: R= Re-Screening; DL= Diagnostic Testing-Limited; D= Diagnostic Testing;  
S= Selection and Fitting of Amplification

### **CENTRAL MISSOURI**

#### **SSM Health-Audrain**

620 E. Monroe  
Mexico, MO 65265  
(573) 582-8700

**\*Services: R**

#### **Boone Hospital Center**

1600 E. Broadway  
Columbia, MO 65201  
(573) 815-3502

**\*Services: R, D**

#### **JCMG Hearing and Balance**

1241 W. Stadium Blvd.  
Jefferson City, MO 65109  
(573) 556-1732

**\*Services: R**

#### **Missouri School for the Deaf**

505 E. 5th Street  
Fulton, MO 65251  
(573) 592-2543

**\*Services: R, DL, S**

#### **Susie Early, M.D.**

303 N. Keene St., Ste. 401  
Columbia, MO 65201  
(573) 874-6984

**\*Services: R, DL**

#### **MU ENT, Hearing & Balance Center**

525 Keene St.  
Columbia, MO 65212  
(573) 882-4327

**\*Services: R, D, S**

### **KANSAS CITY AREA**

#### **Children's Mercy Hospital**

3111 Broadway  
Kansas City, MO 64108  
(816) 234-3677

**\*Services: D, S**

#### **ENT Associates of Greater Kansas City**

1004 Carondelet Dr., Ste. 450  
Kansas City, MO 64114  
(816) 942-7200 Ext. 63

**\*Services: R**

#### **Midwest Ear Institute**

4321 Wornall  
Kansas City, MO 64111  
(816) 932-1660

**\*Services: R, D, S**

#### **Midwest Medical Specialists, P.A.**

5330 N. Oak Trafficway #201  
Kansas City, MO 64118  
(816) 454-0666 Ext. 118

**\*Services: R, D, S**

### **NORTHEAST MISSOURI**

#### **Woodward Audiology**

700 W. Jefferson  
Kirksville, MO 63501  
(660) 626-2777

**\*Services: R**

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### **NORTHWEST MISSOURI**

#### **Mosaic ENT Specialists**

5301 Faraon, Suite 160

St. Joseph, MO 64506

(816) 671-4840

**\*Services: R**

### **ST LOUIS AREA**

#### **Cardinal Glennon Children's Hospital**

1465 S. Grand Blvd.

St. Louis, MO 63104

(314) 577-5671

**\*Services: R, D, S**

#### **Center for Hearing & Speech**

9835 Manchester

St. Louis, MO 63119

(314) 968-4710

**\*Services: R, D, S**

#### **Central Institute for the Deaf**

825 S. Taylor

St. Louis, MO 63110

(314) 977-0104

**\*Services: R, D, S**

#### **Ear Care & Skull Base Surgery**

14825 N. Outer 40, Ste. 310

St. Louis, MO 63017

(636) 449-5377

**\*Services: R, D, S**

#### **Hearing Consultants**

12277 DePaul Dr.

South Bldg., Ste. 403

St. Louis, Mo 63044

**(314) 394-1911**

**\*Services: R, D, S**

#### **Hearing Health Care**

15825 Manchester Rd., 209

Ellisville, MO 63011

(636) 391-9622

**\*Services: R, S**

#### **Mercy Hospital-St. Louis**

615 S. New Ballas Rd.

St. Louis, MO 63141

(314) 251-5850

**\*Services: R, D, S**

#### **The Moog Center for Deaf Education**

12300 S. Forty Dr.

St. Louis, MO 63141

(314) 692-7172

**\*Services: S**

#### **Newborn Hearing Services, LLC**

615 S. New Ballas Rd.

St. Louis, MO 63141

(314) 251-4847

**\*Services: R**

#### **St. Joseph Institute for the Deaf**

1809 Clarkson Rd.

Chesterfield, MO 63017

(636) 532-3211

**\*Services: R, D, S**



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### **St. Louis Children's Hospital**

