Requesting Access to ArcGIS Software through OHD

The standard GIS software for the department is the ESRI product, ArcGIS, previously known as ArcView. Licenses are available to all DHSS employees in Jefferson City and are hosted from a centralized server. The user must be connected to the network in order to use the software. To gain access to the GIS data library, which will be mapped as the drive letter M, users must also complete an ASAP request.

In th the OHD Help Desk ticket system, which will be populated with your contact information, make the following choices to get the software installed. Add a brief description in the Issue section.

ITSD Help Desk Ticket

To send a Help Desk ticket to ITSD, complete and submit the form below.

To search for help on how to categorize a Help Desk ticket click here. ?

Name:	Your name here
Site:	ITSD - Client Services
Address:	301 West High Street
City:	Jefferson City
Phone:	5735261132
Agency:	Health & Senior Services ▼
Location:	Central Office ▼
Category:	Software Install ▼ Software Install ▼
Subject:	Install ArcGIS
Issue:	

☐ Attach File

Create Ticket

Last Updated: 12/5/2014