One Children's Place

St. Louis, MO 63110

(314) 454-6171

**\*Services: R, D, S,**

### **Special School District of St. Louis County**

10094 Litzsinger Rd.

St. Louis, MO 63124

(314) 989-8875

**\*Services: DL, S**

### **University Medical Group/SLU Care**

3660 Vista, Ste. 312

St. Louis, MO 63110

(314) 977-5110

**\*Services: D, R, S**

## **SOUTHEAST MISSOURI**

### **Area Hearing Services**

306 Recovery Rd.

Kennett, MO 63857

(573) 703-7006

**\*Services: R, D, S**

### **Area Hearing Services**

417 S. Kingshighway

Sikeston, MO 63801

(573) 471-7264

**\*Services: R, DL**

### **Audiology Associates, Inc.**

2917 Independence St. Ste. 200

Cape Girardeau, MO 63703

(573) 651-4650

**\*Services: R, DL**

### **The Audiology Center of Southeast Missouri**

262 S. Mount Auburn

Cape Girardeau, MO. 63703

**(573) 651-3404**

### **The Bond Clinic**

600 Blues Lake Parkway

Rolla, Mo 65401

(573) 364-5719

**\*Services: R, D, S**

### **Southeast Missouri ENT Consultants Ltd.**

1723 Broadway, Suite 205

Cape Girardeau, MO 53701

(573) 519-4646

**\*Services: R, S**

## **SOUTHWEST MISSOURI**

### **Ozark Mountain Ear Nose and Throat Clinic**

186 S. Payne Stewart Dr. Suite B

Branson, MO 65616

(417) 335-3636

**\*Services: R**

### **Cox Health Systems**

3801 S. National

Springfield, MO 65807

(417) 269-6821

**\*Services: R**

### **Ferrell-Duncan Ear, Nose, & Throat Clinic**

960 E. Walnut Lawn, Ste. 102

Springfield, MO 65807

(417) 875-3600

**\*Services: R, D, S**

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### **Freeman Health System/Hearing Center**

1331 W. 32nd St.

Joplin, MO 64804

(800) 322-3637

**\*Services: R, D, S**

### **Ft. Leonard Wood**

126 Missouri Ave., Box 1263

Ft. Leonard Wood, MO 65473

(573) 596-0048

**\*Services: R, D**

### **Mercy Clinic—Springfield**

1229 E. Seminole, Ste. 530

Springfield, MO 65804

(417) 887-5750

**\*Services: R, D, S**

### **Mercy Hospital-Joplin**

100 Mercy Way Suite 500

Joplin, MO 64804

(417) 625-2495

**\*Services: R, D, S**

### **Missouri State University**

901 S. National

Springfield, MO 65804

(417) 836-5275

**\*Services: R, D, S**

### **Southern Missouri ENT**

1409 Doctor's Dr.

West Plains, MO 65775

(417) 255-1373

**\*Services: R**

## **Children and Youth with Special Health Care Needs Program Contact**

### **Children and Youth with Special Health Care Needs Program**

Bureau of Special Health Care Needs  
Missouri Department of Health and Senior Services  
PO Box 570  
Jefferson City, MO 65102-0570  
(573) 751-6246 or (800) 451-0669 (toll-free)  
Fax: (573) 751-6237  
Website: <http://health.mo.gov/living/families/shcn/>

As payer of last resort, the Children and Youth with Special Health Care Needs Program provides limited funding for medically necessary diagnostic and treatment services for children whose families also meet financial eligibility guidelines.

## **First Steps Program Contact**

### **First Steps Program**

Office of Special Education  
Missouri Department of Elementary and Secondary Education  
(573) 522-8762 or (866) 583-2392 (toll-free)  
Email: [sefirststeps@dese.mo.gov](mailto:sefirststeps@dese.mo.gov)  
Website: <http://dese.mo.gov/se/fs/>

First Steps offers coordinated services and assistance to young children with disabilities or developmental delays – birth to age 3 – and their families.